

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Karen Smith,	)		
	)		
v.	)		<b><u>File No. EC-2016-0093</u></b>
	)		
Ameren Missouri,	)		
	)		
Respondent.	)		

**NOTICE OF SMALL COMPLAINT  
AND ORDER DIRECTING STAFF  
TO INVESTIGATE AND FILE A REPORT**

Issue Date: October 21, 2015

Effective Date: October 21, 2015

On October 21, 2015, the above-named Complainant filed the attached complaint with the Missouri Public Service Commission against Ameren Missouri. Because this complaint involves less than \$3,000, it shall proceed under the Commission's small complaint procedure (4 CSR 240-2.070(15)). If any party believes this matter should not proceed under the small complaint procedure, that party may file a motion consistent with the Commission's rule.

Under Commission rule 4 CSR 240-2.070(15), Ameren shall have 30 days from the date of this notice to file a response to the complaint. A copy shall be served upon the Complainant at her address: 8930 Harrison, St. Louis, Mo 63144.

The Commission will also direct the Staff of the Commission to investigate this complaint and file a report.

**Information for Complainant**

If the Complainant wishes to have representation during this proceeding and cannot afford an attorney, the Law School at St. Louis University may be contacted at

314-977-2796. Such representation will be at the sole discretion of the law school and the arrangement between the law school and the Complainant is not governed by the Commission.

**THE COMMISSION ORDERS THAT:**

1. Union Electric Company, d/b/a Ameren Missouri, shall file a response to this complaint no later than November 20, 2015.
2. The Staff of the Commission shall investigate and file a report of this complaint no later than December 7, 2015.
3. The Commission's Data Center shall send, by certified mail, a copy of this notice and order and a copy of the complaint to:  
  
Attn: In-House Attorney Representative  
Union Electric Company d/b/a Ameren Missouri  
P.O. Box 66149, Mail Code 1310  
1901 Chouteau Avenue  
St. Louis, MO 63166-6149
4. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in cursive script that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Kennard L. Jones, Senior Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 21st day of October, 2015.