## BEFORE THE PUBLIC SERVICE COMMISSION STATE OF MISSOURI

| Customers of Ameren Missouri Who Have Sought Relief Under the Cold Weather Rule, | )<br>)<br>)           |
|--|-----------------------|
| Complainant,   |                       |
| vs.  | Case No. EC-2011-0326 |
| Union Electric dba Ameren Missouri and Missouri Public Service Commission,       |                       |
| Defendants   |                       |

## **STAFF REPORT**

**COMES NOW** the Staff of the Missouri Public Service Commission, by and through counsel, and hereby tenders the report of the investigation it has made in this matter, as directed by the Commission on July 6, 2011.

Respectfully submitted,

s/ Kevin A. Thompson **KEVIN A. THOMPSON** Missouri Bar Number 36288 Chief Staff Counsel

Missouri Public Service Commission P.O. Box 360 Jefferson City, MO 65102 573-751-6514 (Voice) 573-526-6969 (Fax) kevin.thompson@psc.mo.gov

Attorney for the Staff of the Missouri Public Service Commission.

## **Certificate of Service**

I hereby certify that a true and correct copy of the foregoing was served, either electronically or by hand delivery or by First Class United States Mail, postage prepaid, on this **28**<sup>th</sup> **day of July, 2011,** on the parties of record as set out on the official Service List maintained by the Data Center of the Missouri Public Service Commission for this case.

s/ Kevin A. Thompson