

Craig Mershon

11931 El Sabado Drive
St. Louis, MO 63138

FILED

JAN 30 2014

January 21, 2014


Missouri Public Service Commission Data Center
Missouri Public Service Commission
200 Madison Street
Jefferson City, Missouri 65201

Missouri Public
Service Commission

To Whom It May Concern:

Here are two pleadings and hopefully you will have them copied so other people within my case can have a copy of each pleading. I was told to send it to your office that is where I am sending these pleadings right now. I am having a pretty rough time with these people that are on this case. I hope you do not give me any problems either. Thank you for your time and attention in this matter.

Sincerely,



Craig D Mershon
File No/EC 2013-0521

cc: Mr. Morris Woodruff, Secretary
Missouri Public Service Commission
200 Madison Street
Jefferson City, Missouri 65201

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

FILED

JAN 30 2014

**Missouri Public
Service Commission**

Craig Mershon)
Complainant,)
)
)
)

File No. EC 2013-0521

vs

Union Electric Company a/k/a Ameren Missouri
Respondent,

**MOTION FOR AN INJUNCTIVE RELIEF TO PREVENT THE
SENDING OF THE
THREATENING DISCONNECTION NOTICES**

Comes now, Mr. Craig Mershon drafting a motion for injunctive relief asking the Regulatory Judge Mr. Daniel Jordan to put out an order informing the Ameren Union Electric Company to cease sending disconnection notices to Mr. Mershon regarding this case because of the following reasons:

1. The disconnection notices are threatening and very harsh towards all customers not only Mr. Mershon. They are intimidating and demanding towards the customers and Mr. Mershon.

2. Mr. Mershon has been unable to get up to Schnucks Markets Incorporated to get to the customer service desk to pay his bill because of the bad weather that has been a hindrance to many people.
3. The disconnection notices are one of the items being detested in the hearing that Mr. Mershon is looking forward to in the very near future. It was the understanding of Mr. Mershon through Mr. Kevin Thompson that Ameren Missouri would not be harassing him with disconnection notices once the case was under investigation. At this time the case has been under investigation for over a year. Mr. Mershon has received disconnection notices in the past while this case was being disputed.
4. Mr. Mershon once mailed his payment and told Ameren Missouri the payment was on its way and they still disconnected him despite the fact that he had paid them their money. The company has discriminated against Mr. Mershon on this matter and he was told to eat crackers when he told the Customer Service Representative that he had to cook food in order to take his medicine. The customer service is very inappropriate at Ameren Missouri as well as the Missouri Public Service Commission.
5. Mr. Mershon's electric motorized scooter needs repair and he is unable to use it to get to any payment center until it is repaired. Upon the repair he will immediately go to the payment center and pay on his bill. After talking with the technician at Providers Plus Mr. Mershon will be able to pay on his bill after they come out and replace batteries in his scooter.

This will be either Thursday or Friday of this week. Also, the amount Mr. Mershon owes his being under dispute in the case.

Furthermore, the disconnection notices have put Mr. Mershon under undue stress since he is the only breadwinner in his own home and he is a person with a disability who has information documenting his disability from the company. His apartment complex has written a letter saying that Mr. Mershon's complex is totally electric once they are disconnected the tenants have no way of cooking food keeping warm and living a normal life. With this said Mr. Mershon is urging the Regulatory Judge to stop all disconnection notices get towards Mr. Mershon until his case has been resolved.

Respectively submitted,



Craig D Mershon