

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Emma J. McFarlin)	
)	
and)	
)	
Rebecca Shepherd,)	
)	
Complainants,)	
)	
v.)	File No. EC-2013-0024
)	
Kansas City Power & Light)	
)	
Respondent.)	

ORDER GRANTING TELEPHONE PARTICIPATION

Issue Date: July 25, 2012

Effective Date: July 25, 2012

The Commission is granting Staff's motion for participation by telephone in the mediation session.

Complainants alleged an improper disconnection of service.¹ Complainants filed a motion for expedited relief.² The Commission gave notice that it planned to convene a conference on that motion before the week's end.³ The Commission ordered the conference in the form of mediation.⁴ Staff made the motion for participation by telephone by email copied to the other parties.⁵

¹ *Complaint* filed on July 20, 2012.

² On July 23, 2012.

³ *Notice of Expedited Conference* issued on July 24, 2012.

⁴ *Notice and Order Scheduling Mediation Session* issued on July 24, 2012.

⁵ On July 24, 2012.

Therefore, the Commission will allow any party to participate by telephone as set forth below.

THE COMMISSION ORDERS THAT:

1. Any party may participate in the mediation session by telephone by dialing one of the following numbers at the time scheduled for the session:

- a. From Jefferson City, Missouri: 526-5904; or
- b. Toll free 866-630-9352.

2. This order is effective immediately upon issuance.

BY THE COMMISSION



Steven C. Reed
Secretary

(S E A L)

Daniel Jordan, Senior Regulatory Law Judge,
by delegation of authority pursuant
to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 25th day of July, 2012.