

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the matter of the verified application)	
and petition of Laclede Gas Company for)	<u>Case No. GO-2004-0443</u>
establishment of an infrastructure)	Tariff No. YG-2004-1028
system replacement surcharge)	

REQUEST FOR APPROVAL OF CUSTOMER NOTICES

COMES NOW Laclede Gas Company ("Laclede" or "Company"), pursuant to 4 CSR 240-2.080 of the Rules of Practice and Procedure of the Missouri Public Service Commission ("Commission") and for its Request for Approval of Customer Notices, states as follows:

1. By letter dated March 3, 2004, the Commission transmitted to the Missouri Secretary of State new Rule 4 CSR 240-3.265 which governs the submission and processing of Infrastructure System Replacement Surcharge ("ISRS") filings under Sections 393.1009, 393.1012 and 393.1015 of the Revised Statutes of Missouri. Among other things, the ISRS Rule sets forth certain requirements regarding how customers are to be notified of the ISRS filing. *See* Sections (8) and (9) of 4 CSR 240-3.265.


2. Although the ISRS Rule is not yet effective, Laclede has attempted to draft its proposed customer notices in accordance with the Rule's provisions since the Rule will, in all likelihood, become effective while this proceeding is underway. Accordingly, Laclede has attached for the Commission's approval:

- (a) an example of the initial, one-time notice required by subsection (8)(A) of the ISRS Rule which explains the Company's infrastructure system replacement program, explains how the ISRS will be applied to the Company's various customer classes, and identifies the statutory authority under which the ISRS is being implemented (*see* Attachment 1);
- (b) an example of the annual notice required by subsection (8)(B) of the ISRS Rule explaining the continuation of the infrastructure system replacement program and the resulting ISRS (*see* Attachment 2); and
- (c) an example customer bill showing how the ISRS will be described on affected customer's bills in accordance with subsection (8)(C) of the ISRS Rule (*see* Attachment 3).

3. Laclede notes that the initial one-time notice referenced in paragraph (2) (a) above may be provided as either an insert sent with the customer's bill or as a message on the back of the customer's bill (or a combination of both) depending on the timing of any Commission Order approving the ISRS filing. The annual notice referenced in paragraph (2)(b), however, will be provided as a separate insert with the customer's bill.

WHEREFORE, for the foregoing reasons, Laclede Gas Company respectfully requests that the Commission issue an Order approving the customer notices set forth in Attachments 1, 2 and 3 to this Request.

Respectfully submitted,


Michael C. Pendergast #31763 *BY EE*

Vice President & Associate General Counsel

Rick E. Zucker #49211

Assistant General Counsel –Regulation

Laclede Gas Company

720 Olive Street, Room 1520

St. Louis, MO 63101

(314) 342-0532 (telephone)

E-mail:mpendergast@lacledegas.com

ATTORNEYS FOR
LACLEDE GAS COMPANY

CERTIFICATE OF SERVICE

The undersigned certifies that a true and correct copy of the foregoing Request was served on the General Counsel of the Staff of the Missouri Public Service Commission, the Office of the Public Counsel, and all parties or record on this 31st day of March, 2004 by hand-delivery, fax, electronic mail or by placing a copy of such Request, postage prepaid, in the United States mail.


Rick Zucker

ATTACHMENT I

ISRS



Each year Laclede spends tens of millions of dollars on its more than 15,000 miles of pipeline facilities used to deliver gas to its customers. The infrastructure system replacement surcharge (ISRS) covers only a part of the expenses that the Company must incur to maintain and upgrade its system and to relocate facilities in connection with local, state and federal public improvement projects and safety requirements. In general, the ISRS charge to cover these costs is smaller for residential customers, while larger users in other customer classes are charged a greater amount. The amount of the charge may be adjusted periodically, and is being implemented in accordance with a new law contained in Sections 393.1009, 393.1012 and 393.1015 of the Revised Statutes of Missouri.

ATTACHMENT II

ISRS

Each year Laclede spends tens of millions of dollars on its more than 15,000 miles of pipeline facilities used to deliver gas to its customers. The infrastructure system replacement surcharge (ISRS) covers only a part of the expenses that the Company must incur to maintain and upgrade its system and to relocate facilities in connection with local, state and federal public improvement projects and safety requirements. In general, the ISRS charge to cover these costs is smaller for residential customers, while larger users in other customer classes are charged a greater amount. The amount of the charge, which is reflected on the front of your bill, may be adjusted periodically, and has been implemented in accordance with a law contained in Sections 393.1009, 393.1012 and 393.1015 of the Revised Statutes of Missouri.

ATTACHMENT III

Laclede Gas Company					<small>DRAWER 2 ST. LOUIS, MO 63171</small>				<small>FIRST-CLASS MAIL U.S. POSTAGE PAID POST CARD RATE PERMIT NO. 735</small>		
SERVICE AT: 99999 XXXXXXXX DR					ACCT NO. 999999-999-7		DEPOSIT 0.00 RATE RG		PRESORTED		
AVERAGE GAS COST PER THERM: .55733					DEGREE DAYS 543						
PRESENT READING	PREVIOUS READING	USAGE (CCF)	X	BTU FACTOR=	THERMS						
591	509	82		1.032	84.6						
ACTUAL READING					AMOUNT						
CURRENT CHARGES					88.11						
AMOUNT DUE					\$88.11						
PAYMENT DUE BY 04-05-04					DELINQUENT AFTER 04-15-04						
AMOUNT DUE \$88.11					AMOUNT PAID						
PAYMENT DUE BY 04-05-04 DELINQUENT AFTER 04-15-04					RETURN THIS STUB TO: LACLEDE GAS COMPANY, DRAWER 2, ST. LOUIS, MO 63171						
DOLLAR HELP		<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>							
					XXXX XXXXXXXXXXXX 99999 XXXXXXXX ST LOUIS, MO 63132						
99999999990000088110											

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