

The complaint is from Jerry and Sharon West (“the Wests”). Because the Wests styled the document as a complaint, we sent notice to the named respondent, Union Electric Company, Inc. (“AmerenUE”). AmerenUE filed its response on December 19, 2008, noting that the Wests seek to change their electrical supplier to Cuivre River. Cuivre River’s response will, therefore, also assist the Commission. The Commission will also extend the filing time for the Commission’s staff (“Staff”) to file a recommendation accordingly.

The Commission's rules of discovery are set forth at 4 CSR 240-2.090. As an alternative to the formal evidentiary hearing procedure, the Commission offers mediation. Mediation is a voluntary process in which a neutral person assists the parties in exploring opportunities for settlement. Upon a request for mediation, the Commission may suspend the schedule set forth in this order.

**THE COMMISSION ORDERS THAT:**

1. Cuivre River shall file a response to the complaint no later than January 20, 2009.
2. Staff shall file its recommendation no later than January 30, 2009.
3. This order is effective immediately upon issuance.

**BY THE COMMISSION**



Colleen M. Dale  
Secretary

( S E A L )

Dated at Jefferson City, Missouri,  
on this 19<sup>th</sup> day of December, 2008.

Jordan, Regulatory Law Judge