

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Tawanda Murphy,)	
)	
Complainant,)	
)	
v.)	File No. EC-2010-0364
)	
Union Electric Company, d/b/a AmerenUE,)	
)	
Respondent.)	

**ORDER GIVING NOTICE OF COMPLAINT AND DIRECTING ANSWER
AND INVESTIGATION**

Issue Date: June 15, 2010

Effective Date: June 15, 2010

On June 14, 2010, Tawanda Murphy filed a complaint with the Commission against Union Electric Company, d/b/a AmerenUE. AmerenUE will be directed to file an answer and the Commission's Staff will be directed to complete an investigation. In the alternative to filing an answer, the Respondent may file a written request that the complaint be referred to a neutral third-party mediator for voluntary mediation of the complaint.

THE COMMISSION ORDERS THAT:

1. The Commission's Data Center shall mail a copy of this order to Union Electric Company, d/b/a AmerenUE's legal department.
2. Union Electric Company, d/b/a AmerenUE shall, no later than July 15, 2010, file an answer to this complaint, or, in the alternative, file a request for mediation.
3. The Staff of the Missouri Public Service Commission shall complete an investigation into this complaint and file a report of its investigation no later than July 22, 2010.

4. All filings shall be made in the Commission's Electronic Information and Filing system. A copy of the answer, and a copy of Staff's report, shall be served upon the Complainant at the Complainant's address as listed within the complaint.

5. This order shall become effective immediately upon issuance.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'S. Reed', is positioned above the printed name of the Secretary.

Steven C. Reed
Secretary

(S E A L)

Harold Stearley, Senior Regulatory Law Judge
by delegation of authority pursuant to
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 15th day of June, 2010.