

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Danielle Mehlenbacher,)	
)	
Complainant,)	
)	
v.)	<u>File No. EC-2015-0093</u>
)	
KCP&L Greater Missouri)	
Operations Company)	
ATTN: Legal Department)	
P.O. Box 418679)	
1200 Main Street, 16 th Floor)	
Kansas City, MO 64105-9679)	
)	
CERTIFIED MAIL)	
)	
Respondent.)	

NOTICE OF CONTESTED CASE AND ORDER DIRECTING FILING

Issue Date: October 14, 2014

Effective Date: October 14, 2014

The Commission is giving notice of a contested case and ordering responses.

On October 9, 2014, the complainant filed the complaint.¹ For any formal complaint, the Commission's regulations provide:

Upon the filing of a complaint in compliance with these rules, the secretary of the commission shall serve by certified mail, postage prepaid, a copy of the complaint upon the person, corporation or public utility against whom the complaint has been filed, which shall be accompanied by a notice that the matter complained of be satisfied or that the complaint be answered by the respondent, unless otherwise ordered, within thirty (30) days of the date of the notice. [²]

¹ A copy of the complaint is attached, omitting any highly confidential information, which is accessible to the respondent through the Commission's Electronic Filing and Information System.

² 4 CSR 240-2.070(7).

This is a contested case. A contested case is a formal hearing procedure, including discovery, for which the provisions are set forth at Commission Regulation 4 CSR 240-2.090. But contested case procedure allows for waiver of procedural formalities and a decision without an evidentiary hearing, including by stipulation and agreement.³ Also, as an alternative to the formal evidentiary hearing procedure, the Commission offers mediation. Mediation is a voluntary process in which a neutral person assists the parties in exploring opportunities for settlement. Upon a request for mediation, the Commission may suspend the schedule set forth in this order.

THE COMMISSION ORDERS THAT:

1. The respondent shall file an answer no later than November 13, 2014.
2. This order is effective when issued.

BY THE COMMISSION



A handwritten signature in cursive script that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Ronald D. Pridgin, Deputy Chief
Regulatory Law Judge, by delegation
of authority pursuant to Section 386.240,
RSMo 2000.

Dated at Jefferson City, Missouri,
on this 14th day of October, 2014.

³ Section 536.060, RSMo 2000; 4 CSR 240-2.115.