

## Grissum, Roberta

---

**From:** Grissum, Roberta  
**Sent:** Tuesday, May 06, 2008 1:09 PM  
**To:** 'aetiller@navistechnologies.com'  
**Subject:** Buehner-Fry, Inc. dba Resort Operator Services-IXC's 2007 Annual Report to the Missouri Public Service Commission, Reference No. BMAR-2008-0153

**Importance:** High

Dear Ms. Tiller:

Upon further review of your Annual Report, the following deficiencies were identified which **do** need to be addressed:

1. Your annual report was **not** filed under the correct certificated name, "**Buehner-Fry, Inc. dba Resort Operator Services**"
2. **Each page** of your annual report did not contain the correct certificated name, "**Buehner-Fry, Inc. dba Resort Operator Services**"
3. **Page 3, Item 11 - Revenues** can be reported as a combined amount for Resort Operator Services & Direct Dial USA unless you maintain separate financial statements for each entity. If financial statements are consolidated under the corporate name, Buehner-Fry, Inc., you may enter the revenue amounts on Page 3 as reported on your original annual report filing (i.e., Total Revenues = \$132,071 and Mo Jurisdictional = \$147) received by the Commission on 1/29/08.

The above items **DO REQUIRE A COMPANY RESPONSE**. It will be necessary for you to **resubmit your annual report in its entirety with the correct certificated company name, as well as the additional information identified in Items 2 and 3 above** in order for your annual report to be considered complete. Please reference the following identification number when contacting the Missouri Public Service Commission concerning your report: **BMAR-2008-0153**.

Pending your response, I have provided the Commission Data Center with a copy of this email to be filed in conjunction with your annual report. If you have any questions, please contact me at **314-877-2778 ext. 237** to discuss this matter.

Your prompt attention to this matter will be greatly appreciated. The Missouri Public Service Commission's rules within **Chapter 3 of 4 CSR 240** state that a utility company that receives a notice that deficiencies exist in the information provided in the annual report shall respond to that notice within **20 days** or the utility company will be subject to a **penalty of \$100 per day** for each day it is late in filing its response to the deficiency. However, it will be greatly appreciated if you could respond to this request within **10 days**.

The information requested above should be mailed to:

Missouri Public Service Commission  
Attention: Data Center

For package delivery:  
200 Madison Street, Suite 100  
Jefferson City, MO 65101

For U.S. Mail:  
P.O. Box 360  
Jefferson City, MO 65102-0360

Sincerely,

Roberta Grissum, Utility Regulatory Auditor  
Missouri Public Service Commission  
9900 Page Avenue, Suite 103  
Overland, MO 63132  
314-877-2778 Ext. 237

CONFIDENTIALITY NOTICE: This e-mail message including attachments, if any, is intended only for the person or entity to which it is addressed and may contain confidential and /or privileged material. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, please contact the sender by reply e-mail and destroy all copies of the original message. If you are the intended recipient but do not wish to receive communications through this medium, please so advise the sender immediately.

*Quotes:*

*"We cannot all do Great Things, but we can do Small Things with Great Love" - Mother Teresa*

*"Ours is not to do the extraordinary, only to do the ordinary extraordinarily well. - Catherine McAuley Sister of Mercy Patron Saint*