BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Eddie Shepherd,)
Complainant,)
v.) File No. EC-2011-0373
KCP&L Greater Missouri Operations Company,)
Respondent.)

ORDER DESCRIBING ISSUES, SETTING ORDER OF PROOF, AND SETTING ORDER OF CROSS-EXAMINATION

Issue Date: October 17, 2011 Effective Date: October 17, 2011

The Commission is setting forth the issues as described by the parties. The Commission is also setting the order of proof and order of cross-examination. On October 14, 2011 Staff filed a *List of Issues, List of Witnesses, and Order of Cross-Examination* on behalf of Eddie Shepherd and KCP&L Greater Missouri Operations Company ("GMO").

1. Issues

In any complaint, the issue is whether any conduct or tariff of a public utility violates a statute, Commission regulation or Commission order. Section 386.390.1, RSMo 2000. The parties focus on whether, and if so how much, Mr. Shepherd's meter was inaccurate between a July 2010 lightning strike and the meter's replacement in March 2011.

2. Order of Proof and Cross Examination

The order of proof and cross-examination shall be:

Direct	Cross Examination	Cross Examination
1. Mr. Shepherd	Staff	GMO
2. GMO	Staff	Mr. Shepherd
3. Staff	GMO	Mr. Shepherd

The Commission reminds all parties that the purpose of all evidence is to prove or disprove a claim or defense and that Section 536.070, RSMo, governs the presentation of evidence.

THE COMMISSION ORDERS THAT:

- 1. The issues as described by the parties are, and the order of proof and order of cross-examination shall be, as set forth in the body of this order.
 - 2. This order is effective immediately upon issuance.

BY THE COMMISSION

Steven C. Reed Secretary

(SEAL)

Daniel Jordan, Senior Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 17th day of October, 2011.