BEFORE THE PUBLIC SERVICE COMMISSION STATE OF MISSOURI

Regarding an Investigation into the Service and Billing Practices for Residential Customers of Electric, Gas, and Water Utilities.

Case No. GW-2007-0099

STAFF REPORT

COMES NOW the Staff of the Missouri Public Service Commission, by

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and through the Commission's General Counsel, and hereby files its Final Staff

Report in compliance with the Commission's Order of July 2, 2007.

Respectfully submitted,

<u>s/ Kevin A. Thompson</u> **KEVIN A. THOMPSON** Missouri Bar Number 36288 General Counsel

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Attorney for Staff.

Certificate of Service

I hereby certify that a true and correct copy of the foregoing was served, either electronically or by hand delivery or by First Class United States Mail, postage prepaid, on this **4**th **day of September, 2007**, to the parties of record as set out on the official Service List maintained by the Data Center of the Missouri Public Service Commission for this case.

<u>s/ Kevin A. Thompson</u>