

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Staff of the Missouri Public Service Commission)
)
)
Complainant,)
)
v.)
)
Kansas City Power & Light Company)
)
and)
)
KCP&L Greater Missouri Operations)
Company)
)
Respondents.)

File No. EC-2015-0309

ORDER ADMITTING LATE-FILED EXHIBIT INTO EVIDENCE

Issue Date: April 22, 2016

Effective Date: April 22, 2016

At the evidentiary hearing on this matter, Chairman Hall asked a witness for KCP&L and GMO to provide additional information, including scripts used by utility customer service representatives when transferring calls to Allconnect.¹ KCP&L and GMO responded to that request by filing additional information on February 8, 2016. The Commission marked KCP&L and GMO's February 8 response, including attachments A, B, and C, as exhibit number 119, and ordered that any party wishing to file an objection to the admission of that exhibit do so by April 18. No one has filed an objection, and the Commission will admit the exhibit into evidence.

¹ Transcript, Pages 414-416.

THE COMMISSION ORDERS THAT:

1. Exhibit number 119 is admitted into evidence.
2. This order shall be effective when issued.

BY THE COMMISSION



A handwritten signature in cursive script that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Dated at Jefferson City, Missouri,
on this 22nd day of April, 2016 .

Woodruff, Chief Regulatory Law Judge