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Missouri Public Service Commission

POST OFFICE BOX 360
JEFFERSON CITY MISSOURI 65102
573-751-3234
573-751-1847 (Fax Number)
<http://www.psc.mo.gov>

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Secretary/Chief Regulatory Law Judge

KEVIN A. THOMPSON
General Counsel

December 4, 2008

Robert B. Hector
3521 Imperial Hills Drive
Imperial, MO 63052

Case No. EC-2009-0112

Dear Mr. Hector:

Attached to this letter is a reply form that will help us to process your complaint.

The reply form lists statements made by AmerenUE and the Missouri Public Service Commission ("PSC") staff who investigated your complaint. You may reply to the statements by checking a box or filling in a blank. Your reply will help the PSC move your complaint toward a decision.

If you do not reply to a statement, the PSC may assume that you believe that such statement is true. You must return the attached form to the PSC no later than December 19, 2008. If you do not return the form by that date, the PSC may assume that you are no longer pursuing your complaint.

Sincerely,

A handwritten signature in black ink, appearing to read "Daniel R.E. Jordan".

Daniel R.E. Jordan,
Regulatory Law Judge

Enclosures