

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of a Working Case to Consider Best )  
Practices for Recovery of Past-Due Utility Customer ) **File No. AW-2020-0356**  
Payments After the Covid-19 Pandemic Emergency )

**NOTICE OPENING FILE**

Issue Date: May 11, 2020

This notice serves to open a new file in the Missouri Public Service Commission's Electronic Filing and Information System (EFIS).



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Dated at Jefferson City, Missouri,  
on this 11th day of May, 2020.

Woodruff, Chief Regulatory Law Judge