

EXHIBIT A

Dan Brewer
CoxHealth Systems
1423 N. Jefferson Ave.
Springfield, MO 65802
September 22, 2011



To whom it may concern:

Cox Health Systems would like to request that an additional 5000 DIDs be installed at our Cox South medical campus, located at 3801 S. National Avenue, and at other locations, in Springfield, Missouri. The numbers need to be consecutive for memory retention and ease of use, and overall consistency with our present dialing plan. We currently utilize numbers in the following dialing patterns: 236-XXXX, 268-XXXX, 269-XXXX, 354-XXXX, 875-XXXX, 225-XXXX and 631-XXXX. We are using a 6-digit dialing system and cannot accept the following number patterns: N1X-XXXX, N68-XXXX, N69-XXXX, N75-XXX, N36-XXXX, and N54-XXXX. N25-XXXX and 631-XXXX.

Cox Health is a regional not for profit health care organization that serves the communities of the southwest portion of Missouri with over 64 locations within a 12,500 sq. mile area. Cox Health currently has 10,000 employees and supports over 14,000 telephone handsets at these various locations, with a coordinated dialing plan which allows patients and staff at any facility to contact anyone located at another facility with a local 6-digit dialing pattern. Cox Health is now in the beginning of a large expansion phase that will run through 2010 into 2012. This construction includes both new facilities, as well as renovations to newly acquired facilities.

Two new facilities will be built on our Cox South medical campus. One facility will be a new critical care bed wing addition to our south hospital. The second will be a new 10 story medical tower that will house our Neuroscience department and various doctor offices. In our fiscal year 2009 - 2010, Cox Health had 497,844 outpatient visits, provided 164,831 days of inpatient care, and treated 153,862 emergency and urgent care visits in our new Emergency dept. Cox Health's new facilities are just one part of a system-wide plan to change the over crowding and create more beds for all types of patients. Other new facilities include a Home Parental facility and College School of Nursing. The Home Parental and Home Support facility located in West Springfield will be in addition to the existing facility and will require new numbers rather than moving existing numbers. Sufficient numbering resources are critical to the successful delivery of health care services at these several locations.

Cox North • 1423 North Jefferson Avenue • Springfield, Missouri 65802 • 417/269-3000
coxhealth.com

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Presently, Cox Health has less than 600 numbers remaining in the DID blocks that Cox Health is using. Constructions of the new facilities have already begun and anticipate that critical care wing will be completed by 4th quarter 2011. The new medical tower is slated for completion 4th quarter 2012. There will be a great need for the additional numbers so we can provide communications to all of the physicians, nurses and staff, and to patients' rooms. Consecutively-numbered blocks are necessary in order to coordinate these new facilities with our existing coordinated numbering plan and dialing pattern. Cox Health has several other projects that are on the drawing board currently that will require additional communications to support the operations.

The new and renovated facilities will require approximately 1500 numbers. In addition, Cox Health's experience is that it generally needs approximately 50-60 numbers every month in order to accommodate regular growth that occurs within its existing facilities. Given the new and renovated facilities, regular growth patterns, and the overall continued growth of the health care industry in general, Cox Health believes it needs an additional 5,000 consecutive numbers to be able to support this growth, in a manner consistent with our coordinated dialing plan for the present and future growth.
Sincerely,

A handwritten signature in cursive script that reads "Dan Brewer".

Dan Brewer
IT Director - Communications