Document 1

From: Lora Cheatum < lora.cheatum@gmail.com>

To: bfallonfrx <bfallonfrx@aol.com>

Subject: Fw: Delivery Status Notification (Failure)

Date: Wed, Jan 26, 2011 3:46 pm

-- Lora

From: Mail Delivery Subsystem < mailer-daemon@googlemail.com >

Date: Jan 26, 2011 3:44 PM

Subject: Delivery Status Notification (Failure)

To: Lora.Cheatum@gmail.com

Delivery to the following recipient failed permanently:

bfallonrfx@aol.com fallon

Technical details of permanent failure:

Probe failed: Illegal envelope To: address (invalid domain name): bfallonrfx@aol.com fallon

---- Original message -----

Received: by 10.223.78.205 with SMTP id m13mr7754512fak.79.1296074672416;

Wed, 26 Jan 2011 12:44:32 -0800 (PST) Return-Path: <a href="mailto:slora.cheatum@gmail.com">slora.cheatum@gmail.com</a>

Received: from www.palm.com (173-111-103-111.pools.spcsdns.net [173.111.103.111])

by mx.google.com with ESMTPS id n26sm5707434fam.13.2011.01.26.12.43.55

(version=SSLv3 cipher=RC4-MD5); Wed, 26 Jan 2011 12:44:31 -0800 (PST)

Message-ID: <4d4087af.9a5bdf0a.6b48.ffff883e@mx.google.com>

Date: Wed, 26 Jan 2011 15:43:47 -0500

From: "Lora Cheatum" < lora.cheatum@gmail.com>

To: "bfallonrfx@aol.com fallon" <bfallonrfx@aol.com fallon> Reply-To: "Lora Cheatum" <br/> | lora.cheatum@gmail.com

Subject: FW: Can you help?

In-Reply-To: <27D737CD44346D4DA5609BA0F04CFEBE09A24771FB@NTME10.kcpl.com>

X-Mailer: Palm webOS v1.0.1

MIME-Version: 1.0

Content-Type: multipart/alternative;

boundary=Alternative\_boundary\_1296074643100

-- Lora

From: Alberts Jim < Jim. Alberts@kcpl.com &gt;

Date: Jan 26, 2011 3:35 PM Subject: FW: Can you help? To: lora.cheatum@gmail.com

v\:" {behavior:url(#default#VML);}
o\:* {behavior:url(#default#VML);}
w\:* {behavior:url(#default#VML);}
.shape {behavior:url(#default#VML);

st1\:\*{behavior:url(#default#ieooui) }

Lora, the meter for the house below has been tested, and everything checks out normal, and falls in line with other customers that are all electric. If you get any feedback from your neighbors about the meter test, or if they have other questions, you can have them call me directly. My number is 816-737-7141. They could also call Kristi Suderman (below), she has access to all the systems to be able to look up any information they might need.

I hope you are doing well!

From: Suderman Kristi
Sent: Wednesday, January 26, 2011 1:58 PM
To: Herdegen William
Cc: Alberts Jim
Subject: RE: Can you help?
HI BIII,
We finally completed the meter test last week and confirmed that it is working correctly, and the reading was also confirmed while we were out. This customer is all electric so their usage is typically higher during this time of the year.
Let me know if you need anything else.
Thanks,
Kristi Suderman
Customer Relations
816.737.7480

From: Lora Cheatum [mailto:lora.cheatum@gmail.com]

Sent: Tuesday, January 11, 2011 11:32 AM

To: Herdegen William

Subject: Fwd: Can you help?

Have you heard anything??