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March 24, 2011

Mr. Jimmie E. Small
606 West Highway #2
Milton, Iowa 52570

RE: File No. EC-2011-0247 Jimmie E. Small vs. Union Electric Company d/b/a
Ameren Missouri

Dear Mr. Small,

Attached to this letter is a reply form that will help us to process your complaint.

The reply form lists statements made by the respondent utility and the staff of the Missouri Public Service Commission ("PSC") who investigated your complaint. You may reply to the statements by checking a box or filling in a blank. Your reply will help the PSC move your complaint toward a decision by developing the issues.

If you do not reply to a statement, the PSC may assume that you believe that such statement is true. You must return the attached form to the PSC by the date printed on it. If you do not return the form by that date, the PSC may assume that you are no longer pursuing your complaint.

Sincerely,


Daniel Jordan,
Senior Regulatory Law Judge

Enclosures