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November 19, 2003

Mr. Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge
Missouri Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102

FILED

NOV 19 2003

RE: *Neal v. Aquila, Inc.*
EC-2004-0169

Missouri Public
Service Commission

Dear Mr. Roberts:

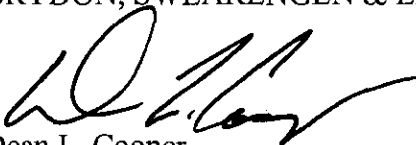
Enclosed for filing in the above referenced matter are the original and eight (8) copies of Aquila's Motion for Leave to File Notice of Satisfaction, and the original and eight (8) copies of Aquila's Notice of Satisfaction. A copy of the foregoing documents have been served on each party of record.

Thank you for your attention to this matter.

Sincerely,

BRYDON, SWEARENGEN & ENGLAND P.C.

By:



Dean L. Cooper

DLK/jar
Enclosures

cc: Dana K. Joyce, General Counsel
John Coffman, Office of Public Counsel
Heather and Michael Neal
Gary Clemens

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

FILED
NOV 19 2003

Missouri Public
Service Commission

Heather and Michael Neal,

Complainant,

v.

Aquila, Inc.,

Respondent.

Case No. EC-2004-0169

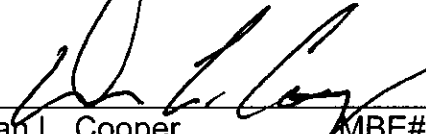
NOTICE OF SATISFACTION

COMES NOW Aquila, Inc. ("Aquila"), by and through its counsel, and, pursuant to 4 CSR 240-2.115, respectfully states as follows to the Missouri Public Service Commission ("Commission") as its Notice of Satisfaction to the Complaint filed by Heather and Michael Neal ("Complainant"):

1. Aquila admits that Complainant's account has a current balance of three hundred eighty four dollars and ninety eight cents (\$384.98).
2. After review and investigation, Aquila hereby agrees to fully discharge the current existing debt of Complainant, which is the subject matter of the above numbered Complaint, in the amount of three hundred eighty four dollars and ninety eight cents (\$384.98).

WHEREFORE, Aquila prays that the Commission recognize this *Notice of Satisfaction* and hereby discharge Respondent from this matter.

Respectfully submitted,



Dean L. Cooper MBE#36592
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ATTORNEYS FOR AQUILA, INC.

CERTIFICATE OF SERVICE

The undersigned certifies that a true and correct copy of the foregoing document was hand-delivered or sent by U.S. Mail, postage prepaid, on November ~~18th~~ 2003, to the following:

Office of General Counsel
Dana K. Joyce
P.O. Box 360
200 Madison Street
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Jefferson City, MO 65102

Office of Public Counsel
John B. Coffman
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Suite 640
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Complainant
Heather and Michael Neal
8139 Hemlock Street
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