

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Application of Global)
Crossing Telemanagement, Inc. for) **File No. CE-2010-0342**
Waiver of Commission Rules and Statutes)

STAFF RECOMMENDATION

COMES NOW the Staff of the Missouri Public Service Commission and for its recommendation states:

1. On May 19, 2010, Global Crossing Telemanagement, Inc. (“the Company”) filed an Application for Waiver of Commission Rules and Statutes, requesting that the Commission waive certain rules and statutory provisions pursuant to §392.420 RSMo Supp. 2009.

2. Section 392.245.5(8), as amended by H.B. 1779, states in relevant part that
“... all alternative local exchange telecommunications companies shall not be required to comply with customer billing rules, network engineering and maintenance rules, and rules requiring the recording and submitting of service objectives or surveillance levels established by the commission.”

3. Section 392.245.5(8) does provide, however, that the Commission shall retain the authority to hear and resolve customer complaints based upon certain federal regulations and standards, the company’s tariff, or Commission rules “other than those related to customer billing, network engineering and maintenance, and service objectives and surveillance levels or a failure to provide service in a manner that is safe, adequate, usual and customary in the telecommunications industry.”

4. In addition to that retention of authority, the Staff notes that these waivers do not relieve the Company of any reporting or other obligations that arise from a source other than the waived rules or statutory provisions, such as undertakings made in a Stipulation or Agreement or as a merger or other condition.

5. Section 392.420 RSMo, as amended by H.B. 1779, states in part that
“[i]n the case of an application for certificate of service authority to provide basic local telecommunications service filed by an alternative local exchange telecommunications company, and for all existing alternative local exchange telecommunications companies, the commission shall waive, at a minimum, the application and enforcement of its quality of service and billing standards rules, as well as the provisions of subsection 2 of section 392.210, subsection 1 of section

392.240, and sections 392.270, 392.280, 392.290, 392.300, 392.310, 392.320, 392.330, and 392.340.”

6. The Company is an alternative local exchange telecommunications company as that term is used in the statutory provisions recited above. In the attached Memorandum, labeled Appendix A, the Staff recommends the Commission grant the following waivers:

- 4 CSR 240-3.550 (4), (5)(A) and (5)(C) Quality of service reports
- 4 CSR 240-10.020 Depreciation Records
- 4 CSR 240-30.040 Uniform System of Accounts
- 4 CSR 240-32.060 Engineering and maintenance
- 4 CSR 240-32.070 Quality of Service
- 4 CSR 240-32.080 Service objectives and surveillance levels
- 4 CSR 240-33.040(1-3) and (5-10) Billing and payment standards
- 4 CSR 240-33.045 Clear identification and placement of charges on bills
- 4 CSR 240-33.080(1) Identify company name and toll-free number on bills
- 4 CSR 240-33.130(1), (4) and (5) Operator service requirements
- 392.210.2 Accounting requirements (system of accounts)
- 392.240.1 Reasonableness of rates
- 392.270 Accounting requirements (valuation of property)
- 392.280 Accounting requirements (depreciation rates/accounts)
- 392.290 Issuance of stocks, bonds and other indebtedness
- 392.300 Transfer of property and ownership of stock
- 392.310 Approval of issuing stocks, bonds and other indebtedness
- 392.320 Certificate of Commission to be recorded-stock dividends
- 392.330 Accounting requirements (proceeds of sales of stock, bonds, notes, etc.)
- 392.340 Company reorganization

7. The Company is currently compliant in obligations relating to Commission assessment, Missouri Universal Service Fund, Relay Missouri, and the submission annual reports.

WHEREFORE, the Staff recommends that the Commission grant the Company the waivers requested in the Application and require it to amend its tariff to reflect the granted waivers.

Respectfully submitted,



Colleen M. Dale, Senior Counsel
Missouri Bar No. 31624
Attorney for the Staff of the
Missouri Public Service Commission
P. O. Box 360
Jefferson City, MO 65102
(573) 751-4255 (Telephone)
cully.dale@psc.mo.gov

Certificate of Service

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or electronically mailed to all counsel of record this 11th day of June, 2010.

A handwritten signature in black ink, appearing to be "All the way" or similar, written in a cursive style.

MEMORANDUM

To: Missouri Public Service Commission Official Case File
Case No. XE-2010-0339, CE-2010-0340, XE-2010-0341, CE-2010-0341
Company Name:
Global Crossing North American Networks, Inc.
Global Crossing Local Services, Inc.
Global Crossing Telecommunications, Inc.
Global Crossing Telemanagement, Inc.

From: Lisa Mahaney
Telecommunications Department

William Voight 6/7/10
Utility Operations Division/Date

Subject: Request for Waivers

Date: 6/7/10

Global Crossing North American Networks, Inc., Global Crossing Local Services, Inc., Global Crossing Telecommunications, Inc., and Global Crossing Telemanagement, Inc., (Companies), competitive local exchange and long distance telecommunications service providers, filed an Application for Waiver of Commission Rules and Statutes pursuant to 4 CSR 240-2.060 and Section 392.420, RSMo, as amended by House Bill 1779, effective August 28, 2008. The Commission Staff (Staff) has no objections to the requested waivers identified in the filings.

Companies request the Commission waive the following:

COMMISSION RULES

4 CSR 240-3.550 (4), (5)(A) and (5)(C)
4 CSR 240-10.020
4 CSR 240-30.040
4 CSR 240-32.060
4 CSR 240-32.070
4 CSR 240-32.080
4 CSR 240-33.040(1-3) and (5-10)
4 CSR 240-33.045
4 CSR 240-33.080(1)
4 CSR 240-33.130(1), (4) and (5)

STATUTES

392.210.2

392.240.1

392.270

392.280

392.290

392.300

392.310

392.320

392.330

392.340

Staff recommends the Commission grant to Companies all of the waivers listed above and direct Companies to list these waivers in the tariffs.

☒ The Company is not delinquent in filing an annual report and paying the PSC assessment.

☐ The Company is delinquent: (☐ No annual report ☐ Unpaid PSC assessment.
Amount owed:)

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Application of Global Crossing)
North American Networks, Inc. for Waiver of)
Commission Rules and Statutes)

In the Matter of the Application of Global Crossing)
Local Services, Inc. for Waiver of Commission)
Rules and Statutes)

In the Matter of the Application of Global Crossing)
Telecommunications, Inc. for Waiver of)
Commission Rules and Statutes)

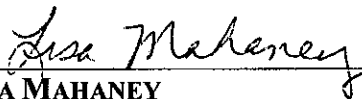
In the Matter of the Application of Global Crossing)
Telemanagement, Inc. for Waiver of Commission)
Rules and Statutes)

Case Nos. XE-2010-0339
CE-2010-0340
YE-2010-0341
CE-2010-0342

AFFIDAVIT OF LISA MAHANEY

STATE OF MISSOURI)
) ss:
COUNTY OF COLE)

Lisa Mahaney, employee of the Missouri Public Service Commission, being of lawful age and after being duly sworn, states that she has participated in preparing the accompanying memorandum, and that the facts therein are true and correct to the best of her knowledge and belief.



LISA MAHANEY



Subscribed and affirmed before me this 7th day of June 2010.



NOTARY PUBLIC

SHARON S. WILES
Notary Public - Notary Seal
State of Missouri
Commissioned for Cole County
My Commission Expires: October 23, 2010
Commission Number: 06429091