

5/4/10
w/ Jett @
3-621-6960
will conduct another
rdy + someone
will call me w/in
2 days

SERVICE AT: 40 GATEVIEW CT					BILL DETAIL	AMOUNT
ACCT NO. 948932-002-5 DEPOSIT 0.00 RATE RB					PREVIOUS GAS BALANCE	229.91
AVERAGE GAS COST PER THERM .97026 RECORD DATE 3267					PAYMENT THANK YOU	229.91
					BILL ADJUSTMENT	429.91
					CHARGE FOR GAS SVC 11-17-66 TO 03-27-67	1172.45
					(INCLUDES A MONTHLY 15% CHARGE OF 0.45)	
					TAXES AT 4.0% TAX	41.85
					ACCOUNT BALANCE	605.19
					CORRECTED BILL	
					HELP SOMEONE IN NEED. GIVE TO DOLLAR HELP. CHECK A RED BOX TO ADD A DONATION TO EACH MONTH'S GAS BILL.	

ACTUAL READING	AMOUNT
----------------	--------

GAS CREDIT/LATE PAY	429.91
CURRENT MONTHLY RENT	1253.10

\$843.19

PAYMENT DUE 25 DELINQUENT AFTER 06-04-67

YOUR GAS BILL WAS RECENTLY REESTIMATED BASED ON PAST USAGE. WE HAVE NOW OBTAINED A METER READING INDICATING THAT YOUR ACTUAL USAGE WAS GREATER THAN WE ESTIMATED AND THAT YOUR ACCOUNT HAS BEEN UNDERBILLED. YOUR CURRENT BILL HAS BEEN ADJUSTED TO CORRECT FOR THE UNDERBILLING. THE ENTIRE AMOUNT DOES NOT HAVE TO BE PAID IMMEDIATELY. YOU MAY MAKE ARRANGEMENTS TO PAY THE CORRECTED PORTION OF THE BILL ALONG WITH CURRENT AND PAST DUE GAS CHARGES, IN EVEN INSTALLMENTS OVER A TIME PERIOD EQUAL TO THE PERIOD OF THE UNDERBILLING. YOU HAVE NOT BEEN CHARGED FOR UNDERBILLING IN EXCESS OF 90 DAYS FROM THE DATE WE OBTAINED THE METER READING. PLEASE CALL 314-631-4980 OR 1-800-287-4762 IF YOU WISH TO SET UP PAYMENT ARRANGEMENTS.

Complainant Exhibit No. B

Date 4/23/08 Case No. GC-2008-0041

Reporter lv

RETURN THIS STUDY TO: LACLEDE GAS COMPANY, DRAWING 2, ST. LOUIS, MO 63171

AMOUNT DUE \$803.19

AMOUNT PAID

PAYMENT DUE BY 04-05-07
DELINQUENT AFTER 05-01-07

\$1 \$2 \$5

HORTENSE HARRISON
40. GATEVIEW CT
D. FALLON, MO 63367

94893200250000803199