

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Terri E. Maxey,	)	
	)	
Complainant,	)	
	)	
v.	)	<u>Case No. EC-2008-0278</u>
	)	
Kansas City Power & Light Co.,	)	
	)	
Respondent.	)	

ORDER DIRECTING STAFF TO INVESTIGATE AND FILE A REPORT

Issue Date: February 27, 2008

Effective Date: February 27, 2008

Terri E. Maxey filed a formal complaint against Kansas City Power & Light Company ("KCPL") on February 22, 2008. On February 27, 2008, the Commission notified KCPL of the complaint and allowed it thirty days in which to answer as provided by 4 CSR 240-2.070(7).

The Commission would like to have the benefit of an investigation and report by its Staff before it further considers this matter.¹ Given the circumstances described in the complaint, Staff should be able to complete its investigation and prepare a report concerning the results of that investigation no later than two weeks after KCPL files its answer, which is due no later than March 28, 2008.

¹ KCPL's answer period has just begun. However, 4 CSR 240-2.070(10) states that "[t]he commission may order, at any time after the filing of a complaint, an investigation by its staff as to the cause of the complaint."

IT IS ORDERED THAT:

1. The Staff of the Missouri Public Service Commission shall promptly commence an investigation of Terri E. Maxey's formal complaint against Kansas City Power & Light Company.
2. The Staff of the Missouri Public Service Commission shall file a report concerning the results of its investigation no later than two weeks after Kansas City Power & Light Company files its answer to the complaint.
3. This order shall become effective on February 27, 2008.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', written over a horizontal line.

Colleen M. Dale
Secretary

(S E A L)

Benjamin H. Lane, Regulatory Law
Judge, by delegation of authority
under Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 27th day of February, 2008.