

Exhibit F

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letter to
haclede
re: this matter.

Complainant Exhibit No. F
Date 4/23/08 Case No. GC-2008-004
Reporter W

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To Whom It May Concern:

My gas bill is exceptionally high. I operate several large charter schools with square footage in excess of 100,000 feet. None of my school gas bills are as high as my current house bill. In addition, my neighbors' bills equal or are less than this amount for the entire year. My gas bill is \$946.07 while my immediate neighbor with similar square footage has a gas bill of \$13.09. Am I being profiled? I have lived in this brand new home for four months and have acquired a gas bill thus far in excess of \$1300. Again, my surrounding neighbors pay this amount in a year.

I have learned that my meter is not being read and that the automated system for which it is designed is inoperable. Further, my bill notes that "... gas bill has been estimated based on past usage." There is NO past usage as this is a new home. Please advise me of the next step in disputing this bill.

Concerned Customer,
Dr. Hortense Harrison