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July 15, 1999

JUL 1 5 1999

Mr. Dale Hardy Roberts Secretary/Chief Regulatory Law Judge Missouri Public Service Commission P. O. Box 360 Jefferson City, Missouri 65102

Missouri Public Service Commission

Re:

DAVID V.G. BRYDON

GARY W. DUFFY

PAUL A. BOUDREAU

SONDRA B. MORGAN

JAMES C. SWEARENGEN

WILLIAM R. ENGLAND, III

JOHNNY K. RICHARDSON

Case No. TO-2000-16

Dear Mr. Roberts:

Enclosed for filing with the Commission, please find an original and fourteen (14) copies of the Concurrence of the Small Telephone Company Group in the Motion of the Mid-Missouri Group to Establish Docket.

Please see that this filing is brought to the attention of the appropriate Commission personnel. If there are any questions regarding this filing, please feel free to give me a call at your convenience. Otherwise, I thank you in advance for your cooperation in this matter.

Sincerely,

WRE/da Enclosure

Parties of Record (Case No. TO-99-254)

SMALL TELEPHONE COMPANY GROUP (STCG)

Alltel Missouri Inc. **BPS Telephone Company** Cass County Telephone Company Citizens Telephone Company of Higginsville, Missouri, Inc. Craw-Kan Telephone Cooperative, Inc. Ellington Telephone Company Farber Telephone Company Goodman Telephone Company, Inc. Granby Telephone Company Grand River Mutual Telephone Corporation Green Hills Telephone Corp. Holway Telephone Company Iamo Telephone Company Kingdom Telephone Company KLM Telephone Company Lathrop Telephone Company Le-Ru Telephone Company Mark Twain Rural Telephone Company McDonald County Telephone Company Miller Telephone Company New Florence Telephone Company New London Telephone Company Orchard Farm Telephone Company Oregon Farmers Mutual Telephone Co. Ozark Telephone Company Rock Port Telephone Company Seneca Telephone Company Steelville Telephone Exchange, Inc. Stoutland Telephone Company

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

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| In the Matter of the Motion to) | | |
|--|---------------------|---------------------------------------|
| Establish a Docket Investigating the) | | JUL 1 5 1999 |
| intraLATA Toll Service Provisioning) | | |
| Practices of Missouri Interexchange) | | Missouri Public Service Commission |
| Carriers, Public Utility or Common) | | Service Commission |
| Carrier Duties of Interexchange) | Case No. TO-2000-16 | |
| Carriers, Motion to Show Cause,) | | |
| Request for Emergency Hearing,) | | |
| and Alternative Petition for) | | |
| Suspension and Modification. | | |

IN THE MOTION OF THE MID-MISSOURI GROUP TO ESTABLISH DOCKET

Comes now the Small Telephone Company Group (STCG), members of which are listed on Appendix A attached hereto, and for its concurrence in the motion of the Mid-Missouri Group to establish a docket to investigate the intraLATA toll service provisioning practices of Missouri interexchange telecommunications companies (IXCs) and to establish common carrier duties of IXCs with respect to service obligations in both the intrastate intraLATA and the intrastate interLATA markets states to the Missouri Public Service Commission (Commission) as follows:

1. On or about July 9, 1999, the Mid-Missouri Group of Local Exchange Companies (MMG) filed its Motion to Investigate IXC IntraLATA Toll Service Provisioning Practices, to Establish Public Utility/Common Carrier Duties of IXCs, Motion for AT&T to Show Cause, and Alternative Petition for Suspension and Modification in the above referenced matter. Among other things, the MMG motion asked the Commission to establish a docket to investigate the intraLATA toll service provisioning practices of Missouri Interexchange Telecommunications Companies and to establish common carrier duties of IXCs with respect to service obligations in both the intrastate intraLATA and the intrastate interLATA market. The STCG files its

concurrence in MMG's motion because it shares many, if not all, of the same concerns raised by the MMG in its motion.

- 2. For example, the MMG correctly notes that the Commission directed a number of small telephone companies to send notice to their customers of the implementation of intraLATA dialing parity. Said notice contained a footnote indicating that although AT&T was not on the list of available carriers, it would nevertheless provide service if the customer requested it. This directive was consistent with the sworn testimony of AT&T representatives in Case No. TO-99-254 et al. However, subsequent to the Commission's issuance of a Report and Order in that case, AT&T informed the Commission through a motion for rehearing that it had changed its mind and was now unwilling to provide 1+ intraLATA service to customers of Secondary Carriers, even if those customers directly requested service from AT&T.
- 3. AT&T's "new" position has been further articulated in the letter attached to the MMG motion. This letter was also sent to member companies of the STCG. Obviously, the customer notice as required by the Commission and the position now taken by AT&T, as evidenced by the July 1, 1999 letter of Ms. Fran Gramiccioni, are inconsistent, and customers of the STCG are experiencing many of the same (or similar) responses from AT&T customer service representatives as are customers of the MMG member companies as set forth in paragraph 7 of its motion. The STCG agrees with MMG that these responses are inconsistent and/or inaccurate. The result is, at best, customer confusion and, at worst, customer frustration and anger. Accordingly, action needs to be taken by the Commission to reconcile its directive regarding implementation of intraLATA dialing parity with AT&T's "new" position.
 - 4. The STCG agrees with the MMG that AT&T is apparently discriminating against

small companies by refusing to provide the same services to customers of small companies that it is providing to customers of other local exchange companies, such as Sprint Missouri Inc. and GTE, who are similarly situated. It appears that AT&T is engaging in a form of "redlining" when it comes to providing service in small company exchanges.

5. The STCG also agrees with MMG that AT&T is the "strategy and price" leader and that other IXCs tend to follow AT&T's lead. Thus, the STCG (like the MMG) is concerned that over the long term other large IXCs such as MCI WorldCom and Sprint will follow AT&T's "lead" and exit rural markets as well, thus putting in jeopardy the goal of providing parity among services and prices provided in rural and urban markets.

WHEREFORE, the STCG concurs with MMG's motion to establish docket to investigate the intraLATA toll service provisioning practices of Missouri Interexchange

Telecommunications Companies and to establish common carrier duties of IXCs with respect to service obligations in both the intrastate intraLATA and the interstate intraLATA markets.

Respectfully submitted,

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Certificate of Service

I hereby certify that a true and correct copy of the above and foregoing document was mailed, United States Mail, postage prepaid, or hand-delivered, this \(\frac{1}{2} \) day of July, 1999, to the following:

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W.R. England, IV