

Keeping You Informed



At Ameren Missouri, we know the COVID-19 pandemic has made it harder for many of our customers to make ends meet, and we're here to help.

To support our residential electric customers with past due balances, we created the Ameren Missouri COVID-19 Clean Slate program in partnership with several community agencies. Starting June 3, 2020, the program will provide \$3 million in energy assistance to income-eligible customers across Missouri.

If you need assistance, we encourage you to apply today through your preferred agency while funds are available. Once the agency determines your eligibility, the program can help you clear the remaining balance on your account after you make a down payment of 25% of your current balance owed. Multiple community partners and agencies will participate in administering the program and determining eligibility.

We are committed to helping our customers recover from the financial hardships worsened by the COVID-19 pandemic. **Learn more about the COVID-19 Clean Slate program and find a participating agency at [AmerenMissouri.com/CleanSlate](https://www.AmerenMissouri.com/CleanSlate).**

If you need help paying your bill or have a question about your account, please reach out to us today at 1.800.552.7583.

We wish you and your loved ones safety and good health in the coming days.

Sincerely,

Ameren Missouri Customer Advocacy

Ameren Missouri
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