



MISSOURI GAS ENERGY

3420 Broadway • Kansas City, MO • 64111-2404 • (816) 360-5755

ROBERT J. HACK

Vice President, Pricing & Regulatory Affairs

November 4, 2003

Mr. Dale Hardy Roberts
Secretary and Chief Regulatory Law Judge
Missouri Public Service Commission
P.O. Box 360
200 Madison Street
Jefferson City, MO 65102-0360

**VIA MoPSC EFIS
ELECTRONIC FILING**

Dear Mr. Roberts:

Enclosed for filing with the Missouri Public Service Commission ("Commission") on behalf of Missouri Gas Energy ("MGE" or "Company"), a division of Southern Union Company ("Southern Union"), please find in electronic format revised tariff sheets. Each of the revised sheets listed below bears an issue date of November 4, 2003 and a proposed effective date of December 4, 2003:

Sheet

<u>No.</u>	<u>Schedule</u>	<u>Designated</u>	<u>Canceling</u>
12	Environmental Response Fund	First Revised	Original
25	Residential Gas Service	Sixth Revised	Fifth Revised
28	Small General Service	Sixth Revised	Fifth Revised
31	Large General Service	Sixth Revised	Fifth Revised
42	Large Volume Service	Sixth Revised	Fifth Revised
76	Whiteman Air Force Base	Sixth Revised	Fifth Revised
77	Whiteman Air Force Base	Fifth Revised	Fourth Revised
83	Intrastate Transportation Service	Second Revised	First Revised
94	Interim Gas Service for Compression of Natural Gas for use as a Fuel in Vehicular Combustion Engines	Sixth Revised	Fifth Revised
R-14	General Terms and Conditions for Gas Service	Fourth Revised	Third Revised
R-87	General Terms and Conditions for Gas service	Third Revised	Second Revised

The revised tariff sheets are designed to implement a general rate increase for natural gas service provide by MGE in the amount of \$44,875,635, or 9.8%, based upon MGE's total test year recorded revenue, excluding gross receipts and sales taxes. The proposed changes are necessary to recover through rates gas safety program expenditures

November 4, 2003
Mr. Dale Hardy Roberts
Page 2

required by 4 CSR 240-40.030 and related expenses, facilities relocation expenditures, costs of other new facilities and capital expenditures, operating expense increases since rates were last changed, as well as state and federal income tax increases associated with the proposed increased revenue levels. In addition, existing rates have proven insufficient to permit MGE to achieve its authorized rate of return. Rates were last increased in August 2001.

Also provided in electronic format herein is the information required by 4 CSR 240-3.030(3)(B) and the direct testimony of the following witnesses: James Oglesby; Michael R. Noack, Carlton A. Ricketts; John C. Dunn; F. Jay Cummings; and John M. Quain.

Two (2) copies of this filing are being furnished to the Office of Public Counsel.

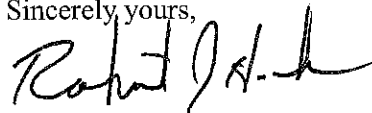
Please bring this filing to the attention of the Commission and the appropriate Commission personnel. In addition, please forward copies of any Commission orders, notices, correspondence, or other material regarding this filing to:

Robert J. Hack
Vice President, Pricing and Regulatory
Affairs
Missouri Gas Energy
3420 Broadway
Kansas City, Missouri 64111
816-360-5755
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James C. Swearengen
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312 East Capitol Avenue
Jefferson City, MO 65101
573-635-7166
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E-mail: lrackers@brydonlaw.com

Thank you for your attention to this matter.

Sincerely yours,



CC: The Office of Public Counsel
General Counsel's Office
James C. Swearengen

MISSOURI GAS ENERGY

Statement of Revenue Increase Request

4 CSR 240-3.030(3)(B) 1

The aggregate annual increase resulting from the application of the revised tariffs contained in this filing would be \$44,875,635, or 9.8%, over the test year recorded annual revenues.

MISSOURI GAS ENERGY

4 CSR240-3.030(3)(B) 2

Missouri Counties and Communities Affected

Urban Areas

Alba
Armstrong
Avondale
Belton
Blue Springs

Camden Point
Carrollton
Cassville
Claycomo
Concordia

Dearborn
Duenweg
El Dorado Springs
Exeter
Freeman

Gladstone
Goodman
Grandview
Greenwood
Holden

Houston Lake
Irwin
Joplin
Kingsville
Lakeside

Lake Winnebago
LaMonte
Lawson
Lockwood
Monett

Mt. Vernon
New Market
Norborne
North Noel
Oak View

Alma
Ash Grove
Baldwin Park
Billings
Buckner

Cameron
Carterville
Centerview
Cleveland
Corder

Diamond
East Lynne
Emma
Fayette
Freistatt

Glenaire
Gower
Grayson
Harrisonville
Holt

Hugesville
Jasper
Kansas City
Knob Noster
Lake Tapawingo

Lamar
Lanagan
Lee's Summit
Lone Jack
Mosby

Neck City
Nixa
North Kansas City
Oak Grove
Oakwood

Anderson
Aurora
Bates City
Blackburn
Butterfield

Carl Junction
Carthage
Clarksburg
Clever
Crane

Drexel
Edgerton
Excelsior Springs
Fort Crowder
Garden City

Golden City
Grain Valley
Greenfield
Higginsville
Houstonia

Independence
Jerico Springs
Kearney
Lake Lotawana
Lake Waukomis

Lamar Heights
Lathrop
Liberty
Marionville
Mt. Leonard

Neosho
Noel
Northmoor
Oaks
Oakwood Manor

MISSOURI GAS ENERGY

4 CSR240-3.030(3)(B)2

Missouri Counties and Communities Affected

Urban Areas – continued

Oakwood Park
Ozark
Pierce City
Platte Woods
Prathersville

Odessa
Parkville
Pilot Grove
Pleasant Hill
Prosperity

Osborn
Peculiar
Pineville
Pleasant Valley
Purcell

Purdy
Raytown
Riverside
Sarcoxie
Sheldon

Randolph
Redings Mills
Saginaw
Savannah
Slater

Raymore
Republic
St. Joseph
Seneca
Smithfield

Smithville
Stewartsville
Sugar Creek
Trimble
Walnut Grove

Southwest City
Stockton
Sweet Springs
Turney
Warrensburg

Spring Valley
Stone's Corner
Tipton
Verona
Waverly

Weatherby Lake
Willard

Webb City
Windsor

Wentworth
Woods Heights

Rural & Suburban Areas

Andrew County
Barton County
Cass County
Clay County
Dade County

Buchanan County
Cedar County
Clinton County
DeKalb County

Barry County
Carroll County
Christian County
Cooper County
Greene County

Henry County
Jasper County
Lawrence County
Newton County
Ray County

Howard County
Johnson County
McDonald County
Pettis County
Saline County

Jackson County
Lafayette County
Moniteau County
Platte County
Stone County

Vernon County

MISSOURI GAS ENERGY

4CSR 240-3.030(3)(b) 3 and 4

Number of Customers Affected and Average Change by Service Category

	<u>Number of Customers (1)</u>	<u>Average Monthly Bill Change Amount</u>	<u>Percentage</u>
Residential	444,802	\$ 6.52	8.88% (2)
Small General Service	52,752	7.65	3.78% (2)
Large General Service	395	(4.58)	(0.13)% (2)
Large Volume (billable meters)	473	310.98	16.04%

(1) Test year ended June 30, 2003 prorated regular and final bills, as adjusted, divided by twelve.

(2) Based on current PGA rate of \$ 0.75056 per Ccf.

MISSOURI GAS ENERGY

4 CSR 240-3.030(3)(B) 5

Proposed Annual Aggregate Change in Revenues

	<u>\$ Increase or (Decrease)</u>	<u>% Increase or (Decrease)</u>
Residential	\$ 34,843,180	11.00% (1)
Small General Service	8,550,228	7.80% (1)
Large General Service	0	-- % (1)
Large Volume Service	1,482,228	13.52%

(1) Based on average test year PGA rate applied to as adjusted volumes for the test year and as adjusted cost of service revenue for the test year.



MISSOURI GAS ENERGY

News Release

MGE seeks to adjust rates, bring stability to customer bills

KANSAS CITY, MO (November 4, 2003) – Missouri Gas Energy (MGE), a division of Southern Union Company (NYSE: SUG), today filed a proposal with the Missouri Public Service Commission (MPSC) to increase base rates and to reduce the volatility of customer bills caused by dramatic changes in winter conditions. If approved, the proposal will help stabilize bills for the Company's approximately 500,000 customers and will help the Company recover both expenses associated with operating and maintaining its 8,000 mile distribution system as well as costs related to substantial capital expenditures for safety projects, public improvement relocations and new construction.

Since its last base rate increase, which was approved in 2001, MGE has expended nearly \$55 million on a variety of capital projects, including the MPSC-ordered Safety Line Replacement Program, line relocations ordered by municipalities and other political subdivisions and new construction due to growth in the Company's service territory.

Robert J. Hack, Vice President of Pricing and Regulatory Affairs, says that MGE has continued to devote substantial amounts of capital to serving its customers. "We have expended approximately \$380 million on new gas service facilities since February 1994, including continuation of the Safety Line Replacement program pursuant to which more than 230,000 service lines and about 300 miles of cast iron mains have been replaced since 1990. Nearly \$55 million of this capital has been used to install new facilities since base rates were last set. MGE customers are receiving the benefits of these expenditures, but our current rates do not reflect these higher costs. Unfortunately, current rates have proven insufficient to permit MGE to achieve its authorized rate of return."

The proposed rate structure would help stabilize bills for customers by significantly reducing the impact of weather-related fluctuations during the winter and by reducing the difference between summer and winter bills. The proposed rates would generate \$44.8 million in additional annual revenues, or approximately 9.8 percent, with a proposed increase for residential customers of about \$6.50 a month.

The MPSC may take up to 11 months to issue a ruling on the proposal, therefore new rates would not go into effect until late in the summer of 2004, at the earliest. The proposal is not related to "cost of gas" charges and will not affect prices this winter.

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Missouri Gas Energy is headquartered in Kansas City, Missouri, and distributes natural gas to approximately 500,000 customers in 155 towns in central and western Missouri. MGE is a division of Southern Union Company, an energy distribution company serving approximately 1 million natural gas customers in Missouri, Pennsylvania, Rhode Island and Massachusetts. Southern Union's Panhandle Energy subsidiary corporation owns and operates about 10,000 miles of interstate natural gas pipeline.

MISSOURI GAS ENERGY

4 CSR 240-3.030(3)(B) 7

Summary of Reasons for Requested Increase

The proposed change is necessary to recover through rates gas safety program investment required by 4 CSR 240-040.030 and related expenses, costs of other new facilities, and operating expense increases since rates were last changed. In addition, existing rates have proven insufficient to permit MGE to achieve its authorized rate of return. Rates were last increased in August 2001.

Missouri Gas Energy,
a Division of Southern Union Company

For: All Missouri Service Areas

ENVIRONMENTAL RESPONSE FUND

Pursuant to the terms of the Commission's order in Case No. GR-2004-____, an Environmental Response Fund shall be established to create a mechanism to fund the recovery of "Environmental Response Costs" as defined below.

- (a) Definition of "Environmental Response Costs". "Environmental Response Costs" are all the reasonable and prudently incurred costs associated with evaluation, remedial and clean-up obligations of Missouri Gas Energy arising out of utility-related ownership and/or operation of manufactured gas plants and sites associated with the operation and disposal activities from such gas plants. In addition to the actual remedial and clean-up costs, "Environmental Response Costs" also include costs of acquiring property associated with the clean up of such sites as well as litigation costs, claims, judgments, expenditures made in efforts to obtain insurance reimbursements, and settlements—including the costs of obtaining such settlements—associated with such sites. The Company will use best efforts to satisfy its obligation to minimize the Environmental Response Costs charged to the fund consistent with applicable regulatory requirements and sound environmental policies and to minimize litigation costs that may arise. Fifty percent (50%) of any applicable insurance proceeds and/or contributions obtained from Westar Energy (the successor of Western Resources, Inc.) and/or contributions obtained from potentially responsible parties, net of costs associated with obtaining such proceeds and/or contributions, shall be credited to the fund. The fund shall also be given credit for the accrued liability in the amount of \$3,000,000 recorded on Southern Union Company's books following the acquisition of the Missouri property (which was to become Missouri Gas Energy) from Western Resources, Inc.
- (b) Funding. The fund shall be maintained in an interest bearing trust account and shall be credited at the annual target amount of approximately \$750,000 (the current amount reflected in rates for such costs). The actual amount of the credit shall be based on the actual billed revenues produced by the discrete rate element included in the per-unit delivery charge of all customer classes. Any cash expenditures shall be charged to the fund as long as the costs that are incurred or previously deferred are Environmental Response Costs, as defined above.
- (c) Annual Reports. Missouri Gas Energy shall file an annual report with the Commission (and serve the Parties with copies) on a Highly Confidential basis providing a summary and accounting of all costs incurred during such year which have been applied to the fund. A separate account shall be maintained on the Company's books for accruals and expenditures for environmental response costs. Each of the Parties retain their right to review and challenge any costs that they believe do not fall within the definition of "Environmental Response Costs", as defined in subparagraph (a) above.
- (d) Reservation of Rights. In the Company's next general rate case to establish rates after the approval of this fund, all parties reserve their rights to take any position they deem appropriate regarding (i) the level of funding to be permitted in rates on a prospective basis to recover costs charged to the fund as of the date of such case, and/or (ii) whether the fund should continue as designed for the recovery of prospective costs.

DATE OF ISSUE November 4 2003
month day year

DATE EFFECTIVE December 4 2003
month day year

ISSUED BY Robert J. Hack

Vice President, Pricing and Regulatory Affairs
Missouri Gas Energy
Kansas City, MO. 64111

For: All Missouri Service Areas

ISSUED BY: Robert J. Hack Vice President, Pricing and Regulatory Affairs
Missouri Gas Energy, Kansas City, MO. 64111

Missouri Gas Energy,
a Division of Southern Union Company

For: All Missouri Service Areas

SMALL GENERAL GAS SERVICE
SGS

NET MONTHLY BILL

Rate

Fixed Customer Charge:

\$18.30 per month

Per-Unit Delivery Charge - per Ccf:

Summer –

Billing months of

May – October

Winter –

Billing months of

November – April

For the first 600 Ccf used per month	\$0.13418*	\$0.27698*
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For all Ccf used in excess of 600 Ccf	\$0.12398*	\$0.00000
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*includes \$0.00092 for Environmental Response Fund per Sheet No. 12

Minimum

The higher of the above rate for zero consumption plus applicable adjustments and surcharges, but subject to the Company's proration rule contained in Section 7.02 of the Company's General Terms and Conditions.

DATE OF ISSUE November 04, 2003
month day year

DATE EFFECTIVE December 04, 2003
month day year

ISSUED BY: Robert J. Hack

Vice President, Pricing and Regulatory Affairs
Missouri Gas Energy, Kansas City, MO. 64111

Missouri Gas Energy,
a Division of Southern Union Company

For: All Missouri Service Areas

LARGE GENERAL GAS SERVICE
LGS

NET MONTHLY BILL

Rate

Fixed Customer Charge:

\$112.40 per month

Per-Unit Delivery Charge - per Ccf:

\$0.09916* per Ccf for all gas delivered during the billing months of November through April.

\$0.05129* per Ccf for all gas delivered during the billing months of May through October.

*includes \$0.00092 for Environmental Response Fund per Sheet No. 12

Minimum

The higher of the above rate for zero consumption plus applicable adjustments and surcharges, but subject to the Company's proration rule contained in Section 7.02 of the Company's General Terms and Conditions.

Adjustments and Surcharges

The rates and minimum charges hereunder are subject to adjustments as provided in the following schedules:

1. Purchased Gas Cost Adjustment (PGA).
2. Tax Adjustment (TA).

DATE OF ISSUE November 04, 2003
month day year

DATE EFFECTIVE December 04, 2003
month day year

ISSUED BY: Robert J. Hack

Vice President, Pricing and Regulatory Affairs
Missouri Gas Energy, Kansas City, MO. 64111

Missouri Gas Energy,
a Division of Southern Union Company

For: All Missouri Service Areas

LARGE VOLUME SERVICE
LV

NET MONTHLY BILL

The bill for each billing period shall be the sum of the Customer Charge, the Transportation Charge, the Contract Demand Charge, and the EGM Charge. Service hereunder is subject to the Purchased Gas Cost Adjustment (PGA) schedule, the Tax Adjustment (TA) schedule and other provisions as hereinafter described.

Rate

Fixed Customer Charge: \$614.00 per month

Per-Unit Delivery Charge - per Ccf:

For all gas delivered during the billing months of November through April:

\$ 0.04576* per Ccf for the first 30,000 Ccf transported, plus
\$ 0.03615* per Ccf for all additional gas transported.

For all gas delivered during the billing months of May through October:

\$ 0.02934* per Ccf for the first 30,000 Ccf transported, plus
\$ 0.01973* per Ccf for all additional gas transported.

*includes \$0.00092 for Environmental Response Fund per Sheet No. 12

Contract Demand Charge: The Contract Demand rate as set forth in the Purchased Gas Adjustment schedule Sheet 24.7.

Maximum Transportation Charge: The transportation charge as stated above.

Minimum Transportation Charge: The higher of the above rate for zero consumption plus applicable adjustments and surcharges, or the minimum as set forth by contract, but subject to the Company's proration rule contained in Section 7.02 of the Company's General Terms and Conditions. In no event may the minimum transportation charge be below an amount equivalent to:

Fixed Customer charge plus \$0.0005 per Ccf.

DATE OF ISSUE November 04, 2003
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DATE EFFECTIVE December 04, 2003
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ISSUED BY: Robert J. Hack

Vice President, Pricing and Regulatory Affairs
Missouri Gas Energy, Kansas City, MO. 64111

Missouri Gas Energy,
a Division of Southern Union Company

For: All Missouri Service Areas

WHITEMAN AIR FORCE BASE

APPLICABLE

This rate schedule is applicable to all natural gas sales and transportation requirements of Whiteman Air Force Base (customer) except customer's natural gas requirements for armed forces housing. Requirements for armed forces housing will continue to be provided under Company's tariff for such service or such replacement tariff as may be authorized by the Commission.

NET MONTHLY BILL

Rate

Fixed Customer Charge:

\$614.00 per month

Transportation Charge:

For all gas delivered during the billing months of November through April:

\$0.04576* per Ccf for the first 30,000 Ccf transported, plus

\$0.03615* per Ccf for all additional gas transported.

For all gas delivered during the billing months of May through October:

\$0.02934* per Ccf for the first 30,000 Ccf transported, plus

\$0.01973* per Ccf for all additional gas transported.

This charge is applicable to all gas transported necessary to satisfy customer's annual sales and transportation requirement of up to 2,000,000 Ccf, plus

\$0.03198* per Ccf during the period November through March for all gas transported necessary to satisfy customer's annual sales and transportation requirement of more than 2,000,000 Ccf but less than 3,000,000 Ccf, plus

*includes \$0.00092 for Environmental Response Fund per Sheet No. 12

DATE OF ISSUE November 04, 2003
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DATE EFFECTIVE December 04, 2003
month day year

ISSUED BY: Robert J. Hack

Vice President, Pricing and Regulatory Affairs
Missouri Gas Energy, Kansas City, MO. 64111

Missouri Gas Energy,
a Division of Southern Union Company

For: All Missouri Service Areas

WHITEMAN AIR FORCE BASE

\$0.01302* per Ccf for all gas transported necessary to satisfy customer's annual sales and transportation requirement of more than 3,000,000 Ccf but less than 5,000,000 Ccf, plus

\$0.03198* per Ccf for all additional gas transported.

*includes \$0.00092 for Environmental Response Fund per Sheet No. 12

Minimum

The higher of the above rate for zero consumption plus applicable adjustments and surcharges, or the minimum as set forth by contract, but subject to the Company's proration rule contained in Section 7.02 of the Company's General Terms and Conditions.

Adjustments and Surcharges

The rates hereunder are subject to adjustments as provided in the following schedules:

1. Purchase Gas Cost Adjustment (PGA).
2. Tax Adjustment (TA).

Demand Charges

Customer shall be required to specify a level of maximum daily requirements (hereinafter referred to as the "Contract Demand level"). To the extent specified by the customer and in accordance with the provisions of this rate schedule, the Company will supply natural gas up to and including the Contract Demand level with purchases the Company makes from its suppliers.

DATE OF ISSUE November 04, 2003
month day year

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Vice President, Pricing and Regulatory Affairs
Missouri Gas Energy, Kansas City, MO. 64111

Missouri Gas Energy,
a Division of Southern Union Company

For: All Missouri Service Areas

INTRASTATE TRANSPORTATION SERVICE
ITS

AVAILABLE:

At points on the Company's existing gas distribution system. However, service under this schedule ITS shall be limited only to those customers who have executed a transportation contract prior to October 15, 1993.

APPLICABLE:

To natural gas transportation service supplied at one point of delivery for resale outside of the Company's certificated area to municipal gas systems.

Upon election by the customer and acceptance by the Company, customer will furnish Company all supply contracts verifying the adequacy of all customer peak day and annual Ccf volume requirements. The customer also agrees to utilize firm transportation service for delivery of gas quantities to the Company.

NET MONTHLY BILL:

Rate:

Fixed Customer Charge:

\$614.00 per month

Transportation Charge:

The charges to be billed for this service shall be agreed to in advance by the Company and the customer and shall be set forth in a separate contract approved by this Commission.

DATE OF ISSUE November 04, 2003
month day year

DATE EFFECTIVE December 04, 2003
month day year

ISSUED BY: Robert J. Hack

Vice President, Pricing and Regulatory Affairs
Missouri Gas Energy, Kansas City, MO. 64111

Missouri Gas Energy,
a Division of Southern Union Company

For: All Missouri Service Areas

INTERIM GAS SERVICE FOR COMPRESSION OF NATURAL GAS
FOR USE AS A FUEL IN VEHICULAR COMBUSTION ENGINES
CNG

NET MONTHLY BILL

Rate

Fixed Customer Charge:
\$18.30 per month

Per-Unit Sales or Transportation Charge – per Ccf:

Summer –
Billing months of
May – October

Winter –
Billing months of
November – April

For the first 600 Ccf used per month \$0.13418*

\$0.27698*

For all Ccf used in excess of 600 Ccf \$0.12398*

\$0.00000

*includes \$0.00092 for Environmental Response Fund per Sheet No. 12

The Company may from time to time, upon approval of the Commission, reduce the above transportation charges by any amount. Such reductions will only be permitted if they are necessary to retain or expand services to an existing customer, to re-establish service to a previous customer or to serve new customers.

Minimum

The higher of the above rate for zero consumption plus applicable adjustments and surcharges, or the minimum as set forth by contract, but subject to the Company's proration rule contained in Section 7.02 of the Company's General Terms and Conditions.

DATE OF ISSUE November 04, 2003
month day year

DATE EFFECTIVE December 04, 2003
month day year

ISSUED BY: Robert J. Hack

Vice President, Pricing and Regulatory Affairs
Missouri Gas Energy, Kansas City, MO. 64111

P.S.C. MO. No. 1
Canceling P.S.C. MO. No. 1

Fourth Revised
Third Revised

SHEET No. R-14
SHEET No. R-14

Missouri Gas Energy,
a Division of Southern Union Company
Name of Issuing Corporation

For: All Missouri Service Areas
Community, Town or City

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

- (D) Discrimination: No deposit shall be required by Company because of a customer's race, sex, creed, national, origin, marital status, age, number of dependents, source of income, or geographical area of residence.
- (E) Deposit - Terms and Conditions: A security deposit required pursuant to these General Terms and Conditions for Gas Service is subject to the following terms and conditions:
- (1) Deposit - Amount: A deposit shall not exceed two (2) times the highest bill for utility charges actually incurred or estimated to be incurred by the customer during the most proximate twelve (12)-month period at the service location or, in the case of a new customer, who is assessed a deposit under subsection (A) (3) of this rule, one sixth (1/6) of the estimated annual bill. For all commercial and industrial customers, the amount of the deposit, surety bond or irrevocable letter of credit shall not exceed an estimated bill covering one billing period plus 30 days.
 - (2) Interest on Deposit: Interest at per annum rate equal to the prime bank lending rate as listed in the Wall Street Journal on the last business day of the preceding calendar year, plus one percentage point, compounded annually, shall be payable on all deposits, except as provided in 4 CSR 240.10.040(4). For commercial and industrial customers (as provided in 4 CSR 240.10.040(4)) interest at 3% per annum shall be payable on cash deposits, provided the company keeps the cash deposit in a separate and distinct trust fund and deposited as such in some bank or trust company and not used by the company in the conduct of its business. Interest shall be either credited to the service account of customer on an annual basis during one complete billing cycle or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any cash deposit after the Company has made a reasonable effort to return the deposit. The Company shall keep in its records evidence of its efforts to return the deposit to the customer.

DATE OF ISSUE November 04, 2003
month day year

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month day year

ISSUED BY Robert J. Hack

Vice President, Rates and Regulatory Affairs
Missouri Gas Energy Kansas City, MO. 64111

Missouri Gas Energy,
a Division of Southern Union Company

For: All Missouri Service Areas

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

14. OTHER CHARGES

14.0 SCHEDULE OF OTHER CHARGES:

<u>Description of Charge</u>	<u>Section Ref.</u>	<u>Amount</u>
Collection or disconnection	3.11	\$ 8.00
Connection charge	3.03	\$45.00
Transfer charge	3.03	\$ 6.50
Reconnection charge:		
Failure to furnish deposit	2.05	\$45.00
At customer's request	3.12	\$45.00
Reselling or redistributing gas	4.09	\$45.00
Fraudulent or unauthorized use of gas	4.10	\$45.00
Meter removal and reinstallation at Customer's request	5.02	\$45.00
Failure to provide access for meter reading	5.05	\$45.00
Tampering with Company property	4.05 & 4.08	\$45.00
Cut off at curb (unpaved)		
Disconnection & reconnection	4.10	\$425.00
Cut off at main (paved)		
Disconnection & reconnection	4.10	\$425.00

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