

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Eva Owen,	)	
	)	
Complainant,	)	
	)	
v.	)	Case No. EC-2007-0197
	)	
Union Electric Company, d/b/a AmerenUE,	)	
	)	
Respondent.	)	

**STAFF RECOMMENDATION**

**COMES NOW** the Staff of the Missouri Public Service Commission (Staff), in response to the Missouri Public Service Commission’s November 19, 2006, *Order Directing Filing* and Commission Rule 4 CSR 240-2.070(10), and submits, as a non-public and “Highly Confidential” document, its Staff Recommendation based on its investigation.

1. Complainant Eva Owen (Complainant) filed a formal complaint against Respondent Union Electric Company d/b/a AmerenUE (AmerenUE) on November 27, 2006 regarding expenses Complainant incurred before AmerenUE would provide electric service to Complainant. On November 29, 2006, the Commission issued its Order directing the Staff to investigate the Complaint and file its recommendation by January 5, 2007. On December 29, 2006, AmerenUE filed its Answer.

2. In the attached Memorandum (Appendix A) the Staff recommends the Commission allow the Complainant the opportunity to plead and prove facts upon which the Commission may grant relief. The Staff reports AmerenUE’s tariff allows customers such as Complainant three points for a service connection—the meter, or the transformer or a pedestal.

If the service delivery point is at the meter AmerenUE owns and is responsible for the facilities to the meter. If the service delivery point is at the transformer or a pedestal, the customer owns and is responsible for all of the facilities on the customer's side of the transformer or pedestal. The Staff reports the customer's complaint is based on the costs the customer incurred in obtaining service to a mobile home. The Staff reports it found no violation of Public Service Commission Law, Commission Rule, Commission Order or AmerenUE tariff provision in its investigation.

3. Commission Rule 4 CSR 240-2.070(10) provides:

The commission may order, at any time after the filing of a complaint, an investigation by its staff as to the cause of the complaint. The staff shall file a report of its findings with the commission and all parties to the complaint case. The investigative report shall not be made public unless released in accordance with sections 386.480, 392.210(2) or 393.140(3), RSMo, or during the course of a hearing involving the complaint.

Thus, the Staff's Recommendation is a non-public document and the Staff is filing it as a "Highly Confidential" document.

**WHEREFORE**, the Staff submits, in compliance with Commission Rule 4 CSR 240-2.070(10) as a non-public document, its Recommendation, based on the Staff's investigation, made in response to the Commission's November 29, 2006, *Order Directing Filing*.

Respectfully submitted,

**/s/ Nathan Williams**

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### **Certificate of Service**

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or electronically mailed to all counsel of record this 3<sup>rd</sup> day of January 2007.

**/s/ Nathan Williams**

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