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June 9, 2010

Peter B. Howard
4111 Maffitt Avenue
St. Louis, Missouri 63113

RE: *Peter B. Howard v. Union Electric Co. d/b/a AmerenUE*
File No. EC-2010-0285

Dear Mr. Howard:

I am the regulatory law judge ("RLJ") assigned to your case, and I want to make sure that the processes of the Missouri Public Service Commission ("PSC") are accessible to you. I mention this because I have not received the reply form I sent for you to fill out. Using that form is helpful in addressing your complaint.

If you need more time to work on the reply form, please feel free to ask. On the other hand, you may simply decide not to pursue your complaint. Either way, please respond to this letter no later than July 23, 2010.

You may respond to this letter in any of the following ways:

- Send a letter to Daniel Jordan, RLJ; P.O. Box 360; Jefferson City, MO 65102;
- Call the PSC toll-free at 1.800.392.4211 and ask to be transferred to Daniel Jordan, RLJ.
- Email me at Daniel.Jordan@psc.mo.gov.

Every consumer's complaint, including yours, is important to the PSC.

Sincerely,

A handwritten signature in black ink, appearing to read "Daniel Jordan", is written over a faint, circular, dotted-line background.

Daniel Jordan,
Regulatory Law Judge