

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Mrs. Sherrill E. Fisher,)	
)	
Complainant,)	
)	
v.)	<u>Case No. EC-2008-0408</u>
)	
AmerenUE,)	
)	
Respondent.)	

NOTICE OF COMPLAINT

Issue Date: June 25, 2008

Union Electric Company d/b/a AmerenUE
1901 Chouteau Avenue
P.O. Box 66149, Mail Code 1310
St. Louis, Missouri 63166-6149

CERTIFIED MAIL

On June 24, 2008, Complainant Mrs. Sherrill E. Fisher filed a formal complaint with the Missouri Public Service Commission against Respondent Union Electric Company d/b/a AmerenUE (“AmerenUE”), a copy of which is enclosed. Under Commission Rule 4 CSR 240-2.070(7), Respondent shall have 30 days from the date of this notice to file an answer or to file notice that the complaint has been satisfied. Since this notice is being issued on June 25, 2008, AmerenUE’s response is due no later than July 25, 2008.

In the alternative, the Respondent may file a written request that the complaint be referred to a neutral third-party mediator for **voluntary mediation** of the complaint. Upon receipt of a request for mediation, the 30-day time period shall be tolled while the Commission ascertains whether the Complainant is also willing to submit to voluntary mediation. If the Complainant agrees to mediation, the time period within which an answer is due shall be suspended pending the resolution of the mediation process. Additional information regarding the mediation process is enclosed.

If the Complainant declines the opportunity to seek mediation, the Respondent will be notified in writing that the tolling period has ceased and will also be notified of the date by which an answer or notice of satisfaction must be filed. That period will usually be the remainder of the original 30-day period.

All pleadings (including the answer, the notice of satisfaction of complaint, or request for mediation) shall be mailed to:

Secretary of the Missouri Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102-0360

A copy of such pleadings shall be served upon the Complainant at her home address as listed within the enclosed complaint. A copy of this notice has been mailed to the Complainant.

BY THE COMMISSION



Colleen M. Dale
Secretary

(S E A L)

Dated at Jefferson City, Missouri,
on this 25th day of June, 2008.

Lane, Regulatory Law Judge

Copy to: Mrs. Sherrill E. Fisher
2519 St. Louis Avenue
St. Louis, Missouri 63106-2324

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE
STATE OF MISSOURI

FILED²

JUN 24 2008

Name: Mrs. Sherill E. Fisher
Complainant

Missouri Public
Service Commission

vs.

Case No.

Company Name: Ameren U.E.
Respondent

ACC.80081-05116 &
ACC.80081-05125

COMPLAINT

Complainant resides at 2519 Saint Louis Avenue
(address of complainant)

Saint Louis Missouri 63106

1. Respondent, Ameren U.E. P.O. Box 66529 Saint Louis MO.
(company name)

of Saint Louis Missouri
(location of company), is a public utility under the

jurisdiction of the Public Service Commission of the State of Missouri.

2. As the basis of this complaint, Complainant states the following facts:

On June 5 2007 I called Ameren U.E. for
statement on my light bill regarding a pay-
ment of \$240.00. I discussed this issue with
some one by the name of Demetria, with no
results of resolving payment.
On July 23, 2007 I contacted U.E. for payment
of \$297.20, with no results. My lights were
shut off during the hottest months of the
year, which caused my aircon to
go out of control. I was told by several
employees to contact the Mo. Public
Commissioners, I contacted the Mo. Public
Commissioners still no change of status
of my light bill. Sending all light bills with
errors of payments and meter readings

3. The Complainant has taken the following steps to present this complaint to
the Respondent:

Blank lined area for additional text or evidence.

WHEREFORE, Complainant now requests the following relief:

Copies enclosed.
Deposit Required Notice Acct. # 80081-05116 \$358.00
no. of installments 3. 119.33. 5/10/04 - 5-12-2004 A/C
80081-05116 358.00 no. of payments 6. 59.69 on 5/20/2004
80081-05116 358.00 6 payments 59.62, on 6/07/2005
Deposit of certificate 358.00 on 7/20/2007 Dep. Notice
234.00 3 payments. 78.00 Deposit certificate
acc. no. 80081-05125 202.54. 1/18/2008

Date

Mr. Phillip E. Tucker
Signature of Complainant

Attach additional pages, as necessary.
Attach copies of any supporting documentation.

2. As the basis of this complaint state the following:

Sherrill E. Johnson Giske (ms)
I called Emerson T.E. to discuss my payment on light bill and to send statement for money that had been paid on 4/10/09 \$257.00 I received light bill which was incorrect, and customer service refused to correct the bill.

Customer service disconnected my service located at 2519 St. James Ave. on 6/05/09 spoke to someone in Customer Care Billing department by the name of Penetria, she refused to discuss the bill and passed it on to someone by the name of Amy.

My payment to re connect light sent another payment in of \$360.00, ask if they could turn light back on with use of the deposit, and it was also refused.

Spoke to Shelia Jones whom was suppose to be a helper my ar supervisor in another payment of another \$360.00

Printed bill notice ref no. 70081-05126
and due, 69.95 12/12/05

Deferred payment agreement, due no.
80081-05116, \$411.00 installment 12 payments
at \$34.00

Deferred payment Agreement, 536.63
bal. vt. 106.63 6 payments of 18.00

new bill. cannot figure this out either
How could this be sent to audit, called
to discuss the amounts with some one
located in m.c. I got disconnected.
she refused to discuss this bill with
me.

plus a payment of 997.00 which had
not been located, 7/23/07

Spoke to some one by the name of
Stephanie with no results and was
told to send or call the commissions
this went on as follows.

None of the bills have been corrected
sent any money under another
account number ~~with~~ with numerical
errors, as stated in the ps called
investigation

On May 5, 2008

I called A.U.C. to discuss payment on my light bills, Janda & Evelyn refused to discuss payments and hung up the phone. I tried to explain to the customer services that the bills were wrong, and they refuse to listen to my explanation or excuses. 12:15 PM

Spoke to someone named Debbie stated that I had not made any payment since July 07 until Feb 07/08

Light bills disconnected on 5 June 07

*** Account Information ***

Account Number: 80081-05116
 Account Status: Active
 Customer Name: SHERRILL FISHER
 Requested By:
 SHERRILL FISHER
 (314)436-5240 Extension:

Mail To:
 SHERRILL FISHER
 2519 SAINT LOUIS AVE
 SAINT LOUIS MO 63106

Credit Amount: \$0.00
 Deposit Requested: \$358.00
 Deposit On-Hand: \$358.00
 Suspended Charges: \$0.00
 Service Address:
 2519 SAINT LOUIS AVE
 SAINT LOUIS MO 63106

*** Current Account Status ***

New Charges: \$30.00
 Current Bill: \$132.31
 Billed Prior: \$0.00
 Balance Due: \$162.31

- 5.
- 6.
- 7.
- 8.

Current Rate(s): 1. Rate 1M Res Elect Service - Postcard

TRANSACTION DATE	TRANSACTION	BILLING PERIOD	CHARGES/DEBITS	PAYMENT/CREDITS	TOTAL BILL	PREVIOUS BALANCE	DUE DATE	Usage: KWH/THERM/CCF	BILLED KW/DEMAND
01/10/2007	Payment			\$137.81					
01/22/2007	Late Payment Charge		\$3.14						
01/22/2007	Late Payment Charge		\$0.37						
01/23/2007	ELECTRIC SERVICE	12/19/06 TO 01/22/07	\$170.75		\$409.30	\$238.55	02/05/07	3920	0
01/23/2007	Bill Amount - Regular Bill								
02/19/2007	Late Payment Charge		\$5.70						
02/19/2007	Late Payment Charge		\$0.43						
02/21/2007	ELECTRIC SERVICE	01/22/07 TO 02/20/07	\$179.98		\$595.41	\$415.43	03/06/07	4162	0
02/21/2007	Bill Amount - Regular Bill								
03/20/2007	Late Payment Charge		\$0.53						
03/20/2007	Late Payment Charge		\$8.40						
03/22/2007	ELECTRIC SERVICE	02/20/07 TO 03/21/07	\$137.97		\$742.31	\$604.34	04/04/07	3060	0
03/22/2007	Bill Amount - Regular Bill								
04/05/2007	Payment			\$250.00					
04/17/2007	RECONNECT FEE-CUT OUT NP-ELEC		\$30.00						
04/18/2007	Payment			\$360.00					

Demetria
call per statement

06/05

gross.
\$1240.

^{TR}
Allene remaining che
has got increase now.

Wale Jones.

well.

money has not been

rec'd yet.

07/23/07

spoke to Stephanie

left message on answering
machine

Believe

also

sent money.

COMPANY ADDRESS
 CHANG PROPERTY SERVICE INC
 2701 W 71ST ST
 MINNAPOLIS MN 55412
 (314) 525-0664
 04/17/2007 2:55 PM
 Transaction 287422

AMOUNT	PER
300.00	0.00
1.50	0.50
240.00	0.00
241.50	0.00
20.00	0.00
261.50	0.00

447-XA-3128
 HINER SHERRY L E

Thank You For Your Business

PAYMENT NOTICE
 CHANG PROPERTY SERVICE INC
 2701 W 71ST ST
 MINNAPOLIS MN 55412

CUSTOMER ORIGINAL RECEIPT

AMEREN RECEIPT
 7/19/2007 9:47:58 AM
 AGENT: M00110
 VETERANS CE
 900 NORTH GRAND
 SAINT LOUIS, MO 63106
 314-535-0564

CT NO	AMOUNT
05116	\$0.50
TOTAL	\$0.50
CONVENIENCE FEE	\$0.50
TOTAL DUE	\$1.00

OPER: 02
 -TID: J232
 REC #: 7002623601972007

ATTENTION
 10/19/07

N GRAND CE

TERMINAL ID: M00112
TELLER: 02
January 09, 2007 1:34 PM

AmerenUE

TRANSH 21.1 SEQH 3761 TSH 969

ACT# 8008105116

AMOUNT PAID \$137.81

CASH \$137.81

RECEIPT NUMBER:
00916002111378107

If you must call for reconnection
or to complete your transaction
please have your receipt number ready.
Metropolitan St. Louis call 342-1111
Outside the Metropolitan area call
1-800-552-7533

THANK YOU
CheckFreePay

VETERANS CE

TERMINAL ID: M00110
TELLER: 02
April 04, 2007 12:53 PM

AmerenUE

TRANSH 65.1 SEQH 4613 TSH 1266

ACT# 8008105116

AMOUNT PAID \$250.00

CASH \$250.00

RECEIPT NUMBER:
09425006512500007

If you must call for reconnection
or to complete your transaction
please have your receipt number ready.
Metropolitan St. Louis call 342-1111
Outside the Metropolitan area call
1-800-552-7533

THANK YOU
CheckFreePay

CUSTOMER ORIGINAL RECEIPT

AMEREN RECEIPT
4/16/2008 2:47:45 PM
AGENT: MO0110
VETERANS CE
900 NORTH GRAND
SAINT LOUIS , MO 63106
314-535-0664

ACCT NO	AMOUNT
-PAYMENTS- 8008105125	----- \$44.36
PAYMENT TOTAL:	\$44.36
CONVENIENCE FEE:	\$0.50
TOTAL DUE:	\$44.86
CASH	\$50.00
CASH BACK:	----- \$5.14

OPER: 10 REF#: 1494
FTID: J232
REC #: 1070514941443608

CUSTOMER SERVICE
AMEREN CILCO 888-672-5252
AMEREN CIPS 800-346-2477
AMEREN IP 800-755-5000
AMEREN UE 800-552-7583

CUSTOMER ORIGINAL RECEIPT

AMEREN RECEIPT
5/18/2008 12:04:40 PM
AGENT: MO0110
VETERANS CE
900 NORTH GRAND
SAINT LOUIS , MO 63106
314-535-0664

ACCT NO	AMOUNT
-PAYMENTS- 8008105125	----- \$85.64
PAYMENT TOTAL:	\$85.64
CONVENIENCE FEE:	\$0.50
TOTAL DUE:	\$86.14
CASH	\$86.14

OPER: 13 REF#: 3899
FTID: J232
REC #: 1390538991856408

CUSTOMER SERVICE
AMEREN CILCO 888-672-5252
AMEREN CIPS 800-346-2477
AMEREN IP 800-755-5000
AMEREN UE 800-552-7583

CUSTOMER ORIGINAL RECEIPT

AMEREN RECEIPT
3/15/2008 3:32:34 PM
AGENT: MO0110
VETERANS CE
900 NORTH GRAND
SAINT LOUIS , MO 63106
314-535-0664

ACCT NO	AMOUNT
-PAYMENTS- 8008105125	----- \$44.36
PAYMENT TOTAL:	\$44.36
CONVENIENCE FEE:	\$0.50
TOTAL DUE:	\$44.86
CASH	\$44.86

OPER: 15 REF#: 9235
FTID: J232
REC #: 0750592351443608

CUSTOMER SERVICE
AMEREN CILCO 888-672-5252
AMEREN CIPS 800-346-2477
AMEREN IP 800-755-5000
AMEREN UE 800-552-7583

CUSTOMER ORIGINAL RECEIPT

AMEREN RECEIPT
2/20/2008 2:09:49 PM
AGENT: MO0110
VETERANS CE
900 NORTH GRAND
SAINT LOUIS , MO 63106
314-535-0664

ACCT NO	AMOUNT
-PAYMENTS- 8008105125	----- \$27.03
PAYMENT TOTAL:	\$27.03
CONVENIENCE FEE:	\$0.50
TOTAL DUE:	\$27.53
CASH	\$27.53

OPER: 18 REF#: 7405
FTID: J232
REC #: 0510574051270308

CUSTOMER SERVICE
AMEREN CILCO 888-672-5252
AMEREN CIPS 800-346-2477
AMEREN IP 800-755-5000
AMEREN UE 800-552-7583

HDC
4548 M L KING
ST. LOUIS, MO 63113



STATE OF MISSOURI
DEPARTMENT OF SOCIAL SERVICES
FAMILY SUPPORT DIVISION



FISHER SHERRILL E
2519 SAINT LOUIS AVE
SAINT LOUIS MO 63106

ID #: 115-487-48-9128

ENERGY ASSISTANCE ELIGIBILITY NOTICE		Date 02/15/2008
Application Date 01/16/08	Benefit Amount \$246.00	Fuel Type ELECTRIC
Supplier Name AMEREN UE	Supplier Address 1901 CHOUTEAU AVE P O BOX 66881 MC 310	
Supplier City,State,Zip ST LOUIS MO 63166		

Eligibility Message: Eligible

You have been approved for assistance to help pay a portion of your home heating costs under Missouri's Low Income Home Energy Assistance Program. The amount of money you have been approved for is shown above by "Benefit Amount". You are expected to continue paying any "Amount Due" on the bill you receive from your utility company.

You have the right to request a fair hearing if you do not agree with this decision and you request the hearing within thirty (30) days after the date of this letter.

If you request a fair hearing, you may present information yourself or you may be represented by your own attorney.

Requests for hearings must be made at the Community Action Agency where you applied for assistance.

HDC
4548 M L KING
ST. LOUIS, MO 63113



STATE OF MISSOURI
DEPARTMENT OF SOCIAL SERVICES
FAMILY SUPPORT DIVISION



FISHER SHERRILL E
2519 SAINT LOUIS AVE
SAINT LOUIS MO 63106

ID #: 115-487-48-9128

ENERGY ASSISTANCE PAYMENT NOTICE		Mail Date
Supplier Number 15005-4-000	Supplier Name AMEREN UE	03/10/2008
Supplier Address 1901 CHOUTEAU AVE P O BOX 66881 MC 310		
Supplier City,State,Zip ST LOUIS MO 63166		
<p>On MAR 07, 2008 a payment of \$246.00 was issued to the above listed home energy supplier on your behalf. This payment represents the total amount of benefits you were approved to receive under Missouri's Low Income Home Energy Assistance Program.</p>		

AmerenUE P.O. BOX 66529 ST. LOUIS, MO 63166-6529

ES RDG	PREV RDG	USE	READING	RATE	AMOUNT
93243	83810	9433	ACTUAL	1M	377.62
St. Louis City Muni Chg					15.74
PAYMENT AGREEMENT					27.03
BUDGET ADJUSTMENT					-263.36
PRIOR BALANCE					419.00
AMOUNT DUE ON 02/06					\$576.03

99 B-000020918
Auto 5-Digit

FIRST CLASS MAIL
U.S. POSTAGE
PAID 1 OUNCE
AMEREN

Service at: **2519 SAINT LOUIS AVE**
Service from **12/19** to **01/23/08** Days **35**
Acct. No. **80081-05125** Bill Date **01/25/2008**

Payment agreement amount/months remaining after this bill: \$297.38 / 11
Failure to pay the full amount of your bill each month will result in removal from budget billing.
Energy Grant Pending \$419.00
If the prior balance has been paid, pay current amount only.

TURN THIS STUB WITH PAYMENT TO:

AmerenUE
P.O. BOX 66529
ST. LOUIS, MO 63166-6529

Acct. No. 80081-05125

*****AUTO**5-DIGIT 63106

SHERRILL FISHER
2519 SAINT LOUIS AVE
SAINT LOUIS MO 63106-2324

Amt Due \$576.03
Due By 02/06
Delinquent After 02/15

AmerenUE P.O. BOX 66529 ST. LOUIS, MO 63166-6529

PRES RDG	PREV RDG	USE	READING	RATE	AMOUNT
02026	93243	8783	ACTUAL	1M	353.05
St. Louis City Muni Chg					14.71
LATE PAY CHARGE @ 1.5%					1.95
BUDGET ADJUSTMENT					-237.76
PRIOR BALANCE					846.38
AMOUNT DUE ON 03/06					\$978.33

99 B-000015648
Auto 5-Digit

FIRST CLASS MAIL
U.S. POSTAGE
PAID 1 OUNCE
AMEREN

Service at: **2519 SAINT LOUIS AVE**
Service from **01/23** to **02/21/08** Days **29**
Last Payment **02/22/08 \$27.03**
Acct. No. **80081-05125** Bill Date **02/25/2008**

Payment agreement has defaulted due to a missed payment.

Failure to pay the full amount of your bill each month will result in removal from budget billing.
Energy Grant Pending \$419.00

RETURN THIS STUB WITH PAYMENT TO:

AmerenUE
P.O. BOX 66529
ST. LOUIS, MO 63166-6529

Acct. No. 80081-05125

*****AUTO**5-DIGIT 63106

SHERRILL FISHER
2519 SAINT LOUIS AVE
SAINT LOUIS MO 63106-2324

Amt Due \$978.33
Due By 03/06
Delinquent After 03/17

Amere UE P.O. BOX 66529 ST. LOUIS, MO 63166-6529

PREV	RDG	USE	READING	RATE	AMOUNT
09734	0202E	7708	ACTUAL	1M	312.41
					13.02
					44.36
					-195.43
					155.64
AMOUNT DUE ON 04/07					\$330.00

30 N-000000076

FIRST CLASS MAIL
U.S. POSTAGE
PAID 1 OUNCE
AMEREN

Service at: 2519 SAINT LOUIS AVE
Service from 02/21 to 03/24/08 Days 32
Last Payment 03/17/08 \$44.36
Acct. No. 80081-05125 Bill Date 03/26/2008

Payment agreement amount/months remaining after this bill: \$487.97 / 11
Failure to pay the full amount of your bill each month will result in removal from budget billing.
Energy grant received \$ 246.00 . Energy Grant Pending \$200.00 .

Amere UE P.O. BOX 66529 ST. LOUIS, MO 63166-6529

PREV	RDG	REV RDG	USE	READING	RATE	AMOUNT
13916	09734	4182	ACTUAL	1M		179.13
						7.46
						1.29
						-56.59
						573.61
AMOUNT DUE ON 05/06						\$704.90

30 -

FIRST CLASS MAIL
U.S. POSTAGE
PAID 1 OUNCE
AMEREN

Service at: 2519 SAINT LOUIS AVE
Service from 03/24 to 04/22/08 Days 29
Last Payment 04/18/08 \$44.36
Acct. No. 80081-05125 Bill Date 04/24/2008

Payment agreement has defaulted due to a missed payment.

Energy grant received \$ 200.00 .
If the prior balance has been paid, pay current amount only.

RETURN THIS STUB WITH PAYMENT TO:

Amere UE
P.O. BOX 66529
ST. LOUIS, MO 63166-6529

SHERRILL FISHER
2519 SAINT LOUIS AVE
SAINT LOUIS, MO 63106

Acct. No. 80081-05125

Amt Due \$704.90
Due By 05/06
Delinquent After 05/15

PRES RDG	PREV RDG	USE	READING	RATE	AMOUNT
16038	13916	2122	ACTUAL	1M	101.26
St. Louis City Muni Chg					4.22
LATE PAY CHARGE @ 1.5%					9.30
BUDGET ADJUSTMENT					109.52
PRIOR BALANCE					619.26
AMOUNT DUE ON 06/05					\$843.56

99 B- 000014571
Auto 5-Digit

FIRST CLASS MAIL
U.S. POSTAGE
PAID 1 OUNCE
AMEREN

Service at: **2519 SAINT LOUIS AVE**
Service from **04/22 to 05/21/08** Days **29**
Last Payment **05/20/08 \$85.64**
Acct. No. **80081-05125** Bill Date **05/23/2008**

Failure to pay the full amount of your bill each month will result in removal from budget billing. If the prior balance has been paid, pay current amount only. Due date and delinquent date apply to current charges only.

RETURN THIS STUB WITH PAYMENT TO:

AmerenUE
P.O. BOX 66529
ST. LOUIS, MO 63166-6529



*****AUTO**5-DIGIT 63106

SHERRILL FISHER
2519 SAINT LOUIS AVE
SAINT LOUIS MO 63106-2324

Acct. No: 80081-05125

Amt Due \$843.56
Due By 06/05
Delinquent After 06/16

AmerenUE P.O. BOX 66529 ST. LOUIS, MO 63166-6529

PRES RDG	PREV RDG	USE	READING	RATE	AMOUNT
16526	16038	488	FINAL	1M	42.03
St. Louis City Muni Chg					1.75
DEPOSIT APPLIED					-218.51
BUDGET ADJUSTMENT					643.62
PRIOR BALANCE					843.56
AMOUNT DUE ON 06/26					\$1,312.45

99 B- 000036271
Auto 3-Digit

FIRST CLASS MAIL
U.S. POSTAGE
PAID 1 OUNCE
AMEREN

Service at: **2519 SAINT LOUIS AVE**
Service from **05/21 to 06/04/08** Days **14**
Acct. No. **80081-05125** Bill Date **06/16/2008**

Cancellation Notice of Deposit # 8008105125 . Deposit applied to final bill \$ 202.54 . Deposit interest applied to final bill \$ 15.97 . If your deposit was paid prior to May 4, 2002, your deposit was assigned a new certificate number as shown above.

RETURN THIS STUB WITH PAYMENT TO:

AmerenUE
P.O. BOX 66529
ST. LOUIS, MO 63166-6529



*****AUTO**3-DIGIT 631

SHERRILL FISHER
2519 SAINT LOUIS AVE
SAINT LOUIS MO 63106-2324

ADDRESS SERVICE REQUESTED

Amt Due \$1,312.45
Due By 06/26
Delinquent After 07/08

AmerenUE P.O. BOX 66529 ST. LOUIS, MO 63166-6529

PRES	RDG	PREV RDG	USE	RE	RDG	RATE	AMOUNT
58499	54579	3820	ACTUAL	1M			163.92
St. Louis City Muni Chg							6.83
LATE PAY CHARGE @ 1.5%							3.51
PRIOR BALANCE							235.04
AMOUNT DUE ON 02/05							\$409.30

98 B- 000015914
Auto 5-Digit

FIRST CLASS MAIL
U.S. POSTAGE
PAID 1 OUNCE
ST. LOUIS, MO
PERMIT NO. 140

Service at: **2519 SAINT LOUIS AVE**
Service from **12/19** to **01/22/07** Days **34**
Last Payment **01/10/07** \$**137.81**
Acct. No. **80081-05116** Bill Date **01/24/2007**

If the prior balance has been paid, pay current amount only.
Due date and delinquent date apply to current charges only.

AmerenUE P.O. BOX 66529 ST. LOUIS, MO 63166-6529

PRES	RDG	PREV RDG	USE	RE	RDG	RATE	AMOUNT
62661	58499	4162	ACTUAL	1M			172.78
St. Louis City Muni Chg							7.20
LATE PAY CHARGE @ 1.5%							6.13
PRIOR BALANCE							409.30
AMOUNT DUE ON 03/06							\$595.41

99 B- 000015580
Auto 5-Digit

FIRST CLASS MAIL
U.S. POSTAGE
PAID 1 OUNCE
AMEREN

Service at: **2519 SAINT LOUIS AVE**
Service from **01/22** to **02/20/07** Days **29**
Acct. No. **80081-05116** Bill Date **02/22/2007**

If the prior balance has been paid, pay current amount only.

AmerenUE P.O. BOX 66529 ST. LOUIS, MO 63166-6529

PRES	RDG	PREV RDG	USE	RE	RDG	RATE	AMOUNT
65721	62661	3060	ACTUAL	1M			132.45
St. Louis City Muni Chg							5.52
LATE PAY CHARGE @ 1.5%							8.93
PRIOR BALANCE							595.41
AMOUNT DUE ON 04/04							\$742.31

99 B- 000020143
Auto 5-Digit

FIRST CLASS MAIL
U.S. POSTAGE
PAID 1 OUNCE
AMEREN

Service at: **2519 SAINT LOUIS AVE**
Service from **02/20** to **03/21/07** Days **29**
Acct. No. **80081-05116** Bill Date **03/23/2007**

If the prior balance has been paid, pay current amount only.

Handwritten:
250.00
492.31
354.00
134.31

AmerenUE P.O. BOX 66529 ST. LOUIS, MO 63166-6529

PRES RDG	PREV RDG	USE	REAL	RATE	AMOUNT
67810	65721	2189	ACTUAL	1M	100.57
St. Louis City Muni Chg					4.19
LATE PAY CHARGE @ 1.5%					1.99
RECON CHG - CUT-OUT ELEC					30.00
PRIOR BALANCE					132.31
AMOUNT DUE ON 05/04					\$269.06

99 B-000015670
Auto 5-Digit

FIRST CLASS MAIL
U.S. POSTAGE
PAID 1 OUNCE
AMEREN

Service at: **2519 SAINT LOUIS AVE**
 Service from **03/21** to **04/22/07** Days **32**
 Last Payment **04/18/07 \$360.00**
 Acct. No. **80081-05116** Bill Date **04/24/2007**

If the prior balance has been paid, pay current amount only.

RETURN THIS STUB WITH PAYMENT
AmerenUE
P.O. BOX 66529
ST. LOUIS, MO 63166-6529

Acct. No. **80081-05116**



*****AUTO**5-DIGIT 63106

SHERRILL FISHER
2519 SAINT LOUIS AVE
SAINT LOUIS, MO 63106-2324

Amt Due \$269.06
Due By 05/04
Delinquent After 05/15

AmerenUE P.O. BOX 66529 ST. LOUIS, MO 63166-6529

PRES RDG	PREV RDG	USE	REAL	RATE	AMOUNT
68789	67810	879	ACTUAL	1M	52.62
St. Louis City Muni Chg					2.19
LATE PAY CHARGE @ 1.5%					4.04
PRIOR BALANCE					269.06
AMOUNT DUE ON 06/05					\$327.91

99 B-000014935
Auto 5-Digit

FIRST CLASS MAIL
U.S. POSTAGE
PAID 1 OUNCE
AMEREN

Service at: **2519 SAINT LOUIS AVE**
 Service from **04/22** to **05/21/07** Days **29**
 Acct. No. **80081-05116** Bill Date **05/23/2007**

If the prior balance has been paid, pay current amount only.

RETURN THIS STUB WITH PAYMENT TO:
AmerenUE
P.O. BOX 66529
ST. LOUIS, MO 63166-6529

Acct. No. **80081-05116**



*****AUTO**5-DIGIT 63106

SHERRILL FISHER
2519 SAINT LOUIS AVE
SAINT LOUIS, MO 63106-2324

Amt Due \$327.91
Due By 06/05
Delinquent After 06/14

AmerenUE P.O. BOX 66529 ST. LOUIS, MO 63166-6529

PRES RDG	PREV RDG	USE	READING	RATE	AMOUNT
69650	68789	861 ACTUAL	1M		74.35
St. Louis City Muni Chg					3.10
LATE PAY CHARGE @ 1.5%					4.92
DEPOSIT INTEREST					-30.71
PRIOR BALANCE					327.91
AMOUNT DUE ON 07/05					\$379.57

- 297.20

Hand Bill

99 B- 000014846
Auto 5-Digit

FIRST CLASS MAIL
U.S. POSTAGE
PAID 1 OUNCE
AMEREN

Service at: 2519 SAINT LOUIS AVE
Service from 05/21 to 06/20/07 Days 30
Acct. No. 80081-05116 Bill Date 06/22/2007

If the prior balance has been paid, pay current amount only.

AmerenUE P.O. BOX 66529 ST. LOUIS, MO 63166-6529

PRES RDG	PREV RDG	USE	READING	RATE	AMOUNT
70508	69850	858 FINAL	1M		72.70
St. Louis City Muni Chg					3.03
DEPOSIT APPLIED					-360.64
PRIOR BALANCE					379.57
AMOUNT DUE ON 07/31					\$94.66

99 B- 000045176
Auto 3-Digit

FIRST CLASS MAIL
U.S. POSTAGE
PAID 1 OUNCE
AMEREN

Service at: 2519 SAINT LOUIS AVE
Service from 06/20 to 07/10/07 Days 20
Acct. No. 80081-05116 Bill Date 07/19/2007

Cancellation Notice of Deposit # 8008105116 .
Deposit applied to final bill \$ 358.00 . Deposit
interest applied to final bill \$ 2.64 . If your
deposit was paid prior to May 4, 2002, your
deposit was assigned a new certificate number as
shown above.

RETURN THIS STUB WITH PAYMENT TO:

AmerenUE

P.O. BOX 66529

ST. LOUIS, MO 63166-6529

Acct. No. 80081-05116



*****AUTO**3-DIGIT 631

SHERRILL FISHER
2519 SAINT LOUIS AVE
SAINT LOUIS, MO 63106-2324

Amt Due \$94.66
Due By 07/31
Delinquent After 08/09

AmerenUE P.O. BOX 66529 ST. LOUIS, MO 63166-6529

PRES	RDG	PREV RDG	USE	READING	RATE	AMOUNT
72065	70508	1557	ACTUAL	1M		130.79
St. Louis City Muni Chg						5.45
DEPOSIT AMOUNT						31.46
AMOUNT DUE ON 09/04						\$167.70

99 B-000013820
Auto 5-Digit

FIRST CLASS MAIL
U.S. POSTAGE
PAID 1 OUNCE
AMEREN

Service at: **2519 SAINT LOUIS AVE**
Service from **07/20** to **08/20/07** Days **31**
Last Payment **07/23/07 \$297.20**
Acct. No. **80081-06125** Bill Date **08/22/2007**
\$ 94.66 transferred from account 8008105116

RETURN THIS STUB WITH PAYMENT TO:
AmerenUE
P.O. BOX 66529
ST. LOUIS, MO 63166-6529

Acct. No. **80081-05125**



*****AUTO**5-DIGIT 63106

SHERRILL FISHER
2519 SAINT LOUIS AVE
SAINT LOUIS MO 63106-2324

Amt Due \$167.70
Due By 09/04
Delinquent After 09/13

AmerenUE P.O. BOX 66529 ST. LOUIS, MO 63166-6529

PRES	RDG	PREV RDG	USE	READING	RATE	AMOUNT
73323	72065	1258	ACTUAL	1M		106.88
St. Louis City Muni Chg						4.45
LATE PAY CHARGE @ 1.5%						2.04
DEPOSIT ARREARS						31.46
PRIOR BALANCE						136.24
AMOUNT DUE ON 10/03						\$281.07

99 B-000020463
Auto 5-Digit

FIRST CLASS MAIL
U.S. POSTAGE
PAID 1 OUNCE
AMEREN

Service at: **2519 SAINT LOUIS AVE**
Service from **08/20** to **09/19/07** Days **30**
Acct. No. **80081-05125** Bill Date **09/21/2007**

If the prior balance has been paid, pay current amount only.

RETURN THIS STUB WITH PAYMENT TO:
AmerenUE
P.O. BOX 66529
ST. LOUIS, MO 63166-6529

Acct. No. **80081-05125**



*****AUTO**5-DIGIT 63106

SHERRILL FISHER
2519 SAINT LOUIS AVE
SAINT LOUIS MO 63106-2324

Amt Due \$281.07
Due By 10/03
Delinquent After 10/12

AmerenUE P.O. BOX 6652 T. LOUIS, MO 63166-6529

PRES RDG	PREV RDG	USE	READING	RATE	AMOUNT
83810	78844	8868	TUAL	1M	284.36
					11.85
					6.61
					31.46
					440.59
AMOUNT DUE ON 01/07					\$774.87

99 B-000015092
Auto 5-Digit

FIRST CLASS MAIL
U.S. POSTAGE
PAID 1 OUNCE
AMEREN

Service at: 2519 SAINT LOUIS AVE
Service from 11/19 to 12/19/07 Days 30
Acct. No. 80081-05125 Bill Date 12/21/2007

If the prior balance has been paid, pay current amount only.

RETURN THIS STUB WITH PAYMENT TO:
AmerenUE
P.O. BOX 66529
ST. LOUIS, MO 63166-29

*****AUTO**5-DIGIT 63106

ADDRESS SERVICE REQUESTED

SHERRILL FISHER
2519 SAINT LOUIS AVE
SAINT LOUIS MO 63106-2324

Amt Due \$774.87
Due By 01/07
Delinquent After 01/16

AmerenUE P.O. BOX 66529 ST. LOUIS, MO 63166-6529

PRES RDG	PREV RDG	USE	READING	RATE	AMOUNT
54578	51501	3071	ACTUAL	1M	133.10
					5.55
					3.45
					230.75
AMOUNT DUE ON 01/05					\$372.85

99 B-000015523
Auto 5-Digit

FIRST CLASS MAIL
U.S. POSTAGE
PAID 1 OUNCE
ST. LOUIS, MO
PERMIT NO. 140

Service at: 2519 SAINT LOUIS AVE
Service from 11/19 to 12/19/06 Days 30
Last Payment 12/06/06 \$141.00
Acct. No. 80081-05116 Bill Date 12/21/2006

If the prior balance has been paid, pay current amount only.
Due date and delinquent date apply to current charges only.

137.81

AmerenUE P.O. Box 66529 ST. LOUIS, MO 63166-6529

PRES RDC	PREV RDG	USE	READING	RATE	AMOUNT
74371	73323	1048	ACTUAL	1M	60.66
St. Louis City Muni Chg					2.53
LATE PAY CHARGE @ 1.5%					3.74
DEPOSIT ARREARS					31.46
PRIOR BALANCE					249.61
AMOUNT DUE ON 11/01					\$348.00

99 B-000014073
Auto 5-Digit

FIRST CLASS MAIL
U.S. POSTAGE
PAID 1 OUNCE
AMEREN

Service at: 2519 SAINT LOUIS AVE
Service from 09/19 to 10/18/07 Days 29
Acct. No. 80081-05125 Bill Date 10/22/2007

If the prior balance has been paid, pay current amount only.

RETURN THIS STUB WITH PAYMENT TO:

AmerenUE
P.O. BOX 66529
ST. LOUIS, MO 63166-6529

Acct. No. 80081-05125



*****AUTO**5-DIGIT 63106

SHERRILL FISHER
2519 SAINT LOUIS AVE
SAINT LOUIS MO 63106-2324

Amt Due \$348.00
Due By 11/01
Delinquent After 11/13

AmerenUE P.O. Box 66529 ST. LOUIS, MO 63166-6529

PRES RDC	PREV RDG	USE	READING	RATE	AMOUNT
78844	74371	1073	ACTUAL	1M	114.53
St. Louis City Muni Chg					4.77
LATE PAY CHARGE @ 1.5%					4.75
DEPOSIT ARREARS					31.48
PRIOR BALANCE					316.54
AMOUNT DUE ON 12/04					\$472.05

99 B-000011204
Auto 5-Digit

FIRST CLASS MAIL
U.S. POSTAGE
PAID 1 OUNCE
AMEREN

Service at: 2519 SAINT LOUIS AVE
Service from 10/18 to 11/19/07 Days 32
Acct. No. 80081-05125 Bill Date 11/21/2007

If the prior balance has been paid, pay current amount only.

RETURN THIS STUB WITH PAYMENT TO:

AmerenUE
P.O. BOX 66529
ST. LOUIS, MO 63166-6529

Acct. No. 80081-05125



*****AUTO**5-DIGIT 63106

SHERRILL FISHER
2519 SAINT LOUIS AVE
SAINT LOUIS MO 63106-2324

Amt Due \$472.05
Due By 12/04
Delinquent After 12/13

SHE BRILL JOHNSON FISHER
2519 SAINT LOUIS AVE
SAINT LOUIS MO 63106

DEPOSIT REQUIRED NOTICE

Service Address 2519 SAINT LOUIS AVE
SAINT LOUIS MO 63106

Account Number 80081-05116
Total Deposit Amount \$358.00
Number of Installments 3
Installment Amount \$119.33

Please note that a deposit is required to secure your account due to one or more of the following conditions: new service, disconnection of service, meter tampering, payment history, or due to a bankruptcy filing. This deposit amount is based on our record of service used at this location.

Your first deposit installment will appear on your next regular monthly bill, and payment will be due by the due date shown on the bill. Any remaining deposit installments will be billed similarly each month. Utility service may be disconnected for non-payment of a deposit installment.

This deposit, plus interest, will be refunded after the deposit has been paid in full for 12 months if:

- You have paid your monthly bills satisfactorily within the last 12 months.
- Your services have not been discontinued due to nonpayment.
- Your wires, pipes, meters or other services have not been tampered with.
- You have no past-due bills.

Interest will be paid based on the rate established by the public utility commission. Interest will automatically be credited to your account annually. If you close your account, the deposit, plus interest, will be applied toward your final bill. Any remaining deposit money will be refunded to you automatically.

If you have any questions, please call our Customer Contact Center at 1-314-342-1111 or for customers using a TTY, call 1-314-992-6030. Our regular business hours are 7 a.m. to 7 p.m., Monday through Friday.

Thank you for the privilege of providing your energy service.

HERRILL JOHNSON FISHER
2519 SAINT LOUIS AVE
SAINT LOUIS MO 63106

DEPOSIT REQUIRED NOTICE

Service Address 2519 SAINT LOUIS AVE
SAINT LOUIS MO 63106

Account Number 80081-05116
Total Deposit Amount \$358.00
Number of Installments 6
Installment Amount \$59.67

Please note that a deposit is required to secure your account due to one or more of the following conditions: new service, disconnection of service, meter tampering, payment history, or due to a bankruptcy filing. This deposit amount is based on our record of service used at this location.

Your first deposit installment will appear on your next regular monthly bill, and payment will be due by the due date shown on the bill. Any remaining deposit installments will be billed similarly each month. Utility service may be disconnected for non-payment of a deposit installment.

This deposit, plus interest, will be refunded after the deposit has been paid in full for 12 months if:

- You have paid your monthly bills satisfactorily within the last 12 months.
- Your services have not been discontinued due to nonpayment.
- Your wires, pipes, meters or other services have not been tampered with.
- You have no past-due bills.

Interest will be paid based on the rate established by the public utility commission. Interest will automatically be credited to your account annually. If you close your account, the deposit, plus interest, will be applied toward your final bill. Any remaining deposit money will be refunded to you automatically.

If you have any questions, please call our Customer Contact Center at 1-314-342-1111 or for customers using a TTY, call 1-314-992-6030. Our regular business hours are 7 a.m. to 7 p.m., Monday through Friday.

Thank you for the privilege of providing your energy service.

SHERRILL JOHNSON FISHER
2519 SAINT LOUIS AVE
SAINT LOUIS MO 63106

DEPOSIT REQUIRED NOTICE

Service Address 2519 SAINT LOUIS AVE
SAINT LOUIS MO 63106

Account Number 80081-05116
Total Deposit Amount \$358.00
Number of Installments 6
Installment Amount \$59.67

Please note that a deposit is required to secure your account due to one or more of the following conditions: new service, disconnection of service, meter tampering, payment history, or due to a bankruptcy filing. This deposit amount is based on our record of service used at this location.

Your first deposit installment will appear on your next regular monthly bill, and payment will be due by the due date shown on the bill. Any remaining deposit installments will be billed similarly each month. Utility service may be disconnected for non-payment of a deposit installment.

This deposit, plus interest, will be refunded after the deposit has been paid in full for 12 months if:

- You have paid your monthly bills satisfactorily within the last 12 months.
- Your services have not been discontinued due to nonpayment.
- Your wires, pipes, meters or other services have not been tampered with.
- You have no past-due bills.

Interest will be paid based on the rate established by the public utility commission. Interest will automatically be credited to your account annually. If you close your account, the deposit, plus interest, will be applied toward your final bill. Any remaining deposit money will be refunded to you automatically.

If you have any questions, please call our Customer Contact Center at 1-314-342-1111 or for customers using a TTY, call 1-314-992-6030. Our regular business hours are 7 a.m. to 7 p.m., Monday through Friday.

Thank you for the privilege of providing your energy service.

SHERRILL JOHNSON FISHER
2519 SAINT LOUIS AVE
SAINT LOUIS MO 63106

DEPOSIT CERTIFICATE

Service Address 2519 SAINT LOUIS AVE
SAINT LOUIS MO 63106

Account Number 80081-05116
Deposit Number 80081-05116
Deposit Amount \$358.00
Class of Service Residential
Type of Service Electric

This is to acknowledge receipt of a deposit for electric and/or gas service for the address listed above.

This deposit will earn interest based on the rate established by the public utility commission. Interest earned will be automatically credited to your account annually. As a residential customer your deposit, plus interest, will be refunded after 2 months if:

- You have paid your monthly bills satisfactorily within the last 12 months.
- Your services haven't been discontinued due to nonpayment; and
- Your wires, pipe, meter and other service have not been tampered with.

This deposit cannot be used to pay regular monthly bills for utility service.

If you close your account, this deposit, plus interest, will be applied toward your final bill. Any remaining deposit money will be refunded to you automatically.

Please keep this deposit certificate for your records.

Once this deposit has been refunded to your account, applied to a final bill or transferred to a new account, this certificate is no longer valid.

If you have any questions, you may call our Customer Contact Center during regular business hours of 7 a.m. to 7 p.m., Monday through Friday at 1-314-342-1111 or 1-314-992-6030 for customers using a TTY.

Thank you for payment of this deposit and the privilege of providing your energy service.



Please Return This Portion With Your Payment

Notice Date NOV 04, 2005

AMOUNT DUE	DUE DATE
\$34.00	Nov 18, 2005
AMOUNT PAYABLE AFTER DUE DATE	ACCOUNT NUMBER
	80081-05116

Amount Enclosed \$ _____

SEBRILL JOHNSON FISHER
2519 SAINT LOUIS AVE
SAINT LOUIS MO 63106

AMEREN
PO BOX 66700
SAINT LOUIS MO 63166-6700



6020000 0080081051106 00000000 00000000 00000000

Service Address 2519 SAINT LOUIS AVE
SAINT LOUIS MO 63106

Account Number 80081-05116

DEFERRED PAYMENT AGREEMENT

This is to confirm the terms of the DEFERRED PAYMENT AGREEMENT that you agreed to with AmerenUE. We value you as a customer and sincerely appreciate your cooperation in making these payments as agreed upon.

Terms of Deferred Agreement

Total Amount to Defer	\$411.00
Less Amount Promised	\$0.00
Promise to Pay Date	Nov 18, 2005
Net Deferred Balance	\$411.00
Monthly Installment Amount	\$34.00
Number of Installments	12

- New bills sent to you that are not part of this agreement must be paid in full on or before the due date.
- Failure to meet the terms of this agreement may result in disconnection for non-payment.
- Late, partial or missed payments of the full amount due each month will result in termination of the payment agreement. The entire remaining balance of your agreement will then be due on your next bill.
- Please keep the bottom portion of this agreement for future reference. Remit payment with top portion.
- Thank you for your cooperation in working with us.

If you have any questions, you may call our Customer Contact Center during regular business hours of 7 a.m. to 7 p.m., Monday through Friday at 314-206-1234 or 1-800-735-2966 for customers using a TTY.



PO BOX 66700
SAINT LOUIS MO 63166-6700
314-206-1234



Please Return This Portion With Your Payment

Notice Date MAY 12, 2006

AMOUNT DUE	DUE DATE
\$424.00	May 19, 2006
AMOUNT PAYABLE AFTER DUE DATE	ACCOUNT NUMBER
	80081-05116

Amount Enclosed \$ _____

SHERRILL JOHNSON FISHER
2519 SAINT LOUIS AVE
SAINT LOUIS MO 63106

AMEREN
PO BOX 66700
SAINT LOUIS MO 63166-6700



2020000 0080081051106 00424000 00424000 00424000

Service Address: 2519 SAINT LOUIS AVE
SAINT LOUIS MO 63106

Account Number 80081-05116

DEFERRED PAYMENT AGREEMENT

This is to confirm the terms of the DEFERRED PAYMENT AGREEMENT that you agreed to with AmerenUE. We value you as a customer and sincerely appreciate your cooperation in making these payments as agreed upon.

Terms of Deferred Agreement

Total Amount to Defer	\$530.63
Less Amount Promised	\$424.00
Promise to Pay Date	May 19, 2006
New Deferred Balance	\$106.63
Monthly Installment Amount	\$18.00
Number of Installments	6

- New bills sent to you that are not part of this agreement must be paid in full on or before the due date.
- Failure to meet the terms of this agreement may result in disconnection for non-payment.
- Late, partial or missed payments of the full amount due each month will result in termination of the payment agreement. The entire remaining balance of your agreement will then be due on your next bill.
- Please keep the bottom portion of this agreement for future reference. Remit payment with top portion.
- Thank you for your cooperation in working with us.

If you have any questions, you may call our Customer Contact Center during regular business hours of 7 a.m. to 7 p.m., Monday through Friday at 314-206-1234 or 1-800-735-2966 for customers using a TTY.



PO BOX 66700
SAINT LOUIS MO 63166-6700
314-206-1234

SHERRILL FISHER
2519 SAINT LOUIS AVE
SAINT LOUIS MO 63106

DEPOSIT REQUIRED NOTICE

Service Address 2519 SAINT LOUIS AVE
SAINT LOUIS MO 63106

Account Number 80081-05125
Total Deposit Amount \$234.00
Number of Installments 3
Installment Amount \$78.00

Please note that a deposit is required to secure your account due to one or more of the following conditions: new service, disconnection of service, meter tampering, payment history, or due to a bankruptcy filing. This deposit amount is based on our record of service used at this location.

Your first deposit installment will appear on your next regular monthly bill, and payment will be due by the due date shown on the bill. Any remaining deposit installments will be billed similarly each month. Utility service may be disconnected for non-payment of a deposit installment.

This deposit, plus interest, will be refunded after the deposit has been paid in full for 12 months if:

- You have paid your monthly bills satisfactorily within the last 12 months.
- Your services have not been discontinued due to nonpayment.
- Your wires, pipes, meters or other services have not been tampered with.
- You have no past-due bills.

Interest will be paid based on the rate established by the public utility commission. Interest will automatically be credited to your account annually. If you close your account, the deposit, plus interest, will be applied toward your final bill. Any remaining deposit money will be refunded to you automatically.

If you have any questions, you may call our Customer Contact Center during regular business hours of 7 a.m. to 7 p.m., Monday through Friday at 1-314-342-1111. For customers using Relay, dial 711.

Thank you for the privilege of providing your energy service.

Deferred Payment Agreement Reminder

Dear Customer:

As you are aware, your AmerenUE account includes an amount billed from a Deferred Payment Agreement. We were pleased to offer you the option of this agreement, allowing you to pay your bill in installments over several months. We hope you have found this payment option beneficial.

This reminder is being sent to all customers whose Ameren accounts are currently on a Deferred Payment Agreement.

As a condition of the Deferred Payment Agreement, bills must be paid in full and on time each month.

If you are paying your bill in full each month by the due date, we thank you.

If you occasionally pay late, however, this is a reminder that failure to pay on time will result in the termination of the Deferred Payment Agreement and place the account in collection. You will then owe the full amount.

To keep your Deferred Payment Agreement in effect, we encourage you to pay your bills in full by the due date each month.

Thank you for your cooperation in working with us.

If you have any questions, please call our Customer Contact Center during regular business hours of 7a.m. to 7p.m., Monday through Friday at 1-314-342-1111 or 1-800-552-7583.



Service Address: 2519 SAINT LOUIS AVE
SAINT LOUIS MO 63106

Account Number: 80081-05125

DEFERRED PAYMENT AGREEMENT

As a condition of your energy assistance grant, you have been placed on a **DEFERRED PAYMENT AGREEMENT**. You may also have been placed on a Budget Billing plan for current and future use. We value you as a customer and sincerely appreciate your cooperation in making these payments to satisfy your remaining account balance.

Terms of Deferred Agreement

Total Amount to Defer	\$324.41
Less Amount Promised	\$0.00
Promise to Pay Date	Jan 23, 2008
New Deferred Balance	\$324.41
Monthly Installment Amount	\$27.03
Number of Installments	12

- New bills sent to you that are not part of this agreement must be paid in full on or before the due date.
- Failure to meet the terms of this agreement may result in disconnection for non-payment.
- Late, partial or missed payments of the full amount due each month will result in termination of the payment agreement. The entire remaining balance of your agreement will then be due on your next bill.
- Please keep the bottom portion of this agreement for future reference. Remit payment with top portion.
- Thank you for your cooperation in working with us.

If you have any questions, you may call our Customer Contact Center during regular business hours of 7 a.m. to 7 p.m., Monday through Friday at 314-206-1234. For customers using Relay, dial 711.


Ameren UE
PO BOX 66700
SAINT LOUIS MO 63166-6700
314-206-1234

SHERRILL FISHER
2519 SAINT LOUIS AVE
SAINT LOUIS MO 63106

DEPOSIT CERTIFICATE

Service Address 2519 SAINT LOUIS AVE
SAINT LOUIS MO 63106

Account Number	80081-05125
Deposit Number	80081-05125
Deposit Amount	\$202.54
Class of Service	Residential
Type of Service	Electric

This is to acknowledge receipt of a deposit for electric and/or gas service for the address listed above.

This deposit will earn interest based on the rate established by the public utility commission. Interest earned will be automatically credited to your account annually. As a residential customer your deposit, plus interest, will be refunded after 12 months if:

- You have paid your monthly bills satisfactorily within the last 12 months.
- Your services haven't been discontinued due to nonpayment; and
- Your wires, pipe, meter and other service have not been tampered with.

This deposit cannot be used to pay regular monthly bills for utility service.

If you close your account, this deposit, plus interest, will be applied toward your final bill. Any remaining deposit money will be refunded to you automatically.

Please keep this deposit certificate for your records.

Once this deposit has been refunded to your account, applied to a final bill or transferred to a new account, this certificate is no longer valid.

If you have any questions, you may call our Customer Contact Center during regular business hours of 7 a.m. to 7 p.m., Monday through Friday at 1-314-342-1111. For customers using Relay, dial 711.

Thank you for payment of this deposit and the privilege of providing your energy service.



DISCONNECT NOTICE

Notice Date Oct 19, 2007

If too late to mail, present at an authorized pay agent.

AMOUNT DUE	ACCOUNT NUMBER
\$249.61	80081-05125

Amt Paid \$ _____

SHERRILL FISHER
2519 SAINT LOUIS AVE
SAINT LOUIS MO 63106

AMEREN
PO BOX 66700
SAINT LOUIS MO 63166-6700

9020000 0080081051205 00187200 00249610 00249610

NOTICE IMPORTANT - PLEASE READ THIS IMMEDIATELY

YOUR UTILITY SERVICE AT

2519 SAINT LOUIS AVE
SAINT LOUIS MO 63106

WILL BE DISCONNECTED UNLESS THE AMOUNT DUE OF \$249.61
IS PAID ON OR BEFORE NOV 05, 2007

FOR THE REASON(S) MARKED BELOW

Past Due Balance Deposit Due

<u>Account Number</u>	<u>Service to Date</u>	<u>Last Payment</u>	<u>Was Received on</u>
80081-05125	SEP 19, 2007	\$297.20	JUL 23, 2007

NOTICE:

If the amount due shown above has not been paid by the date indicated, your service is subject to disconnection. If your service is disconnected, you will be required to pay the full amount due plus a reconnection charge before service can be restored. Should your service be disconnected, we will try to restore your service on the day we receive payment or the next business day.

If you cannot pay the above amount, it may be possible to arrange a payment plan. Please call our Customer Contact Center during regular business hours of 7 a.m. to 7 p.m., Monday through Friday at 314-206-1234. For customers using Relay, dial 711.

IF PAYMENT OF THIS ACCOUNT HAS BEEN MADE, PLEASE DISREGARD THIS NOTICE. THANK YOU.

94.66 7-10-07



PO BOX 66700
SAINT LOUIS MO 63166-6700
314-206-1234



DISCONNECT NOTICE

Notice Date Dec 20, 2007

If too late to mail, present at an authorized pay agent.

AMOUNT DUE	ACCOUNT NUMBER
\$440.59	80081-05125

Amt Paid \$ _____

SHERRILL FISHER
2519 SAINT LOUIS AVE
SAINT LOUIS MO 63106

AMEREN
PO BOX 66700
SAINT LOUIS MO 63166-6700

8020000 0080081051205 00440590 00440590 00440590

NOTICE

IMPORTANT - PLEASE READ THIS IMMEDIATELY

YOUR UTILITY SERVICE AT

2519 SAINT LOUIS AVE
SAINT LOUIS MO 63106

WILL BE DISCONNECTED UNLESS THE AMOUNT DUE OF \$440.59
IS PAID ON OR BEFORE JAN 09, 2008

FOR THE REASON(S) MARKED BELOW

Past Due Balance Deposit Due

<u>Account Number</u>	<u>Service to Date</u>	<u>Last Payment</u>	<u>Was Received on</u>
80081-05125	NOV 19, 2007	\$297.20	JUL 23, 2007

NOTICE:

If the amount due shown above has not been paid by the date indicated, your service is subject to disconnection. If your service is disconnected, you will be required to pay the full amount due plus a reconnection charge before service can be restored. Should your service be disconnected, we will try to restore your service on the day we receive payment or the next business day.

If you cannot pay the above amount, it may be possible to arrange a payment plan. Please call our Customer Contact Center during regular business hours of 7 a.m. to 7 p.m., Monday through Friday at 314-206-1234. For customers using Relay, dial 711.

IF PAYMENT OF THIS ACCOUNT HAS BEEN MADE, PLEASE DISREGARD THIS NOTICE. THANK YOU.



PO BOX 66700
SAINT LOUIS MO 63166-6700
314-206-1234



DISCONNECT NOTICE

Notice Date Mar 22, 2007

If too late to mail, present at an authorized pay agent.

AMOUNT DUE	ACCOUNT NUMBER
\$595.41	80081-05116

Amt Paid \$ _____

SHERRILL JOHNSON FISHER
2519 SAINT LOUIS AVE
SAINT LOUIS MO 63106

AMEREN
PO BOX 66700
SAINT LOUIS MO 63166-6700

1020000 0080081051106 00446550 00595410 00595410

NOTICE

IMPORTANT - PLEASE READ THIS IMMEDIATELY

YOUR UTILITY SERVICE AT

2519 SAINT LOUIS AVE
SAINT LOUIS MO 63106

WILL BE DISCONNECTED UNLESS THE AMOUNT DUE OF \$595.41
IS PAID ON OR BEFORE APR 16, 2007
FOR THE REASON(S) MARKED BELOW

Past Due Balance Deposit Due

<u>Account Number</u>	<u>Service to Date</u>	<u>Last Payment</u>	<u>Was Received on</u>
80081-05116	FEB 20, 2007	\$137.81	JAN 10, 2007

NOTICE:

If the amount due shown above has not been paid by the date indicated, your service is subject to disconnection. If your service is disconnected, you will be required to pay the full amount due plus a reconnection charge before service can be restored. Should your service be disconnected, we will try to restore your service on the day we receive payment or the next business day.

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PO BOX 66700
SAINT LOUIS MO 63166-6700
314-206-1234



DISCONNECT NOTICE

Notice Date Jun 21, 2007

If too late to mail, present at an authorized pay agent.

AMOUNT DUE	ACCOUNT NUMBER
\$297.20	80081-05116

Amt Paid \$ _____

SHERRILL FISHER
2519 SAINT LOUIS AVE
SAINT LOUIS MO 63106

AMEREN
PO BOX 66700
SAINT LOUIS MO 63166-6700

4020000 0080081051106 00215220 00297200 00297200

NOTICE

IMPORTANT - PLEASE READ THIS IMMEDIATELY

YOUR UTILITY SERVICE AT

2519 SAINT LOUIS AVE
SAINT LOUIS MO 63106

WILL BE DISCONNECTED UNLESS THE AMOUNT DUE OF \$297.20
IS PAID ON OR BEFORE JUL 09, 2007

FOR THE REASON(S) MARKED BELOW

Past Due Balance Deposit Due

<u>Account Number</u>	<u>Service to Date</u>	<u>Last Payment</u>	<u>Was Received on</u>
80081-05116	MAY 21, 2007	\$360.00	APR 18, 2007

NOTICE:

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PO BOX 66700
SAINT LOUIS MO 63166-6700
314-206-1234



DISCONNECT NOTICE

Notice Date May 16, 2008

If too late to mail, present at an authorized pay agent.

AMOUNT DUE	ACCOUNT NUMBER
\$704.90	80081-05125

Amt Paid \$ _____

SHERRILL FISHER
2519 SAINT LOUIS AVE
SAINT LOUIS MO 63106

AMEREN
PO BOX 66700
SAINT LOUIS MO 63166-6700

0020000 0080081051205 00704900 00704900 00704900

NOTICE

IMPORTANT - PLEASE READ THIS IMMEDIATELY

YOUR UTILITY SERVICE AT

2519 SAINT LOUIS AVE
SAINT LOUIS MO 63106

WILL BE DISCONNECTED UNLESS THE AMOUNT DUE OF \$704.90
IS PAID ON OR BEFORE JUN 03, 2008

FOR THE REASON(S) MARKED BELOW

Past Due Balance Deposit Due

<u>Account Number</u>	<u>Service to Date</u>	<u>Last Payment</u>	<u>Was Received on</u>
80081-05125	APR 22, 2008	\$44.36	APR 18, 2008

NOTICE:

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Ameren UE
PO BOX 66700
SAINT LOUIS MO 63166-6700
314-206-1234



DISCONNECT NOTICE

Notice Date Apr 17, 2008

If too late to mail, present at an authorized pay agent.

AMOUNT DUE	ACCOUNT NUMBER
\$85.64	80081-05125

Amt Paid \$ _____

SHERRILL FISHER
2519 SAINT LOUIS AVE
SAINT LOUIS MO 63106

AMEREN
PO BOX 66700
SAINT LOUIS MO 63166-6700

5020000 0080081051205 00130000 00085640 00085640

NOTICE

IMPORTANT - PLEASE READ THIS IMMEDIATELY

YOUR UTILITY SERVICE AT

2519 SAINT LOUIS AVE
SAINT LOUIS MO 63106

WILL BE DISCONNECTED UNLESS THE AMOUNT DUE OF \$85.64
IS PAID ON OR BEFORE MAY 02, 2008
FOR THE REASON(S) MARKED BELOW

Past Due Balance Deposit Due

<u>Account Number</u>	<u>Service to Date</u>	<u>Last Payment</u>	<u>Was Received on</u>
80081-05125	MAR 24, 2008	\$200.00	APR 02, 2008

NOTICE:

If the amount due shown above has not been paid by the date indicated, your service is subject to disconnection. If your service is disconnected, you will be required to pay the full amount due plus a reconnection charge before service can be restored. Should your service be disconnected, we will try to restore your service on the day we receive payment or the next business day.

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Commissioners

JEFF DAVIS
Chairman

CONNIE MURRAY

ROBERT M. CLAYTON III

TERRY JARRETT

KEVIN GUNN

Missouri Public Service Commission

POST OFFICE BOX 360
JEFFERSON CITY, MISSOURI 65102
573-751-3234
573-751-1847 (Fax Number)
<http://www.psc.mo.gov>

WESS A. HENDERSON
Executive Director

DANA K. JOYCE
Director, Administration and
Regulatory Policy

ROBERT SCHALLENBERG
Director, Utility Services

NATELLE DIETRICH
Director, Utility Operations

COLLEEN M. DALE
Secretary/Chief Regulatory Law Judge

KEVIN A. THOMPSON
General Counsel

Information Sheet Regarding Mediation of Commission Formal Complaint Cases

Mediation is a process where the parties work together to try to resolve their dispute with the aid of a neutral party, the mediator. The mediator's role is help the parties talk to each other. The mediator may offer suggested solutions, but the mediator has no authority to tell the parties what they must do or to determine who "wins." Instead, the mediator simply works with both parties to help them reach an agreement.

Typically, at a mediation session the parties meet for an off-the-record discussion. The mediation session is not a formal proceeding like a hearing and no attorney is required to participate. The Regulatory Law Judges at the Public Service Commission are trained mediators and this service is offered to parties who have formal complaints pending before the Public Service Commission at no charge. If mediation is agreed to by the parties, the Commission will send notice of who the mediator will be and that person will set up the first meeting.

There cannot be a mediation unless both parties to the complaint agree to try in good faith to resolve the dispute. If both parties agree to mediate the complaint, the only information about the mediation that will be disclosed to the Commission is (a) whether the case has been settled and (b) whether the mediation effort was considered to be helpful. The Commission will not ask what was discussed during the mediation.

If the dispute is settled at the mediation, the Commission will require a signed release from the party filing the complaint before the formal complaint case can be dismissed. If the dispute is not resolved through the mediation process, neither party will be penalized for having taken part in the mediation and the formal complaint case will simply pick up where it left off.

A handwritten signature in black ink, appearing to read "Colleen M. Dale".

Colleen M. Dale
Secretary