

**BEFORE THE PUBLIC SERVICE COMMISSION  
STATE OF MISSOURI**

Alice Geary,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>Case No. WC-2009-0147</u></b>
	)	
Missouri-American Water Company,	)	
	)	
Respondent.	)	

**STAFF INVESTIGATION REPORT AND RECOMMENDATION**

**COMES NOW** the Staff of the Missouri Public Service Commission, by and through the Commission's General Counsel, and hereby tenders its Report of its investigation of the circumstances of the complaint filed herein by Complainant Alice Geary and further advises the Commission that it should dismiss the said Complaint because Staff has not found that the Company has violated any Missouri statute, any rule or order of the Commission, or any provision of its tariff.

Respectfully submitted,

s/ Kevin A. Thompson  
**KEVIN A. THOMPSON**  
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Attorney for the Staff of the Missouri  
Public Service Commission.

**Certificate of Service**

I hereby certify that a true and correct copy of the foregoing was served, either electronically or by hand delivery or by First Class United States Mail, postage prepaid, on this **10<sup>th</sup> day of December, 2008**, on the parties of record as set out on the official Service List maintained by the Data Center of the Missouri Public Service Commission for this case.

s/ Kevin A. Thompson