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July 12, 2023

VIA EFIS

Morris L. Woodruff
Secretary
Missouri Public Service Commission
200 Madison Street
P.O. Box 360
Jefferson City, MO 65102-0360

RE: Notice of Surrender of Video Service Authorization and
Discontinuance in Providing Video Service
from Consolidated Communications Enterprise Services, Inc. d/b/a
Consolidated Communications

Dear Mr. Woodruff:

In accordance with Section 67.2685, RSMo, this letter serves as Notice to the Missouri Public Service Commission (the "Commission") by Consolidated Communications Enterprise Services, Inc. d/b/a Consolidated Communications ("Consolidated") that on August 15, 2023, Consolidated will surrender/cancel its Video Service Authorization and cease to provide video services to all franchise areas in each political subdivisions originally granted and authorized to Consolidated by the Public Service Commission of the State of Missouri in Case No. KA-2008-0410.

Case No. KA-2008-0410 was originally granted to ExOp of Missouri, Inc., d/b/a/ FairPoint Communications, and subsequently, by Case No. KA-2019-0207, the Commission granted ExOp of Missouri, Inc. to change its name under which it operates its video service franchise authorization to Consolidated Communications Enterprise Services, Inc. d/b/a Consolidated Communications.

The decision to sunset video service was made after careful consideration by Consolidated, and while Consolidated's video service will be decommissioned on August 15, 2023, we want to be clear Consolidated will continue to provide competitive broadband and voice services to residents and businesses in the political subdivision we currently operate.

This notice of Consolidated's discontinuation of video service is also being provided to each Political Subdivisions where Consolidated is currently authorized to operate as a video service provider, provided via United States Postal Service (USPS) First Class Mail. As a reference, we have noted where applicable, the approximate number of current customers (144 in total) subscribing to Consolidated's video service in each Political Subdivision. Some of the customers are located within the corporate limits of a city, town, or village while other customers are located in various unincorporated areas within the counties listed. The Political Subdivisions are:

City of Kearney (133)
City of Platte City (11)
Clay County
Platte County



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Consolidated is currently in the process of notifying its video service customers of the August 15, 2023, discontinuation of Consolidated's video service. Consolidated's initial customer notice was made July 3, 2023, sent via letter by USPS First Class Mail. Consolidated will make two additional notice mailings to its video service customers prior to the discontinuation date. In addition to the notice mailings, Consolidated is including a special message on its July and August customer bill statements advising of the discontinuation of Consolidated's video service. Consolidated will also make outbound calls to each video service customer to help ensure the customer is aware of this service elimination. Further, beginning August 1, 2023, Consolidated will provide video screen splashes on its video broadcast system, alerting/reminding customers of the August 15th turn-down date and actions to take.

Consolidated will make timely and appropriate notice to the FCC of the discontinuation of Consolidated's video franchise service.

If there are any questions or concerns regarding this filing, please contact Floyd Jasinski, Director - Regulatory & Government Affairs, (916) 786-1597, or email at Floyd.Jasinski@consolidated.com.

Sincerely,

A handwritten signature in blue ink that reads 'Michael Shultz'. The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Michael Shultz
Sr Vice President – Regulatory & Public Policy
Consolidated Communications, Inc.
Mike.Shultz@consolidated.com

cc: City of Kearney, Missouri, 100 East Washington Street, Kearney, MO 64060

City of Platte City, Missouri, 400 Main Street, Platte City, MO 64079

Clay County, Missouri, 1 Courthouse Square, Liberty, MO 64068

Platte County, Missouri, County Courthouse & Admin. Bldg., 415 third Street, Platte City, MO 64079

opcservice@ded.mo.gov