

LAW OFFICES  
**MILLAR, SCHAEFER, HOFFMANN & ROBERTSON**

DAVID G. MILLAR  
GREGORY F. HOFFMANN  
JAMES E. ROBERTSON

SUITE 1110  
230 SOUTH BEMISTON AVENUE  
ST. LOUIS, MISSOURI 63105  
TELEPHONE (314) 862-0983  
FAX (314) 862-3490

EDWIN M. SCHAEFER  
OF COUNSEL  
DAVID L. MILLAR 1895-1993

September 10, 1999

VIA FEDERAL EXPRESS

Mr. Cecil I. Wright, Executive Secretary  
Missouri Public Service Commission  
P. O. Box 360530  
Truman State Office Building  
301 W. High Street  
Jefferson City, Missouri 65102-0360

**FILED<sup>2</sup>**

SEP 13 1999

Missouri Public  
Service Commission

TA 2000-232

In re: Navigator Telecommunications, L.L.C.

Dear Mr. Wright:

On behalf of Navigator Telecommunications, L.L.C., I submit herewith for filing with the Public Service Commission an original and fourteen (14) copies of an Application for a Certificate of Authority and for Competitive Classification.

Thank you for your assistance in this matter. If any further information or documentation is required, please do not hesitate to contact me.

Very truly yours,

MILLAR, SCHAEFER, HOFFMANN & ROBERTSON

By *Gregory F. Hoffmann*  
Gregory F. Hoffmann

GFH:jh  
Enclosures  
cc: Mr. Mike McAlister

0000231

BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI

FILED<sup>2</sup>  
SEP 13 1999

Missouri Public  
Service Commission

In the matter of the Application of )  
Navigator Telecommunications, LLC., )  
for a certificate of service authority to )  
provide Intrastate Interexchange )  
Telecommunications Service in the )  
State of Missouri and to classify said )  
services and company as competitive )

Case No. TA 2000-232

**APPLICATION FOR CERTIFICATE OF SERVICE AUTHORITY**  
**AND FOR COMPETITIVE CLASSIFICATION**

Comes now Navigator Telecommunications, LLC. ("Navigator"), by its undersigned counsel, and hereby applies pursuant to Section 392.440 RSMo 1994 for authority to provide intrastate interexchange telecommunications services in the State of Missouri and to classify said service and company as competitive. In support of its application, Navigator states as follows:

1. Navigator is a limited liability company organized pursuant to the laws of the State of Arkansas. Attached hereto as Exhibit A is a copy of Navigator's Articles of Organization as filed with the Arkansas Secretary of State. Navigator is registered with the Missouri Secretary of State as a foreign limited liability company authorized to transact business in the State of Missouri. A copy of that Certificate is attached hereto as Exhibit B.

2. All inquiries, correspondence, communications, pleadings, notices, orders and decisions relating to this case should be addressed to:

Gregory F. Hoffmann  
Millar, Schaefer, Hoffmann & Robertson  
230 S. Bemiston, Suite 1110  
St. Louis, MO 63105  
(314) 862-0983 Telephone  
(314) 862-3490 Facsimile  
Attorneys for Navigator Telecommunications, LLC.

Michael McAlister, General Counsel  
Navigator Telecommunications, LLC.  
212 Center Street, Suite 500  
P.O. Box 8004  
Little Rock, AR 72201  
(501) 301-1600 Telephone  
(501) 301-1602 Facsimile

3. Navigator is currently certified to provide basic local exchange services in the portions of Missouri served by SWBT, pursuant to the Commission's Order entered in Case No. TA-98-383. With this Application, Navigator proposes to also provide intrastate interexchange telecommunications services throughout the State of Missouri.

4. Pursuant to this application, Navigator seeks to offer and provide intrastate interexchange telecommunications service, including 1+, 800/888/887 services, directory assistance, debit card, and travel card services.

5. Navigator possesses the technical and managerial expertise and experience necessary to provide the service it proposes. Besides the certificate of authority it already possesses in Missouri, Navigator is authorized to provide basic local exchange telecommunications services in Arkansas, Texas, Kansas, Kentucky, Florida, Oklahoma, Michigan, North Carolina, South Carolina, and Tennessee, and is authorized to provide intrastate interexchange telecommunications services in Arkansas, Florida, California, Michigan, Kentucky, Georgia, Texas, Tennessee, and North Carolina, with applications pending in several other states. The Commission has already found that Navigator possesses the technical, managerial, and financial ability to provide basic local exchange services in Missouri in Case No. TA-98-383. Navigator asks that the Commission take official notice of Case No. TA-98-383 and incorporate herein by reference the information set forth in that Application and proceeding. Descriptions of the backgrounds of Navigator's management, which demonstrates the extensive experience and expertise, are attached hereto and incorporated herein by reference as Exhibit C. Navigator also possesses the necessary financial resources to provide the service for which authority is requested.

6. The Commission has classified Navigator as a competitive company subject to the conditions set out in the Order in Case No. TA-98-383 and subject to the waivers set out therein regarding the provisioning of basic local telecommunications services. For the purposes of this Application to provide interexchange services, Navigator seeks similar classification of itself and its services as competitive.

7. Consistent with the Commission's treatment of other certificated interexchange carriers, Navigator requests that the following statutes and regulations be waived for Navigator and its interexchange service offerings:

<u>Statutes</u>	<u>Missouri Public Service Commission Rules</u>
392.240(1)	4 CSR 240-10.020
392.270	4 CSR 240-30.010(2)(C)
392.280	4 CSR 240-30.040
392.290	4 CSR 240-32.030(1)(B)
392.310	4 CSR 240-32.030(1)(C)
392.320	4 CSR 240-32.030(2)
392.330	4 CSR 240-32.050(3)
392.340	4 CSR 240-32.050(4)
	4 CSR 240-32.050(5)
	4 CSR 240-32.050(6)
	4 CSR 240-32.070(4)
	4 CSR 240-33.030
	4 CSR 240-33.040(5)

8. Navigator is filing in conjunction with this Application a proposed tariff with a forty-five day effective date. The proposed tariff describes the rates, rules, and regulations Navigator intends to use, identifies Navigator as a competitive company, and lists the waivers requested. The proposed tariff details the services, equipment, and pricing Navigator proposes to offer.

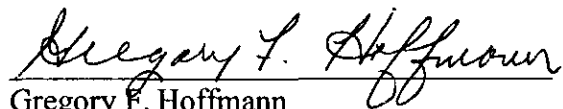
9. Navigator remains willing to comply with all applicable Commission rules and remains willing to meet all relevant service standards including, but not limited to, quality of service, billing, and tariff filing and maintenance.

10. Navigator submits that the public interest will be served by Commission approval of this application to amend its certificate of authority because the proposed

expansion of Navigator's area of service will create and enhance competition and expand customer service options consistent with the legislative goals set forth in the federal Telecommunications Act of 1996 and Chapter 392 RSMo. Prompt approval of this application to amend also will expand the availability of innovative, high quality, and reliable telecommunications within the State of Missouri.

WHEREFORE, applicant Navigator Telecommunications, LLC. respectfully requests that the Commission grant it a certificate of service authority to provide interexchange telecommunications services as herein requested, classify Navigator and its proposed services as competitive, and grant a waiver of the aforesaid statutes and regulations

Respectfully submitted,



Gregory F. Hoffmann  
Missouri Bar No. 22101  
Millar, Schaefer, Hoffmann & Robertson  
230 S. Bemiston, Suite 1110  
St. Louis, MO 63105  
314-862-0983  
314-862-3490 (Fax)

Attorneys for  
Navigator Telecommunications, LLC.

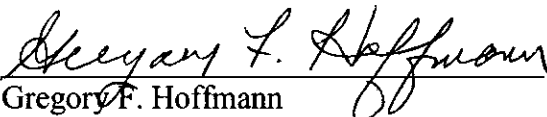
**CERTIFICATE OF SERVICE**

I hereby certify that copies of the foregoing Application for Certificate of Authority of Navigator Telecommunications, LLC. have been mailed to those listed below, as of this 13<sup>th</sup> day of September, 1999:

General Counsel  
Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, MO 65102

Office of the Public Counsel  
P.O. Box 7800  
Jefferson City, MO 65102

Michael McAlister  
General Counsel  
Navigator Telecommunications, LLC.  
P.O. Box 8004  
Little Rock, AR 72201

  
Gregory F. Hoffmann

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

APPLICATION FOR CERTIFICATE OF SERVICE AUTHORITY  
AND FOR COMPETITIVE CLASSIFICATION  
of  
NAVIGATOR TELECOMMUNICATIONS, LLC.

**EXHIBIT A**

Articles of Organization





**Sharon Priest**  
SECRETARY OF STATE

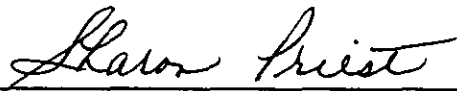
# State of Arkansas SECRETARY OF STATE

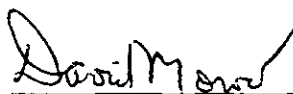
To All to Whom These Presents Shall Come, Greeting:

I, Sharon Priest, Secretary of State of the State of Arkansas, do hereby certify that the following and hereto attached instrument of writing is a true and perfect copy of

**NAVIGATOR TELECOMMUNICATIONS, LLC**

In Testimony Whereof, I have hereunto set my hand and official seal, on this,  
the 30TH day of OCTOBER, 19 97.

  
\_\_\_\_\_  
Sharon Priest  
Secretary of State

By:   
\_\_\_\_\_  
(Corporations Division)  
DAVID MORROW

CC-1/Rev. 1-27-95

**EXHIBIT "A"**  
**To Application for Certificate of Service  
Authority and for Competitive Classification  
Filed with Missouri Public Service Commission**

FILED  
CORPORATIONS DIVISION

CERTIFIED

748  
97 SEP -9 AM 11: 14

JB

Instructions: File in DUPLICATE with the Secretary of State, State Capitol, Little Rock, Arkansas 72201-1094. A copy will be returned after filing has been completed.  
PLEASE TYPE OR PRINT IN INK

SECRETARY OF STATE  
STATE OF ARKANSAS  
[Signature]

State of Arkansas - Office of Secretary of State  
ARTICLES OF ORGANIZATION

The undersigned authorized manager or member or person forming this Limited Liability Company under the Small Business Entity Pass Through Act, Act 1993, adopt the following Articles of Organization of such Limited Liability Company.

First: The Name of the Limited Liability Company is:

NAVIGATOR TELECOMMUNICATIONS, ~~ENTERPRISE SYSTEMS~~ LLC.

Must contain the words "Limited Liability Company," "Limited Company," or the abbreviation "LLC.," "L.C.," "LLC," or "LC." The word "Limited" may be abbreviated as "Ltd.," and the Company may be abbreviated as "Co."

Companies which perform PROFESSIONAL SERVICE MUST additionally contain the words "Professional Limited Liability Company," Professional Limited Company," or the abbreviations "P.L.L.C.," "P.L.C.," "PLLC," or "PLC." The word "Limited" may be abbreviated as "Ltd." and the word Company may be abbreviated as "Co."

Second: Address of registered office of the Limited Liability Company which may be, but not be, the place of business shall be:

11810 PLEASANT RIDGE ROAD, #601  
LITTLE ROCK, ARKANSAS 72212

Third: The name of the registered agent and the business residence or mailing address of said agent shall be:

LOUIS F. McALISTER, JR  
11810 PLEASANT RIDGE ROAD, #601  
LITTLE ROCK, ARKANSAS 72212

CERTIFIED COPY

CERTIFIED COPY

(a) Acknowledgment and acceptance of appointment **MUST** be signed. I hereby acknowledge and accept the appointment of registered agent for and on behalf of the above named Limited Liability Company.

*Louis F. McAlister, Jr.*  
Please sign here LOUIS F. McALISTER, JR.

Fourth: The latest date (month, day, year) upon which this Limited Liability Company is to dissolve:

12-31-2097

Fifth: IF THE MANAGEMENT OF THIS COMPANY IS VESTED IN A MANGER OR MANAGERS, A STATEMENT TO THAT EFFECT MUST BE INCLUDED IN THE SPACE PROVIDED OR BY ATTACHMENT:

\_\_\_\_\_

PLEASE TYPE OR PRINT CLEARLY IN INK THE NAME OF THE PERSON(S) AUTHORIZED TO EXECUTE THIS DOCUMENT.

LOUIS F. McALISTER, JR.

Signature of authorized manager, member, or person forming this Company:  
Filing Fee \$50.00

*Louis F. McAlister, Jr.*  
LOUIS F. McALISTER, JR.

CERTIFIED COPY



State of Arkansas  
SECRETARY OF STATE

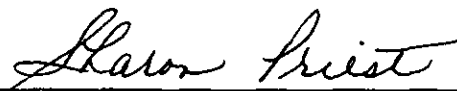
Sharon Priest  
SECRETARY OF STATE


To All to Whom These Presents Shall Come, Greeting:

I, Sharon Priest, Secretary of State of the State of Arkansas, do hereby certify that the following and hereto attached instrument of writing is a true and perfect copy of

AMENDMENT TO THE ARTICLES OF ORGANIZATION  
OF  
NAVIGATOR TELECOMMUNICATIONS, LLC

In Testimony Whereof, I have hereunto set my hand and official seal, on this,  
the 12TH day of NOVEMBER, 1997.

  
\_\_\_\_\_  
Sharon Priest  
Secretary of State

By:   
\_\_\_\_\_  
(Corporations Division)  
BILL BLENDE

CC-1/Rev. 1-27-95



**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

APPLICATION FOR CERTIFICATE OF SERVICE AUTHORITY  
AND FOR COMPETITIVE CLASSIFICATION  
of  
NAVIGATOR TELECOMMUNICATIONS, LLC.

**EXHIBIT B**

Certificate of Registration as a foreign limited liability company  
issued by the  
Missouri Secretary of State

# STATE OF MISSOURI



**Rebecca McDowell Cook**  
**Secretary of State**

**CERTIFICATE OF REGISTRATION  
FOREIGN LIMITED LIABILITY COMPANY**

WHEREAS,  
NAVIGATOR TELECOMMUNICATIONS, LLC

USING IN MISSOURI THE NAME  
NAVIGATOR TELECOMMUNICATIONS, LLC

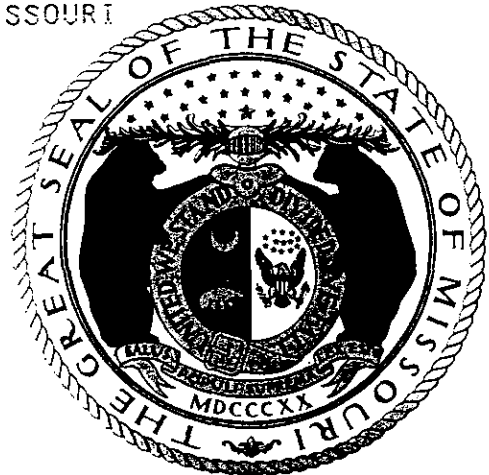
AND EXISTING UNDER THE LAWS OF THE STATE OF ARKANSAS  
HAS FILED WITH THIS STATE ITS APPLICATION FOR REGISTRATION AND  
WHEREAS THIS APPLICATION FOR REGISTRATION CONFORMS TO THE  
MISSOURI LIMITED LIABILITY COMPANY ACT;

NOW, THEREFORE, I, REBECCA MCDOWELL COOK, SECRETARY OF STATE,  
STATE OF MISSOURI, BY VIRTUE OF AUTHORITY VESTED IN ME BY LAW,  
DO CERTIFY AND DECLARE THAT ON THE 17TH DAY OF NOVEMBER, 1997,  
THE ABOVE FOREIGN LIMITED LIABILITY COMPANY IS DULY AUTHORIZED  
TO TRANSACT BUSINESS IN THE STATE OF MISSOURI  
AND IS ENTITLED TO ANY RIGHTS GRANTED  
LIMITED LIABILITY COMPANIES.

IN TESTIMONY WHEREOF, I HAVE SET MY  
HAND AND IMPRINTED THE GREAT SEAL OF  
THE STATE OF MISSOURI, ON THIS, THE  
17TH DAY OF NOVEMBER, 1997.

*Rebecca McDowell Cook*  
Secretary of State

\$105.00



**EXHIBIT "B"**

To Application for Certificate of Service  
Authority and for Competitive Classification  
Filed with Missouri Public Service Commission

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

APPLICATION FOR CERTIFICATE OF SERVICE AUTHORITY  
AND FOR COMPETITIVE CLASSIFICATION  
of  
NAVIGATOR TELECOMMUNICATIONS, LLC.

**EXHIBIT C**

Management backgrounds



**Stephen L. Parr**, 45, is a co-founder of Navigator Telecommunications. He serves as Chairman of the Board and Chief Financial Officer. He is also president of Navigator Capital Management, LLC. Previously, Mr. Parr was at Goldman, Sachs for 18 years. As a Vice-president, he was an international specialist and discretionary money manager, supervising global investing for several key clients. Mr. Parr serves on the Boards of Directors of Nextek, Inc., a high-technology manufacturer of electronics; Corphealth, Inc., a health care services company, Braman Furniture Int'l, a furniture manufacturer, Bollinger Industries, a personal fitness company, and Aqua Dynamics, a ozone and specialty chemical company. Mr. Parr graduated from Vanderbilt University with a BA degree and received his MBA from Emory University.

**Louis F. McAlister, Jr.**, 45, is a co-founder of Navigator Telecommunications. He acts as President and Chief Executive Officer. He is an experienced telecommunications innovator. During his 19-year career at Southwestern Bell Telephone (SWBT) he served in a wide variety of positions including engineering, operations, sales, customer service, and marketing. At SWBT, he introduced several new services, systems enhancements, and work process improvements that increased revenues and reduced costs. Mr. McAlister spent three years at Bell Communications Research (Bellcore) in systems design and operations strategic planning. His team developed a business model for end-to-end service operations, administration, maintenance, and provisioning that is in use today in the Regional Bell Operating Companies.

In 1991, Mr. McAlister joined Network Equipment Technologies (N.E.T.) where he was instrumental in their worldwide sales and marketing success to the carrier market. In addition to being a perennial revenue overachiever at N.E.T., he helped develop marketing

plans, collateral, and sales compensation plans for the Carrier Sales group. Mr. McAlister also recruited and hired many of the field sales and engineering personnel for the carrier sales effort. His clients included AT&T, SWBT, NYNEX, and Sprint.

Mr. McAlister joined Sattel Communications in 1996 to organize a sales program targeting Internet service providers (ISPs) and competitive local exchange carriers (C-LECs). This start-up manufacturer of central office switches was a leader in the formation of the competitive local telecommunications market.

Mr. McAlister holds a BA from the University of Arkansas and an MS in Telecommunications Management from the Polytechnic University of New York. He also attended the University of Arkansas School of Law and was an Adjunct Professor at the Washington University in St. Louis Graduate School of Engineering Policy and Management.

**Travis L. Parr**, 47, is Vice-president of Marketing and Business Development at Navigator. Mr. Parr is a seasoned senior executive using his experience in brand management and major account sales management to develop sales plans, compensation systems, and competitive analysis. He is the former President, Marathon Venture Capital, (Madison Heights, MI). He is the former President of Meteor Photo and Imaging Company, (Troy, MI), digital imaging. He also served in various capacities at several other companies including, American Tape Company (manufacturing) (Marysville, MI); Dox & Seaway Automotive (Detroit, MI); The Allen Group (artificial intelligence diagnostics) and Marketing Manager Chrysler Corporation (electronics division). Mr. Parr earned his BA from Vanderbilt University and an MBA Emory University.

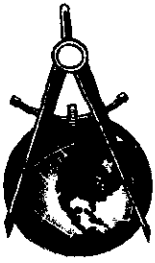
**Daniel A. Margolis**, 32, is Vice-president of Operations at Navigator Telecommunications. He brings a diverse telecommunications background, spanning the areas of sales, service, and product development, both in central office and customer premises equipment. Before joining Navigator, he served as a Sales Engineering Manager for Sattel Communications, a provider of central office equipment for emerging carriers. Previously, Mr. Margolis was responsible for the operation of the services department of an AT&T/Lucent Technologies branch office, having previously performed several branch roles including sales, systems consultant, and project manager. He began his career as a product design engineer at Bell Laboratories. Mr. Margolis earned his Bachelors' and Masters' Degrees in Electrical Engineering from MIT, where he served as President of Phi Beta Epsilon fraternity.

**Kenrick L. LeDoux**, 35, is Vice-president of Network Services. He began his career with Southwestern Bell Telephone Co. in 1983. He has worked in several engineering and technical sales positions including data communications and network design. Mr. LeDoux joined Network Equipment Technologies in 1993 as an ATM specialist. Mr. LeDoux has a BS in Computer Science and an MS in Computer Science from the University of Missouri, an MBA from Maryville College, and an MS in Telecommunications Management from Washington University in St. Louis. He is certified by several industry boards in the areas of building wiring, systems design, and network design.

**Hilgrove (Hal) Gordon**, 67, is VP-Human Resources at Navigator. Mr. Gordon's career spans over 35 years of computer, telecommunications, data, and equipment sales and management. He began his career with Xerox Corporation in a variety of positions

culminating in his promotion to Regional Vice-president for Sales. He joined Timplex in 1979 as Vice-president of the Eastern Region. He was instrumental in the development of several key executives at Timeplex and was recognized for his leadership and high achievement. Mr. Gordon joined Network Equipment Technologies in 1985 as Vice-president of the Midwest Region. During his tenure at NET, Mr. Gordon's organization was recognized annually as the company leader in sales and service performance. Mr. Gordon brings a wealth of experience in sales and marketing including distribution strategies, pricing and promotion to Navigator. Currently, Mr. Gordon serves as a consultant to the industry. Mr. Gordon earned both a BA and an MBA from Columbia University in New York City.

**Michael E. McAlister**, 36, is Director of Regulatory Affairs and General Counsel. Mr. McAlister is an attorney and is new to the Navigator team. Previously, he worked for the Arkansas Court of Appeals. He is a graduate of Vanderbilt University (BA) and the University of Arkansas at Little Rock School of Law (JD). He is admitted to the Arkansas Bar.



**NAVIGATOR TELECOMMUNICATIONS, LLC.**  
212 Center Street, Suite 500  
P.O. Box 8004  
Little Rock, AR 72201  
(501) 301-1600 Telephone  
(501) 301-1602 Facsimile

**FILED<sup>2</sup>**

SEP 13 1999

Missouri Public  
Service Commission

Dale Roberts  
Chief Regulatory Law Judge  
Missouri Public Service Commission  
P.O. Box 360  
301 West High Street, Room 530  
Jefferson City, Missouri 65102-0360

September 13, 1999

**FILED<sup>2</sup>**

SEP 13 1999

Re: Proposed Tariff for Intrastate Interexchange Service

Dear Judge Roberts:

TA 2000-232

Missouri Public  
Service Commission

Please find accompanying this Transmittal Letter the Proposed Tariff of Navigator Telecommunications, LLC. containing the rates, charges, terms and conditions of service applicable to the resale of long distance telecommunications services within the State of Missouri.

The Proposed Tariff, designated as "Missouri Tariff No. 2", consists of thirty-six pages plus the cover sheet, and requests an effective date of October 28, 1999.

Sincerely,

Michael McAlister  
General Counsel  
Navigator Telecommunications, LLC.

Gregory F. Hoffmann  
Missouri Bar No. 22101  
Millar, Schaefer, Hoffmann & Robertson  
230 S. Bemiston, Suite 1110  
St. Louis, MO 63105  
314-862-0983  
314-862-3490 (Fax)  
Attorneys for  
Navigator Telecommunications, LLC.

0000231

**Missouri Interexchange Telecommunications Tariff**

**of**

**Navigator Telecommunications, LLC.**

This tariff, filed with the Missouri Public Service Commission, contains the rates, charges, terms and conditions of service applicable to the Resale of Long Distance Telecommunications Services provided by Navigator Telecommunications, LLC., operating as a competitive telecommunications company, within the State of Missouri.

---

Issued: September 13, 1999

Effective: October 28, 1999

Issued By:

Louis F. McAlister Jr., President & CEO  
Navigator Telecommunications, LLC.  
212 Center Street, Suite 500  
Little Rock, AR 72201

Reserved for future use.

---

Issued: September 13, 1999

Effective: October 28, 1999

Issued By:

Louis F. McAlister Jr., President & CEO  
Navigator Telecommunications, LLC.  
212 Center Street, Suite 500  
Little Rock, AR 72201

**TABLE OF CONTENTS**

**INTRODUCTION**

Original Title Page ..... Cover  
 Table of Contents ..... 2  
 Tariff Format ..... 4  
 Explanation of Symbols and Abbreviations ..... 5  
 List of Waived Statutes and Regulations ..... 6

**SECTION 1 - DEFINITIONS**

Definitions ..... 7

**SECTION 2 - RULES AND REGULATIONS**

2.1 Undertaking of Navigator Telecommunications, LLC ..... 9  
 2.2 Use ..... 9  
 2.3 Limitations ..... 10  
 2.4 Assignment or Transfer ..... 11  
 2.5 Liability ..... 12  
 2.6 Minimum Period ..... 13  
 2.7 Billing and Payment for Service ..... 14  
     2.7.1 Responsibility for Charges ..... 14  
     2.7.2 Payment for Service ..... 15  
     2.7.3 Delinquent Bills ..... 15  
     2.7.4 Late Payment Fees ..... 15  
     2.7.5 Returned Check Charge ..... 15  
 2.8 Deposits ..... 16  
 2.9 Advance Payments ..... 16  
 2.10 Taxes and Fees ..... 17  
 2.11 Terminal Equipment ..... 17  
 2.12 Interconnection ..... 18  
 2.13 Inspection, Testing and Adjustment ..... 18  
 2.14 Credit Allowances for Interruption of Service ..... 19  
 2.15 Cancellation by the Customer ..... 20  
 2.16 Refusal or Discontinuance by the Company ..... 20  
     2.16.1 With Notice ..... 20  
     2.16.2 Without Notice ..... 21  
 2.17 Discontinuance in Special Circumstances ..... 22  
 2.18 Restoration of Service ..... 23

Issued: September 13, 1999

Effective: October 28, 1999

Issued By:

Louis F. McAlister Jr., President & CEO  
 Navigator Telecommunications, LLC.  
 212 Center Street, Suite 500  
 Little Rock, AR 72201



---

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES**

3.1 General ..... 24  
3.2 Timing of Calls ..... 25  
3.3 Rate Periods ..... 26  
3.4 Outbound Long Distance Service ..... 27  
    3.4.1 Direct Dial Service - Option 1 ..... 28  
    3.4.2 Direct Dial Service - Option 2 ..... 28  
3.5 Inbound Toll-Free Number Service ..... 29  
3.6 Travel Service ..... 30  
3.7 Dedicated Access Long Distance Service ..... 31  
    3.7.1 Dedicated Access Service - Option 1 ..... 32  
    3.7.2 Dedicated Access Service - Option 2 ..... 33

**SECTION 4 - MISCELLANEOUS SERVICES AND RATES**

4.1 Directory Assistance ..... 34

**SECTION 5 - PROMOTIONS**

5.1 General ..... 35

**SECTION 6 - CONTRACT SERVICES**

6.1 General ..... 36

---

Issued: September 13, 1999

Effective: October 28, 1999

Issued By:

Louis F. McAlister Jr., President & CEO  
Navigator Telecommunications, LLC.  
212 Center Street, Suite 500  
Little Rock, AR 72201

---

**TARIFF FORMAT**

- A. Sheet Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially by section. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Missouri Public Service Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to the next higher level:
- 2
  - 2.1
  - 2.1.1
  - 2.1.1.A
  - 2.1.1.A.1
  - 2.1.1.A.1.(a)
  - 2.1.1.A.1.(a).I
  - 2.1.1.A.1.(a).I.(i)
  - 2.1.1.A.1.(a).I.(i).1
- D. Check Sheets** - When a tariff filing is made with the Missouri Public Service Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on the check sheet if these are the only changes made (i.e., the format, etc. remain the same, just revised revision levels on some pages. The tariff user should refer to the latest Check Sheet to determine if a particular sheet within the tariff is the most current on file with the Missouri Public Service Commission.

---

Issued: September 13, 1999

Effective: October 28, 1999

Issued By:

Louis F. McAlister Jr., President & CEO  
Navigator Telecommunications, LLC.  
212 Center Street, Suite 500  
Little Rock, AR 72201

**EXPLANATION OF SYMBOLS**

- (C) To signify changed listing, rule, or condition which may affect rates or charges
- (D) To signify discontinued material, including listing, rule, or condition.
- (I) To signify an increase.
- (M) To signify material relocated from or to another part of tariff schedule with no change in text, rate, rule or condition.
- (N) To signify new material including listing, rate, rule or condition.
- (R) To signify reduction.
- (S) To signify reissued material.
- (T) To signify change in wording of text but not change in rate, rule or condition.

**EXPLANATION OF ABBREVIATIONS**

- LATA Local Access and Transport Area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 17-49, within which a Local Exchange Company provides communications services.
- LEC Local Exchange Company.
- NECA National Exchange Carriers Association.

---

Issued: September 13, 1999

Effective: October 28, 1999

Issued By:

Louis F. McAlister Jr., President & CEO  
Navigator Telecommunications, LLC.  
212 Center Street, Suite 500  
Little Rock, AR 72201

---

**LIST OF WAIVED STATUTES AND REGULATIONS**

The Missouri Public Service Commission in its order granting Navigator Telecommunications, LLC. a certificate of service authority to provide intrastate interexchange telecommunications services in the State of Missouri, waived the following statutes and regulations:

**Statutes**

392.240(1)	-- ratemaking
392.270	-- valuation of property (ratemaking)
392.280	-- depreciation of accounts
392.290	-- issuance of securities
392.310	-- stock and debt issuance
392.320	-- stock dividend payment
392.340	-- reorganization(s)
392.330, RSMo Supp.1998	-- issuance of securities, debts, and notes

**Commission Rules**

4 CSR 240-10.020	-- depreciation fund income
4 CSR 240-30.010(2)(C)	-- rate schedules
4 CSR 240-30.040	-- Uniform System of Accounts
4 CSR 240-32.030(1)(B)	-- exchange boundary maps
4 CSR 240-32.030(1)(C)	-- record-keeping
4 CSR 240-32.030(2)	-- in-state record-keeping
4 CSR 240-32.050(3)	-- local office record-keeping
4 CSR 240-32.050(4)	-- telephone directories
4 CSR 240-32.050(5)	-- call intercept
4 CSR 240-32.050(6)	-- telephone number changes
4 CSR 240-32.070(4)	-- public coin telephone
4 CSR 240-33.030	-- minimum charges rule
4 CSR 240-33.040(5)	-- financing fees

---

Issued: September 13, 1999

Effective: October 28, 1999

Issued By:

Louis F. McAlister Jr., President & CEO  
Navigator Telecommunications, LLC.  
212 Center Street, Suite 500  
Little Rock, AR 72201

**SECTION 1 - DEFINITIONS**

**Access Line** - An arrangement which connects the Customer's telephone to a Navigator Telecommunications, LLC.'s designated switching center or point of presence.

**Authorization Code** - A pre-defined series of numbers to be dialed by the Customer or Authorized User upon access to the Carrier's Travel Service network to identify the caller and validate the caller's authorization to use the services provided.

**Authorized User** - A person, firm, corporation, or any other entity authorized by the Customer to utilize the Carrier's service under the term and conditions of this tariff. The Customer remains responsible for payment of services.

**Commission** - Missouri Public Service Commission.

**Company or Carrier** - Navigator Telecommunications, LLC. unless otherwise clearly indicated by the context.

**Customer** - The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's tariff.

**Equal Access** - A form of dialed access provided by local exchange companies whereby interexchange calls dialed by the Customer are automatically routed to the Company's network. Presubscribed Customers may also route interexchange calls to the Company's network by dialing an access code supplied by the Company.

**Initial And Additional Period** - The Initial Period denotes the interval of time allowed at the rate specified for a connection between given service points. The Additional Period denotes the interval of time used for measuring and charging for time in excess of the Initial Period.

---

Issued: September 13, 1999

Effective: October 28, 1999

Issued By:

Louis F. McAlister Jr., President & CEO  
Navigator Telecommunications, LLC.  
212 Center Street, Suite 500  
Little Rock, AR 72201

**SECTION 1 - DEFINITIONS, (CONT.)**

**Premises** - The physical space designated by the Customer for the termination of the Company's service.

**Serving Wire Center** - A specified geographic point from which the vertical and horizontal coordinate is used in calculation of airline mileage.

**Subscriber** - See Customer.

**Switched Access Origination/Termination** - Where access between the Customer and the interexchange carrier is provided on local Exchange Company Feature Group circuits and the connection to the Customer is a LEC-provided business or residential access line. The cost of switched Feature Group access is billed to the interexchange carrier.

**Travel Card Call** - A service whereby the Customer or Authorized User dials all of the digits necessary to route and bill a call placed from a location other than his/her residence or normal place of business. Service is accessed via a "1-800", or other access code dialing sequence.

**United States** - The forty-eight states contained within the mainland United States, the District of Columbia, Alaska, Hawaii, Puerto Rico and the U.S. Virgin Islands.

**V & H Coordinates** - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage may be used for the purposed of rating calls.

**Navigator** - Used throughout this tariff to refer to Navigator Telecommunications, LLC.

---

Issued: September 13, 1999

Effective: October 28, 1999

Issued By:

Louis F. McAlister Jr., President & CEO  
Navigator Telecommunications, LLC.  
212 Center Street, Suite 500  
Little Rock, AR 72201

## SECTION 2 - RULES AND REGULATIONS

### 2.1 Undertaking of Navigator Telecommunications, LLC.

Navigator's services and facilities are furnished for communications originating at specified points within the state of Missouri under terms of this tariff.

Navigator arranges for installation, operation, and maintenance of the communications services provided in this tariff for residential and business Customers in accordance with the terms and conditions set forth under this tariff. Navigator may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the network.

The Company's services and facilities are provided on a monthly basis unless otherwise provided, and are available twenty-four hours per day, seven days per week.

Applications for initial or additional service made verbally or in writing become a contract upon establishment of the service or facility.

### 2.2 Use

Services provided under this tariff may be used by the Customer for any lawful telecommunications purpose for which the service is technically suited.

---

Issued: September 13, 1999

Effective: October 28, 1999

Issued By:

Louis F. McAlister Jr., President & CEO  
Navigator Telecommunications, LLC.  
212 Center Street, Suite 500  
Little Rock, AR 72201

**SECTION 2 - RULES AND REGULATIONS, (CONT.)**

**2.3 Limitations**

- 2.3.1 Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff. The Company may decline applications for service to or from a location where the necessary facilities or equipment are not available. The Company may discontinue furnishing service in accordance with the terms of this tariff.
- 2.3.2 The Company reserves the right to discontinue service when necessitated by conditions beyond its control, or when the Customer is using the service in violation of the provisions of this tariff, or in violation of the law.
- 2.3.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connection.
- 2.3.4 The Company reserves the right to discontinue service, limit service, or to impose requirements on Customers as required to meet changing regulatory or statutory rules and standards, or when such rules and standards have an adverse material effect on the business or economic feasibility of providing service, as determined by Navigator in its reasonable judgement.

---

Issued: September 13, 1999

Effective: October 28, 1999

Issued By:

Louis F. McAlister Jr., President & CEO  
Navigator Telecommunications, LLC.  
212 Center Street, Suite 500  
Little Rock, AR 72201



**SECTION 2 - RULES AND REGULATIONS, (CONT.)**

**2.4 Assignment or Transfer**

All service provided under this tariff is directly or indirectly controlled by the Company and neither the Customer nor its Authorized Users may transfer or assign the use of service without the express prior written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of service. All terms and conditions contained in this tariff shall apply to all such permitted transferees or assignees, as well as all condition of service.

---

Issued: September 13, 1999

Effective: October 28, 1999

Issued By:

Louis F. McAlister Jr., President & CEO  
Navigator Telecommunications, LLC.  
212 Center Street, Suite 500  
Little Rock, AR 72201

---

**SECTION 2 - RULES AND REGULATIONS, (CONT.)**

**2.5 Liability**

- 2.5.1 The liability of the Company for damages of any nature arising from errors, mistakes, omissions, interruptions, or delays of the Company, its agents, servants, or employees, in the course of establishing,, furnishing, rearranging , moving, terminating, maintaining, restoring, or changing the service or facilities or equipment shall not exceed an amount equal to the charges applicable under this tariff (calculated on a proportionate basis where appropriate) to the period during which such error, mistake, omission, interruption or delay occurs.
- 2.5.2 In no event shall the Company be liable for any incidental, indirect, special, or consequential damages (including lost revenue or profits) of any kind whatsoever regardless of the cause or foreseeability thereof.
- 2.5.3 When the services or facilities of other common carriers are used separately or in conjunction with the Company's facilities or equipment in establishing connection to points not reached by the Company's facilities or equipment, the Company shall not be liable for any act or omission of such other common carriers or their agents, servants or employees.
- 2.5.4 The Company shall not be liable for any failure of performance hereunder if such failure is due to any cause or causes beyond the reasonable control of the Company. Such causes shall include, without limitation, acts of God, fire, explosion, vandalism, cable cut, storm or other similar occurrence, any law, order, regulation, direction, action or request of the United States government or of any other government or of any civil or military authority, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, or preemption of existing service to restore service in compliance with the Commission's Rules and Regulations.
- 2.5.5 The Company shall not be liable for interruptions, delays, errors, or defects in transmission, or for any injury whatsoever, caused by the Customer, the Customer's agents, or Authorized Users, or by facilities or equipment provided by the Customer.

---

Issued: September 13, 1999

Effective: October 28, 1999

Issued By:

Louis F. McAlister Jr., President & CEO  
Navigator Telecommunications, LLC.  
212 Center Street, Suite 500  
Little Rock, AR 72201

**SECTION 2 - RULES AND REGULATIONS, (CONT.)**

**2.5 Liability, (cont.)**

2.5.6 The Customer shall indemnify, defend and hold harmless the Company (including the costs of reasonable attorney's fees) against:

- A. Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted over the Company's facilities or equipment;
- B. Claims for patent infringement arising from combining or connecting the Company's facilities or equipment with facilities, equipment, apparatus or System of the Customer; and
- C. All other claims (including, without limitation, claims for damage to any business or property, or injury to, or death of, any person) arising out of any act or omission of the Customer, the Customer's agents or Authorized Users, in connection with any service or facilities or equipment provided by the Company.

**2.6 Minimum Period**

The minimum period for which services are provided and for which rates and charges are applicable is one (1) month unless otherwise specified in this tariff or by mutually agreed upon contract. When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not.

---

Issued: September 13, 1999

Effective: October 28, 1999

Issued By:

Louis F. McAlister Jr., President & CEO  
Navigator Telecommunications, LLC.  
212 Center Street, Suite 500  
Little Rock, AR 72201

**SECTION 2 - RULES AND REGULATIONS, (CONT.)**

**2.7 Billing and Payment for Service**

**2.7.1 Responsibility for Charges**

Charges for installations service connections, moves, rearrangements, and prepaid services, where applicable, are payable upon demand to the Company or its authorized agent. Billing thereafter will include recurring charges and actual usage as defined in this tariff.

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company.

---

Issued: September 13, 1999

Effective: October 28, 1999

Issued By:

Louis F. McAlister Jr., President & CEO  
Navigator Telecommunications, LLC.  
212 Center Street, Suite 500  
Little Rock, AR 72201

**SECTION 2 - RULES AND REGULATIONS, (CONT.)**

**2.7 Billing and Payment for Service, (cont.)**

**2.7.2 Payment for Service**

All charges due by the Customer are payable to the Company or any agent duly authorized to receive such payments. All bills for Company service are due and payable upon receipt. Any objections to billed charges must be promptly reported to the Company or its billing agent. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

**2.7.3 Delinquent Bills**

A bill shall be deemed delinquent if payment thereof is not received by the Company or its authorized agent or is not postmarked on or before the date stated on the bill, which date shall be no sooner than the tenth (10<sup>th</sup>) day after the date of the mailing of the bill to the Customer. In the event that a postmark on a Customer's payment received after the due date is not discernable, a three day mailing period will be presumed.

**2.7.4 Late Payment Fees**

The Company reserves the right to assess a late payment fee of 1.5% per month on any past due balance.

**2.7.5 Returned Check Charge**

The Company reserves the right to assess a return check charge of \$20.00 whenever a check or draft presented for payment of service is not accepted by the institution upon which it is written.

---

Issued: September 13, 1999

Effective: October 28, 1999

Issued By:

Louis F. McAlister Jr., President & CEO  
Navigator Telecommunications, LLC.  
212 Center Street, Suite 500  
Little Rock, AR 72201

**SECTION 2 - RULES AND REGULATIONS, (CONT.)**

**2.8 Deposits**

The Company does not normally require a deposit from the Customer. In the event that a deposit is required by the Company, it will be collected and maintained in accordance with Commission rules and regulations.

**2.9 Advance Payments**

For Customers whom the Company feels an advance payment is necessary, Navigator reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied to the next month's charges.

---

Issued: September 13, 1999

Effective: October 28, 1999

Issued By:

Louis F. McAlister Jr., President & CEO  
Navigator Telecommunications, LLC.  
212 Center Street, Suite 500  
Little Rock, AR 72201

**SECTION 2 - RULES AND REGULATIONS, (CONT.)**

**2.10 Taxes and Fees**

The Company reserves the right to bill any and all applicable taxes and fees in addition to normal rates and charges for services provided to the Customer. Taxes and fees include, but are not limited to: Federal Excise Tax, State Sales Tax, Municipal Tax, and Gross Receipts Tax. Such taxes and fees are in addition to rates as quoted in this tariff and will be itemized separately on Customer invoices.

**2.11 Terminal Equipment**

The Company's facilities and service may be used with or terminated in terminal equipment or communications systems such as a PBX, key system, single line telephone, or pay telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of Navigator's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry.

---

Issued: September 13, 1999

Effective: October 28, 1999

Issued By:

Louis F. McAlister Jr., President & CEO  
Navigator Telecommunications, LLC.  
212 Center Street, Suite 500  
Little Rock, AR 72201

**SECTION 2 - RULES AND REGULATIONS, (CONT.)**

**2.12 Interconnection**

2.12.1 Service furnished by the Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to technical limitations established by the Company. Service furnished by the Company is not part of a joint undertaking with such other common carriers or systems. The Company does not undertake to provide any special facilities, equipment, or services to enable the Customer to interconnect the facilities or the equipment of the Company with services or facilities of other common carriers or with private systems.

2.12.2 Interconnection with the services or facilities of other common carriers shall be under the applicable terms and condition of this tariff and the other common carrier's tariffs.

**2.13 Inspection, Testing and Adjustment**

The Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the terms and conditions of this tariff are being complied within the installation, operation or maintenance of the Customer's or the Company's facilities or equipment. The Company may interrupt service at any time, without penalty or liability, due to the departure from or reasonable suspicion of the departure from any of these terms and conditions.

---

Issued: September 13, 1999

Effective: October 28, 1999

Issued By:

Louis F. McAlister Jr., President & CEO  
Navigator Telecommunications, LLC.  
212 Center Street, Suite 500  
Little Rock, AR 72201



**SECTION 2 - RULES AND REGULATIONS, (CONT.)**

**2.14 Credit Allowances for Interruption of Service**

Credit allowances for interruptions of service which are not due to the Company's inspection or testing, to the negligence of the Customer, or to the failure of channels, equipment and/or communications systems provided by the Customer, are subject to the general liability provisions set forth in this tariff.

It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer.

For purposes of credit computation every month shall be considered to have 30 days. The Customer shall be credited for an interruption of one day (24 hours) or more at the rate of 1/30th of the monthly charge for the services affected for each day that the interruption continues.

Credit Formula:

$$\text{Credit} = A/30 \times B$$

A = outage time in days

B = total monthly charge for affected service.

---

Issued: September 13, 1999

Effective: October 28, 1999

Issued By:

Louis F. McAlister Jr., President & CEO  
Navigator Telecommunications, LLC.  
212 Center Street, Suite 500  
Little Rock, AR 72201

---

**SECTION 2 - RULES AND REGULATIONS, (CONT.)**

**2.15 Cancellation by the Customer**

The Customer may have service discontinued upon reasonable notice to the Company. The Company shall hold the Customer responsible for payment of all bills for service furnished until the cancellation date specified by the Customer or until the date that the written cancellation notice is received, whichever is later.

**2.16 Refusal or Discontinuance by the Company**

2.16.1 The Company may discontinue or refuse service under the following conditions provided that, unless otherwise stated, the Customer shall be given 15 days notice to comply with any rule or remedy any deficiency:

- A. For failure of the Customer to pay a bill for service when it is due, provided that suspension or termination of service shall not be made without five (5) days' written notice to the Customer, except in extreme cases.
- B. For failure of the Customer to meet the Company's deposit and credit requirements.
- C. For failure of the Customer to make proper application for service.
- D. For Customer's violation of any of the Company's rules on file with the Commission, provided five (5) days' written notice is given before termination.
- E. For failure of the Customer to provide the Company reasonable access to its equipment and property.
- F. For Customer's breach of the contract for service between the Company and the Customer.
- G. When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

---

Issued: September 13, 1999

Effective: October 28, 1999

Issued By:

Louis F. McAlister Jr., President & CEO  
Navigator Telecommunications, LLC.  
212 Center Street, Suite 500  
Little Rock, AR 72201

**SECTION 2 - RULES AND REGULATIONS, (CONT.)**

**2.16 Refusal or Discontinuance by the Company, (cont.)**

- H. For noncompliance with or violation of any State, municipal, or Federal law, ordinance, or regulation pertaining to telephone service.
- I. For use of telephone service for any other purpose or property than that described in the application.
- J. For periods of inactivity over sixty (60) days.
- K. When any governmental or regulatory condition imposed upon Company materially and negatively impacts the financial viability of the service, as determined by the Company in its best business judgment.

2.16.2 The Company may refuse or discontinue service without notice to the Customer for any of the following reasons:

- A. In the event of tampering with the Company's equipment.
- B. In the event of a condition determined to be hazardous to the Customer, to other Customers of the Company, to the Company's equipment, the public, or to employees of the Company.
- C. In the event of a Customer's use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.
- D. In the event of fraudulent use of the service.
- E. When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

---

Issued: September 13, 1999

Effective: October 28, 1999

Issued By:

Louis F. McAlister Jr., President & CEO  
Navigator Telecommunications, LLC.  
212 Center Street, Suite 500  
Little Rock, AR 72201

**SECTION 2 - RULES AND REGULATIONS, (CONT.)**

**2.17 Discontinuance in Special Circumstances**

2.17.1 If a residential subscriber notifies the Company and establishes that:

- A. Discontinuance would be especially dangerous to the health of the Customer, resident member of the Customer's family or other permanent resident of the premises where service is rendered, and
- B. Such Customer is unable to pay for such service in accordance with the requirements of the Company's billing or is able to pay for such service only in installments,

the Company shall either allow payment in reasonable installments or postpone discontinuance of service for at least twenty-one (21) days so that the Customer can make arrangements for reasonable installment payments.

---

Issued: September 13, 1999

Effective: October 28, 1999

Issued By:

Louis F. McAlister Jr., President & CEO  
Navigator Telecommunications, LLC.  
212 Center Street, Suite 500  
Little Rock, AR 72201

**SECTION 2 - RULES AND REGULATIONS, (CONT.)**

**2.18 Restoration of Service**

- 2.18.1 Upon the Customer's request, the Company shall restore service promptly when (a) the cause of discontinuance of service has been eliminated, or (b) applicable restoration charges have been paid, or (c) satisfactory credit arrangements have been made.
- 2.18.2 At all times, every responsible effort shall be made to restore service on the restoration day requested.
- 2.18.3 The Company may charge a reasonable fee for the restoration of service. If a notice of discontinuance is given pursuant to Section 2.15 herein, the Company may require a charge for such notice as provided in the Company's rules, regulations or tariffs.

---

Issued: September 13, 1999

Effective: October 28, 1999

Issued By:

Louis F. McAlister Jr., President & CEO  
Navigator Telecommunications, LLC.  
212 Center Street, Suite 500  
Little Rock, AR 72201

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES**

**3.1 General**

Navigator offers direct dialed (1+) service, inbound toll-free number service and travel card services for communications originating and terminating within the state of Missouri under terms of this tariff.

Direct dial service is offered from originating locations within the state of Missouri. Calls may be placed to locations within Missouri.

In-bound toll-free service is available to Customers served from locations within the state of Missouri.

When a Customer elects to use the Company's Travel Service, calls may be initiated from any location within the state of Missouri from which the caller can dial the appropriate access code(s) and may be placed to any location within the state of Missouri.

Customers are billed based on their use of Navigator Telecommunications, LLC.'s network and services. Charges may vary by service offering, class of call, time of day, day of week, and/or call duration.

---

Issued: September 13, 1999

Effective: October 28, 1999

Issued By:

Louis F. McAlister Jr., President & CEO  
Navigator Telecommunications, LLC.  
212 Center Street, Suite 500  
Little Rock, AR 72201

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT.)**

**3.2 Timing of Calls**

Billing for calls placed over the Navigator network is based in part on the duration of the call as follows, unless otherwise specified in this tariff:

- 3.2.1 Call timing begins when the called party answers the call (i.e., when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 3.2.2 Chargeable time for calls ends when one of the parties disconnects from the call.
- 3.2.3 For billing purposes, minimum call duration periods vary by service and are specified by product or option in subsequent sections of this tariff.
- 3.2.4 For billing purposes, usage after the initial period varies by service and is specified by product or option subsequent sections of this tariff.
- 3.2.5 The Company will not bill for unanswered calls. When a Customer indicates that he/she was billed for an incomplete call, Navigator will reasonably issue credit for the call.

---

Issued: September 13, 1999

Effective: October 28, 1999

Issued By:

Louis F. McAlister Jr., President & CEO  
Navigator Telecommunications, LLC.  
212 Center Street, Suite 500  
Little Rock, AR 72201

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT.)**

**3.3 Rate Periods**

3.3.1 The following rate Periods apply:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD						
5:00 PM TO 11:00 PM*	EVENING RATE PERIOD						EVE
11:00 PM TO 8:00 AM	NIGHT/ WEEKEND RATE PERIOD						

\*Up to but not including.

**3.3.2 Holiday Rates**

For services subject to holiday discounts, the following are Company recognized national holidays, determined at the location of the calling station. The evening rate is used on national holidays, unless a lower rate normally would apply.

New Year's Day	January 1
Memorial Day	Last Monday in May
Independence Day	July 4
Labor Day	1st Monday in September
Thanksgiving Day	4th Thursday in November
Christmas Day	December 25

3.3 Calls are billed based on the rate in effect at the time the call begins. Calls that cross rate period boundaries are billed the rate in effect at the beginning of the call for the duration of the entire call.

Issued: September 13, 1999

Effective: October 28, 1999

Issued By:

Louis F. McAlister Jr., President & CEO  
Navigator Telecommunications, LLC.  
212 Center Street, Suite 500  
Little Rock, AR 72201



**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT.)**

**3.4 Outbound Long Distance Service**

Navigator's Outbound Long Distance Service is a "1+" direct dial service available for Customer use 24 hours a day, seven days a week. Service is accessed through standard business or residential switched access lines. The Customer is responsible for obtaining suitable access from the Customer's local exchange carrier. All costs incurred in the installation and use of local access lines is the responsibility of the Customer.

A number of service plans are available to the Customer. Rates, billing increments, volume discounts and qualifications, if applicable, vary by plan and are provided in the following sections.

---

Issued: September 13, 1999

Effective: October 28, 1999

Issued By:

Louis F. McAlister Jr., President & CEO  
Navigator Telecommunications, LLC.  
212 Center Street, Suite 500  
Little Rock, AR 72201

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT.)**

**3.4 Outbound Long Distance Service, (cont.)**

**3.4.1 Direct Dial Service - Option 1**

Navigator's Option 1 outbound long distance service is a flat rate offering with no monthly charge. For billing purposes, call timing is billed in six-second increments after a minimum initial period of eighteen seconds. No volume, time of day and holiday discounts apply.

MONTHLY RECURRING CHARGES: NOT APPLICABLE

USAGE CHARGES:

PER MINUTE		
DAY	EVENING	NIGHT/WKN
\$ .1738	\$ .1738	\$ .1738

**3.4.2 Direct Dial Service - Option 2**

Navigator's Option 2 outbound long distance service is a flat rate offering with a monthly charge. For billing purposes, call timing is billed in six-second increments after a minimum initial period of eighteen seconds. No volume, time of day and holiday discounts apply.

MONTHLY RECURRING CHARGES: \$1.50

USAGE CHARGES:

PER MINUTE		
DAY	EVENING	NIGHT/WKN
\$ .1638	\$ .1638	\$ .1638

Issued: September 13, 1999

Effective: October 28, 1999

Issued By:

Louis F. McAlister Jr., President & CEO  
Navigator Telecommunications, LLC.  
212 Center Street, Suite 500  
Little Rock, AR 72201

---

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT.)**

**3.5 Inbound Toll-Free Number Service**

Navigator's Inbound Toll-Free Number Service is an 800/888/877 number service available for Customer use twenty-four (24) hours a day, seven (7) days a week.

Service is terminated through switched access lines. Calls may originate from any valid exchange and terminate to the Customer's location at no charge to the calling party.

For billing purposes, call timing is billed in six-second increments after a minimum initial period of eighteen seconds. No Volume, Time of day and holiday discounts apply.

MONTHLY RECURRING CHARGES:

NOT APPLICABLE

USAGE CHARGES:

The following rates apply to calls placed from locations in the state of Missouri.

PER MINUTE		
DAY	EVENING	NIGHT/WKN
\$.1638	\$.1638	\$.1638

---

Issued: September 13, 1999

Effective: October 28, 1999

Issued By:

Louis F. McAlister Jr., President & CEO  
Navigator Telecommunications, LLC.  
212 Center Street, Suite 500  
Little Rock, AR 72201

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT.)**

**3.6 Travel Service**

Navigator's Travel Service is offered 24 hours a day, seven days a week to all valid terminating locations. Access to Navigator's Travel Card service is via a toll free number. The Customer must input a valid Authorization Code in addition to the destination number with area code. Travel Service rates apply to calls placed to locations in the mainland United States, Alaska, Hawaii, Puerto Rico and the U.S. Virgin islands.

For billing purposes, calls within the Continental USA are billed in six second increments after an eighteen second initial period. Time of day, holiday and volume discounts do not apply. No per call service charges apply.

MONTHLY RECURRING CHARGES: NOT APPLICABLE

PER CALL CHARGES: NOT APPLICABLE

USAGE CHARGES:

PER MINUT RATES	
INITIAL MINUTE	EACH ADDL.
\$0.1900	\$0.1900

Issued: September 13, 1999

Effective: October 28, 1999

Issued By:

Louis F. McAlister Jr., President & CEO  
Navigator Telecommunications, LLC.  
212 Center Street, Suite 500  
Little Rock, AR 72201

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT.)**

**3.7 Dedicated Access Long Distance Service**

Navigator's Dedicated Long Distance Service is a "1+" direct dial service available for Customer use 24 hours a day, seven days a week. Service is accessed through a dedicated circuit to the Long Distance Network. The Customer may order the access circuit directly from their local exchange carrier or Navigator will provide the access circuit. All costs incurred in the installation and use of access circuits is the responsibility of the Customer.

A number of service plans are available to the Customer. Rates, billing increments, volume discounts and qualifications, if applicable, vary by plan and are provided in the following sections.

---

Issued: September 13, 1999

Effective: October 28, 1999

Issued By:

Louis F. McAlister Jr., President & CEO  
Navigator Telecommunications, LLC.  
212 Center Street, Suite 500  
Little Rock, AR 72201

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT.)**

**3.7 Dedicated Access Long Distance Service, (cont.)**

**3.7.1 Dedicated Access Service - Option 1**

Navigator's Option 1 dedicated access long distance service is a flat rate offering with no monthly charge. For billing purposes, call timing is billed in six-second increments after a minimum initial period of eighteen seconds. No volume, time of day and holiday discounts apply.

**1-Plus Rate**

MONTHLY RECURRING CHARGES: NOT APPLICABLE

USAGE CHARGES:

PER MINUTE		
DAY	EVENING	NIGHT/WKN
\$ .1078	\$ .1078	\$ .1078

**Toll Free Rate**

MONTHLY RECURRING CHARGES: NOT APPLICABLE

USAGE CHARGES:

PER MINUTE		
DAY	EVENING	NIGHT/WKN
\$ .1078	\$ .1078	\$ .1078

Issued: September 13, 1999

Effective: October 28, 1999

Issued By:

Louis F. McAlister Jr., President & CEO  
Navigator Telecommunications, LLC.  
212 Center Street, Suite 500  
Little Rock, AR 72201

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT.)**

**3.7 Dedicated Access Long Distance Service, (cont.)**

**3.7.2 Dedicated Access Service - Option 2**

Navigator's Option 1 dedicated access long distance service is a flat rate offering with no monthly charge with a minimum volume of \$1,500.00 with current long distance provider. For billing purposes, call timing is billed in six-second increments after a minimum initial period of eighteen seconds. No time of day and holiday discounts apply.

**1-Plus Rate**

MONTHLY RECURRING CHARGES: NOT APPLICABLE

USAGE CHARGES:

PER MINUTE		
DAY	EVENING	NIGHT/WKN
\$ .0978	\$ .0978	\$ .0978

**Toll Free Rate**

MONTHLY RECURRING CHARGES: NOT APPLICABLE

USAGE CHARGES:

PER MINUTE		
DAY	EVENING	NIGHT/WKN
\$ .0978	\$ .0978	\$ .0978

Issued: September 13, 1999

Effective: October 28, 1999

Issued By:

Louis F. McAlister Jr., President & CEO  
Navigator Telecommunications, LLC.  
212 Center Street, Suite 500  
Little Rock, AR 72201

**SECTION 4 - MISCELLANEOUS SERVICES AND RATES**

**4.1 Directory Assistance**

Directory Assistance is available to Customers of Navigator Telecommunications, LLC. Directory Assistance charges apply to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

Directory Assistance, Per Call	\$0.85
--------------------------------	--------

---

Issued: September 13, 1999

Effective: October 28, 1999

Issued By:

Louis F. McAlister Jr., President & CEO  
Navigator Telecommunications, LLC.  
212 Center Street, Suite 500  
Little Rock, AR 72201



**SECTION 5 - PROMOTIONS**

**5.1 General**

From time to time the Company shall, at its option, promote subscription or stimulate network usage by offering to waive some or all of the nonrecurring or recurring charges for the Customer (if eligible) of target services for a limited duration. Such promotions shall be made available to all similarly situated Customers in the target market area.

---

Issued: September 13, 1999

Effective: October 28, 1999

Issued By:

Louis F. McAlister Jr., President & CEO  
Navigator Telecommunications, LLC.  
212 Center Street, Suite 500  
Little Rock, AR 72201

## SECTION 6 - CONTRACT SERVICES

### 6.1 General

At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the Customer not contemplated in this tariff. The terms of each contract be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the Contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for a fixed period of time following the initial offering to the first contract Customer as specific in each individual contract.

---

Issued: September 13, 1999

Effective: October 28, 1999

Issued By:

Louis F. McAlister Jr., President & CEO  
Navigator Telecommunications, LLC.  
212 Center Street, Suite 500  
Little Rock, AR 72201