

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

|                          |   |                       |
|--------------------------|---|-----------------------|
| Jimmie E. Small,         | ) |                       |
|                          | ) |                       |
| Complainant,             | ) |                       |
|                          | ) |                       |
| v.                       | ) | File No. EC-2015-0058 |
|                          | ) |                       |
| Union Electric Company   | ) |                       |
| d/b/a Ameren Missouri    | ) |                       |
| P.O. Box 6149            | ) |                       |
| St. Louis, MO 63166-6149 | ) |                       |
| <b>CERTIFIED MAIL</b>    | ) |                       |
|                          | ) |                       |
| Respondent.              | ) |                       |

## NOTICE OF CONTESTED CASE AND ORDER DIRECTING FILINGS

Issue Date: September 2, 2014

Effective Date: September 2, 2014

On August 29, 2014, the Commission received the complaint, a copy of which is attached. The filing of a complaint requires the Commission to set a hearing before making the decision.<sup>1</sup> The pre-decision hearing requirement signifies a contested case.<sup>2</sup> Contested case procedure includes discovery,<sup>3</sup> and allows for waiver of procedural formalities and a decision without a hearing,<sup>4</sup> including by stipulation and agreement.<sup>5</sup>

As an alternative to the formal evidentiary hearing procedure, the Commission offers mediation. Mediation is a voluntary process in which a neutral person assists the parties in exploring opportunities for settlement. Upon a request for mediation, the Commission may suspend the schedule set forth in this order.

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<sup>1</sup> Section 386.390.5, RSMo 2000.

<sup>2</sup> Section 536.010(4), RSMo Supp. 2013.

<sup>3</sup> 4 CSR 240-2.090.

<sup>4</sup> Section 536.060, RSMo 2000.

<sup>5</sup> 4 CSR 240-2.115.

The complaint seeks a hearing “ASAP[,]” but alleges no public necessity, and the Commission’s regulation provides the respondent utility with 30 days to file an answer.<sup>6</sup> The Commission also desires the recommendation of Staff.<sup>7</sup> Therefore, the Commission will order an answer and recommendation as follows.

**THE COMMISSION ORDERS THAT:**

1. Respondent shall file an answer to the complaint no later than October 2, 2014.
2. The Commission’s Staff (“Staff”) shall conduct an investigation as to the cause of the complaint and shall file a report of its findings no later than October 9, 2014.
3. This order is effective immediately upon issuance.

**BY THE COMMISSION**



A handwritten signature in cursive script that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Daniel Jordan, Senior Regulatory Law Judge,  
by delegation of authority pursuant  
to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 2<sup>nd</sup> day of September, 2014.

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<sup>6</sup> 4 CSR 240-2.070(8).

<sup>7</sup> 4 CSR 240-2.070(11).