

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of	)	
Janice Shands,	)	
	)	
Complainant,	)	
v.	)	<b><u>File No. EC-2015-0043</u></b>
	)	
Ameren Missouri,	)	
	)	
Respondent	)	

**NOTICE OF COMPLAINT,  
ORDER DIRECTING FILING  
and  
ORDER DIRECTING STAFF INVESTIGATION AND  
FILING OF RECOMMENDATION**

Issue Date: August 14, 2014

Effective Date: August 14, 2014

On August 14, 2014, Janice Shands filed the attached complaint with the Missouri Public Service Commission against Ameren Missouri (Respondent).

Under Commission rule 4 CSR 240-2.070(7), Respondent shall have 30 days from the date of this notice to file a response to the complaint. Further, the Commission will direct the Staff of the Commission to investigate the complaint and to file a recommendation.

**THE COMMISSION ORDERS THAT:**

1. Ameren Missouri shall file a response to this complaint no later than September 15, 2014.
2. The Staff of the Commission shall file a recommendation no later than September 25, 2014.

3. This order shall become effective upon issuance.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Kennard L. Jones, Senior Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 14th day of August, 2014.