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January 27, 2021

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Records Public Service Commission

Morris L. Woodruff, Secretary Missouri Public Service Commission 200 Madison Street Jefferson City, MO 65102-0360

Re:

Boomerang Wireless, LLC d/b/a enTouch Wireless;

File No. RA-2013-0115

Dear Mr. Woodruff:

This letter is to notify the Commission that effective December 1, 2020, Boomerang Wireless, LLC d/b/a enTouch Wireless Lifeline plans were compliant with federal and state Eligible Telecommunications Carrier regulations, and has recently implemented updates to the existing Lifeline plans and additional options. The updated Lifeline plans are as follows:

## Minimum Standard Non-Tribal (Free) Plan: effective 1/12/2020

1000 Bundled Voice Plan: This plan offers 1000 voice minutes, 500 text units, and 100 MB of broadband data. Data is 3G/4G/LTE based on network availability and device capability. Broadband data top ups may be purchased from the Company at the rate of \$5.00 for ½ GIG (500 MB) or \$10.00 for 1 GIG of 3G/4G/LTE broadband data. Customer provides their own device as plan does not include a device. Lifeline minutes, texts and data are automatically posted each month on the Lifeline customer's service date. There is no rollover of minutes, texts, or data, and any unused minutes, texts, or data will expire on the next month's monthly service date. Services are for personal use only. All usage is subject to the Acceptable Use Policy. See Terms of Service at www.enTouchwireless.com. (Bundled Voice Plan)

Effective January 12, 2021, Boomerang is also offering customers several optional plan upgrades with minimal copays including certain added features: unlimited texts (\$1.00 copay); 1200 minutes, unlimited texts and 250 MB data (\$5.00 copay); 1200 voice, unlimited texts and 1 GB data (\$10.00 copay); unlimited talk and text plus 4.5 GB data (\$25.00 copay); unlimited talk and text plus 5 GB data (\$26.00 copay); or unlimited talk and text plus 6 GB data (\$30.00 copay).

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Descriptions of the updated plans are set forth in the attachment. These updated plans are being offered to all new subscribers effective January 12, 2021. Existing Lifeline subscribers on a prior plan will receive customer notice of the new plan options and will subsequently be transitioned to a Boomerang Lifeline Plan for which they qualify.

Please feel free to contact me should you have any questions or need additional information.

Sincerely, /s/ J. Andrew Gipson J. Andrew Gipson

JAG/bb Attachment

CC:

Julia Redman-Carter

Lesli Rowe

## **Boomerang Non-Tribal Lifeline Plans:**

## Current

Lifeline Plans	1000 Bundled Voice		
Customer Copay	FREE		
Voice	1000		
Text	unlimited		
Data	100 MB		
MSS/Svc Type	Bundled Voice		

enTouch subscribers on the Current 1000 Bundled Voice will transition to the New 1000 Bundled Voice plus 100MB following notice.

	New	New	New	New
Lifeline Plans	1000 Bundled Voice plus 100 MB	1000 Voice & Unitd Text	1200 Voice, Unitd Text, 250 MB	1200 Voice, Unitd Text, 1 GB
Customer Copay	FREE	\$1.00	\$5.00	\$10.00
Voice	1000	1000	1200	1200
Text	500	unlimited	unlimited	unlimited
Data	100 MB	100 MB	250 MB	1 GB
MSS/Svc Type	Bundled Voice (Voice Default)	Bundled Voice	Bundled Voice	Bundled Voice

	New	New	New
Lifeline Plans	Unlimited Talk & Text plus 4.5 GB	Unlimited Talk & Text plus 5 GB	Unlimited Talk & Text plus 6 GB
Customer Copay	\$25.00	\$26.00	\$30.00
Voice	unlimited	unlimited	unlimited
Text	unlimited	unlimited	unlimited
Data	4.5 GB	5 GB	6 GB
MSS/Svc Type	Bundled Voice & Broadband	Bundled Voice & Broadband	Bundled Voice & Broadband

Effective January 12, 2021 these new plans available to new subscribers.



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