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MAR 31 2004

*Records
Public Service Commission*

Z-Tel Communications, Inc.

(Full Company Name)

FILED³

MAY 14 2004

Missouri Public
Service Commission

INTEREXCHANGE TELECOMMUNICATIONS CARRIER

ANNUAL REPORT

TO THE

MISSOURI PUBLIC SERVICE COMMISSION

For Period Ending December 31, 2003

1 State in full the exact 'certificated' name of the Interexchange Telecommunications Carrier:
(Do not abbreviate; yet include any Commission approved fictitious name, if applicable)

Z-Tel Communications, Inc.

2 Effective date of certification by the MO Public Service Commission and associated case number:
associated case number:

Date (e.g 00/00/0000): 11/14/98 Case No: TA-99-15

3 Was the company certificated in Missouri under any other name(s)? If yes, please provide all names and time periods involved since original certification:

No.

4 State the name, title, street address, telephone number, fax number, and e-mail address* of the individual completing/verifying this Annual Report:

Karen E. Gillespie

Compliance Reporting Consultant

P.O. Drawer 200

Winter Park, FL 32790-0200

407-740-8575

Fax

407-740-5950

kgillespie@tminc.com

(*) To facilitate electronic sending of the Annual Report form next year.

5 State the name, title, street address, telephone number, fax number, and e-mail address of the company's regulatory contact person(s)

Timothy M Seat

Vice President- Regulatory Affairs

601 South Harbour Island Blvd, Suite 220

Tampa, FL 33602

813-233-4611

Fax

813-233-4534

tseat@z-tel.com

6 Please provide a list of all mergers, consolidations, and reorganizations, completed during the last year.

None

- 7 Please Provide the following information concerning Total Company and gross intrastate operating revenues (i.e., Missouri Specific) Revenues for the Calendar Year 2003

Revenues:	Total Company	MO Specific
Operating Revenues* from Telecommunication Services	21,391,538	105,673

MO Specific should match Statement of Revenue

(FY-2005 Mo.PSC Assessment)

- 8 Type of Missouri tax return filed (i.e. MO-1065, MO-1120A, MO-1120S, MO-NRP, MO-NRS etc.): 1120C

- 9 Missouri Taxpayer ID: 59-3486356

* Missouri Revised Statutes §386.020(53)

(53) "Telecommunications service", the transmission of information by wire, radio, optical cable, electronic impulses, or other similar means. As used in this definition, "information" means knowledge or intelligence represented by any form of writing, signs, signals, pictures, sounds, or any other symbols. Telecommunications service does not include:

- (a) The rent, sale, lease, or exchange for other value received of customer premises equipment except for customer premises equipment owned by a telephone company certificated or otherwise authorized to provide telephone service prior to September 28, 1987, and provided under tariff or in inventory on January 1, 1983, which must be detariffed no later than December 31, 1987, and thereafter the provision of which shall not be a telecommunications service, and except for customer premises equipment owned or provided by a telecommunications company and used for answering 911 or emergency calls;
- (b) Answering services and paging services;
- (c) The offering of radio communications services and facilities when such services and facilities are provided under a license granted by the Federal Communications Commission under the commercial mobile radio services rules and regulations;
- (d) Services provided by a hospital, hotel, motel, or other similar business whose principal service is the provision of temporary lodging through the owning or operating of message switching or billing equipment solely for the purpose of providing at a charge telecommunications services to its temporary patients or guests;
- (e) Services provided by a private telecommunications system;
- (f) Cable television service;
- (g) The installation and maintenance of inside wire within a customers premises;
- (h) Electronic publishing services; or
- (i) Services provided pursuant to a broadcast radio or television license issued by the Federal Communications Commission;

10. In an effort to update our Electronic Filing & Information system (EFIS) with current company contact and address information please provide the following information. Either verify the information through EFIS and initial in space provided or complete each sub-type and the Data Center Staff will update as required.

a. Official Representative of the Company:*Information contained in EFIS is current:*

Name: Timothy M Seat initials
 Street/ PO Box: 601 South Harbour Island Blvd, Suite 220
 City, State, Zip: Tampa, FL 33602
 Telephone number: 813-233-4611
 Fax number: 813-233-4534
 E-mail address: tseat@z-tel.com

b. Consumer Services:*Information contained in EFIS is current:*

Name: Charity Mullins initials
 Street/ PO Box: 601 South Harbour Island Blvd, Suite 220
 City, State, Zip: Tampa, FL 33602
 Telephone number: 813-233-4721
 Fax number: 813-233-4719
 E-mail address: cmullins@z-tel.com

c. Individual to receive statement of revenue (assessment):*Information contained in EFIS is current:*

Name: Tim Seat initials
 Street/ PO Box: 601 South Harbour Island Blvd, Suite 220
 City, State, Zip: Tampa, FL 33602
 Telephone number: 813-233-4611
 Fax number: 813-233-4534
 E-mail address (*): tseat@z-tel.com

(*) To facilitate electronic sending of the statement of revenue next year.

In addition provide specific contacts for areas (d. through n.) if applicable on the following pages. In lieu of additional contacts being provided, designate if a, b, or c, above should be identified as the contact.

d. Tariff:*Information contained in EFIS is current:*

Name: Monique Byrnes initials
 Street/ PO Box: 210 N. Parl Ave.
 City, State, Zip: Winter Park, FL 32789
 Telephone number: (407) 740-8575
 Fax number: (407) 740-0613
 E-mail address: mbyrnes@tminc.com

10. continued

e. CFO/Comptroller:

Information contained in EFIS is current:

Name: Horace J. Davis initials
Street/ PO Box: 601 South Harbour Island Blvd, Suite 220
City, State, Zip: Tampa, FL 33602
Telephone number: 813-273-6261
Fax number: 813-273-6861
E-mail address: hdavis@z-tel.com

f. Technical:

Information contained in EFIS is current:

Name: B.J. Neal initials
Street/ PO Box: same
City, State, Zip: same
Telephone number: 813-233-4637
Fax number: 813-233-4534
E-mail address: bneal@z-tel.com

g. Surveillance:

Information contained in EFIS is current:

Name: _____ initials
Street/ PO Box: _____
City, State, Zip: _____
Telephone number: _____
Fax number: _____
E-mail address: _____

h. In-House Attorney:

Information contained in EFIS is current:

Name: Andrew Graham initials
Street/ PO Box: same
City, State, Zip: same
Telephone number: 813-233-4567
Fax number: 813-233-4623
E-mail address: agraham@z-tel.com

i. Attorney:

Information contained in EFIS is current:

Name: No outside counsel initials
Street/ PO Box: _____
City, State, Zip: _____
Telephone number: _____
Fax number: _____
E-mail address: _____

10. continued

j. Consultant:

Information contained in EFIS is current:

Name: Karen E. Gillespie
Street/ PO Box: P.O. Drawer 200
City, State, Zip: Winter Park, FL 32790-0200
Telephone number: 407-740-8575
Fax number: 407-740-5950
E-mail address: kgillespie@tminc.com

initials

k. Other:

Information contained in EFIS is current:

Name: _____
Street/ PO Box: _____
City, State, Zip: _____
Telephone number: _____
Fax number: _____
E-mail address: _____

initials

m. Area Contact Entry:

Information contained in EFIS is current:

Name: _____
Street/ PO Box: _____
City, State, Zip: _____
Telephone number: _____
Fax number: _____
E-mail address: _____

initials

n. Carrier Billing Relations:

Information contained in EFIS is current:

Name: Don Burkhardt
Street/ PO Box: 601 South Harbour Island Blvd, Suite 220
City, State, Zip: Tampa, FL 33602
Telephone number: 813-233-4577
Fax number: _____
E-mail address: dburkha@z-tel.com

initials

IXC Annual Report of

Z-Tel Communications, Inc.

for the year ended December 31, 2003

VERIFICATION

The foregoing report must be verified by the oath of the President or chief officer of the company. The oath required may be taken before any person authorized to administer an oath by the laws of the State in which the same is taken.

OATH

State Of Florida

County Of Hillsborough

} ss:

Andrew L. Graham

(Insert here the name of the affiant)

makes oath and says that

s/he is Secretary

(Insert here the official title of the affiant)

of Z-Tel Communications, Inc.

(Insert here the exact legal title or name of the respondent)

that s/he has examined the foregoing report; that to the best of his or her knowledge, information, and belief, all statements of fact contained in the said report are true and the said report is a correct statement of the business and affairs of the above-named respondent.

January, 2003, to and including December, 2003

COE

(Signature of affiant)

Subscribed and sworn before me, a Notary in and for the

State and county above named, this 29 day of March, 2004

My Commission expires 2/10/04, 2004

Sarah Greenhawt

(Signature of officer authorized to administer oaths)

Missouri Revised Statues § 392.210

Original must be mailed to:
Manager of the Data Center
MoPSC, 200 Madison Street, Suite 100
P.O. Box 360, Jefferson City, MO 65102-0360

