John R. Ashcroft	Administrative Rules Stamp
Secretary of State Administrative Rules Division	RECEIVED
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ame of person to call with questions about ontent <u>Nancy Dippell</u> Phone <u>5</u> mail address <u>nancy.dippell@psc.mo.gov</u>	573-751-8518 FAX 573-526-6010
ata Entry <u>Chris Koenigsfeld</u> Phone_ mail address <u>christine.koenigsfeld@psc</u>	573-751-4256 FAX 573-526-6010
nteragency mailing address <u>GOB 9<sup>th</sup> Floc</u>	<u>)r</u>
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GOVERNOR OF MISSOURI JEFFERSON CITY 65101

P.O. Box 720 (573) 751-3222

November 9, 2017

Daniel Hall Public Service Commission 200 Madison Street P.O. Box 360 Jefferson City, Missouri 65102

Dear Chairman Hall:

This office has received your rulemaking for new manufactured homes: 4 CSR 240-120.011; 4 CSR 240-120.031; 4 CSR 240-120.060; 4 CSR 240-120.065; 4 CSR 240-120.070; 4 CSR 240-120.080; 4 CSR 240-120.080; 4 CSR 240-120.085; 4 CSR 240-120.090; 4 CSR 240-120.100; 4 CSR 240-120.110; 4 CSR 240-120.120; 4 CSR 240-120.120; 4 CSR 240-120.130; and 4 CSR 240-120.140.

This office also has received your ruleinaking for pre-owned manufactured homes: 4 CSR 240-121.010; 4 CSR 240-121.020; 4 CSR 240-121.030; 4 CSR 240-121.040; 4 CSR 240-121.050; 4 CSR 240-121.060; and 4 CSR 240-121.180.

This office also has received your rulemaking for modular units: 4 CSR 240-123.010; 4 CSR 240-123.020; 4 CSR 240-123.030; 4 CSR 240-123.040; 4 CSR 240-123.050; 4 CSR 240-123.060; 4 CSR 240-123.065; 4 CSR 240-123.070; 4 CSR 240-123.080; 4 CSR 240-123.090; and 4 CSR 240-123.095.

This office also has received your rulemaking for manufactured home tie-down systems: 4 CSR 240-124.010; 4 CSR 240-124.020; 4 CSR 240-124.030; 4 CSR 240-124.040; 4 CSR 240-124.045; 4 CSR 240-124.050; and 4 CSR 240-124.060.

This office also has received your rulemaking for manufactured home installers: 4 CSR 240-125.010; 4 CSR 240-125.020; 4 CSR 240-125.040; 4 CSR 240-125.050; 4 CSR 240-125.060; 4 CSR 240-125.070; and 4 CSR 240-125.090.

This office also has received your rulemaking for the manufactured housing consumer recovery fund: 4 CSR 240-126.010 and 4 CSR 240-126.020.

Finally, this office has received your rulemaking for manufactured homes and modular units, 4 CSR 240-127.010.

ERIC R. GREITENS Governor Executive Order 17-03 requires this office's approval before state agencies release proposed regulations for notice and comment, amend existing regulations, or adopt new regulations. After our review of this rulemaking, we approve the rules' submission to JCAR and the Secretary of State.

Sincerely,

Justin D. Smith Deputy Counsel



SHELLEY BRUEGGEMANN General Counsel

> MORRIS WOODRUFF Secretary

LOYÐ WILSON Director of Administration

NATELLE DIETRICH Staff Director

Commissioners DANIEL Y. HALL Chairman

STEPHEN M. STOLL

WILLIAM P. KENNEY

SCOTT T. RUPP

MAIDA J. COLEMAN

Missouri Public Service Commission

POST OFFICE BOX 360 JEFFERSON CITY, MISSOURI 65102 573-751-3234 573-751-1847 (Fax Number) http://www.psc.mo.gov

John Ashcroft Secretary of State Administrative Rules Division 600 West Main Street Jefferson City, Missouri 65101

Re: 4 CSR 240-120.120 Criteria for Good Moral Character for Registration of Manufactured Home Dealers

Dear Secretary Ashcroft,

## CERTIFICATION OF ADMINISTRATIVE RULE

I do hereby certify that the attached is an accurate and complete copy of the order of rulemaking lawfully submitted by the Missouri Public Service Commission.

Statutory Authority: section 700.455, RSMo 2016.

If there are any questions regarding the content of this order of rulemaking, please contact:

Nancy Dippell, Senior Regulatory Law Judge Missouri Public Service Commission 200 Madison Street P.O. Box 360 Jefferson City, MO 65102 (573) 751-8518 Nancy.dippell@psc.mo.gov

Mories J. Woolin A

Morris L. Woodruff Chief Regulatory Law Judge

Enclosures

## Title 4 – DEPARTMENT OF ECONOMIC DEVELOPMENT RECEIVE Division 240 – Public Service Commission Chapter 120 – New Manufactured Homes DEC 1 9 2017

## ORDER OF RULEMAKING

By the authority vested in the Public Service Commission under section 700.040 RSMo 2016, the commission amends a rule as follows:

## 4 CSR 240-120.120 is amended.

A notice of proposed rulemaking containing the proposed amendment was published in the *Missouri Register* on August 15, 2017 (42 MoReg 1159). Changes to the proposed amendment are reprinted here. This proposed amendment becomes effective thirty (30) days after publication in the *Code of State Regulations*.

SUMMARY OF COMMENTS: The public comment period ended September 15, 2017, and the commission held a public hearing on the proposed amendment on September 22, 2017. The commission received timely written comments regarding this rule from two manufactured housing industry representatives: Thomas Hagar, Executive Director, Missouri Manufactured Housing Association (MMHA); and Timothy L. DeVine, Your Home Center L.L.C. The commission also received timely written comments from the Staff of the Missouri Public Service Commission (staff). At the public hearing testimony was received from five commenters about this rule: Mark Johnson, Staff Counsel representing staff; Rich AuBuchon, an attorney representing MMHA; Jamie Smith, Managing Partner/General Manager, Clayton Homes of Lebanon, and Vice-President-Board of Directors of MMHA; Bryan Crump, Cedar Creek Homes; and Tom Hagar. The industry representatives opposed many of the proposed amendments on the grounds that they would be burdensome on the manufactured housing industry. Staff explained the reason for the amendments and generally supported those amendments. However, staff also proposed additional significant changes to the rules.

COMMENT #1: Mr. Hagar made a general written comment regarding the amendments proposed to the entire package of manufactured housing rules. He expressed concern that the date set for the hearing did not allow the MMHA members sufficient time to review and prepare comments on the rule amendments. Mr. Hagar requested the hearing be delayed.

RESPONSE: The date for the hearing had already been published in the *Missouri Register* when the comment was received, and could not be postponed. Members of the MMHA participated in the hearing and filed written comments.

COMMENT #2: Mr. AuBuchon commented at the hearing on behalf of the MMHA. Mr. Crump and Mr. Smith commented at the hearing that they agreed with

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DMR. STRATIVE RINES

SECRETARY OF STATE ADMINISTRATIVE RULES Mr. AuBuchon's comments. Mr. AuBuchon gave general comments about and a history of the rulemaking process for all the manufactured housing rules that are being simultaneously promulgated with this rule. Mr. AuBuchon also made suggestions about how the commission could have communicated better with the industry.

RESPONSE: The comments of the manufactured housing industry representatives are appreciated by the commission. However, because the process was completed in accordance with the statutory requirements and the comments were general in nature, no changes to the rules were made as a result of these general comments. The comments specific to other manufactured housing rules are addressed in the context of those rules.

COMMENT #3: Mr. DeVine filed written comments opposing the complete package of rule changes in general, but not specifically the proposed changes to this rule.

RESPONSE: Numerous changes have been made to this and other manufactured housing rules in response to industry and staff comments. However, no changes have been made to this particular rule as a result of these comments.

COMMENT #4: Staff filed comments supporting the amendments, but also made suggestions for an additional change to make the denial of an application discretionary instead of mandatory. Staff explained that the original amendments were also proposed to remove the mandatory nature of the rule.

RESPONSE AND EXPLANATION OF CHANGE: In consideration of the comments of staff the commission determines that the rule should be further amended as staff suggests. Therefore, the Commission will further amend subsection (3).

4 CSR 240-120.120 Criteria for Good Moral Character for Registration of Manufactured Home Dealers.

(3) If the commission finds an applicant lacks good moral character as outlined in subsection (1)(A) or (1)(B) of this rule, the commission may deny the application for registration.