BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Office of Public Counsel's Petition for)
Promulgation of Rules Relating to Billing and)
Payment Standards for Residential Customers)

File No. AX-2010-0061

ORDER GRANTING STAFF LEAVE TO FILE ITS SUPPLEMENTAL REPORT OUT-OF-TIME

Issue Date: February 3, 2010 Effective Date: February 3, 2010

On February 3, 2010, the Staff of the Commission filed a supplemental report concerning Public Counsel's petition that asks the Commission to promulgate rules to limit the ability of a utility to establish separate fees for bills and payment of bills, to place restrictions on the use of pay stations, and to increase the availability of customer service centers. The Commission had ordered Staff to file its supplemental report no later than January 31, so Staff's report was filed late. Along with its report, Staff filed a motion requesting leave to file its supplemental report out of time.

The Commission will grant Staff's motion.

THE COMMISSION ORDERS THAT:

1. Staff's Motion for Leave to File Staff's Supplemental Report Out-Of-Time is granted.

2. This order shall become effective immediately upon issuance.

BY THE COMMISSION

(SEAL)

Steven C. Reed Secretary

Morris L. Woodruff, Chief Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 3rd day of February, 2010.