BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

PATRICIA HILL,)	
	Complainant,)	
٧.)	Case No. EC-2009-0101
AMERENUE,)	
	Respondent.)	

Second Order to Show Cause

Issued: February 6, 2009 Effective: February 6, 2009

The Missouri Public Service Commission is ordering Patricia Hill to show cause why the Commission should not dismiss her complaint.

On September 17, 2008, Ms. Hill filed the complaint. The complaint alleges errors in Ms. Hill's electrical bill and seeks relief from the Commission. The Commission decides such a complaint by taking evidence.¹

Such evidence comes to the Commission at a hearing, of which the Commission must give the parties adequate notice, including setting the hearing date.² To set the hearing date, the Commission ordered the parties to file dates on which they are not available to attend a hearing ("conflict dates"). Conflict dates were due no later than February 5, 2009. On February 3, 2009, both AmerenUE and the Commission's staff filed their conflict dates. But, as of the date of this order, Ms. Hill has not filed conflict dates.

¹ Section 386.420.1. All sections are in the 2000 Revised Statutes of Missouri. ² Section 386.390.5.

Therefore, Ms. Hill shall show cause why the Commission should not dismiss her complaint by filing a response to this order. Such response shall set forth Ms. Hill's conflict dates for February 17, 2009, through March 17, 2009. Ms Hill shall comply with this order no later than February 13, 2008.

If Ms. Hill does not respond to this order, the Commission may dismiss the complaint.

THE COMMISSION ORDERS THAT:

- Patricia Hill shall respond to this order by filing her conflict dates for February 17, 2009, through March 17, 2009.
- 2. Patricia Hill shall file her response to this order no later than February 13, 2009.
- 3. This order shall be effective immediately upon issuance.

BY THE COMMISSION

Colleen M. Dale Secretary

(SEAL)

Jordan, Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 6th day of February 2009.