

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

John W. Williamson,)	
)	
Complainant,)	
)	
v.)	<u>File No. EC-2021-0286</u>
)	
Union Electric Company d/b/a Ameren)	
Missouri,)	
)	
Respondent.)	

NOTICE OF SMALL FORMAL COMPLAINT AND ORDER DIRECTING STAFF TO INVESTIGATE AND FILE A REPORT

Issue Date: March 17, 2021

Effective Date: March 17, 2021

On March 12, 2021, John W. Williamson (Complainant) filed a complaint with the Missouri Public Service Commission against Union Electric Company d/b/a Ameren Missouri (Company). Because this complaint involves less than \$3,000, it will proceed under the Commission's small complaint procedure per Rule 20 CSR 4240-2.070(15). If any party believes this matter should not proceed under the small complaint procedure, that party may file a motion consistent with the Commission's rule.

Under Commission Rule 20 CSR 4240-2.070(15), the Company will have 30 days from the date of this notice to file a response to the complaint. Additionally, a copy of the answer or response will also be served upon Complainant at the address provided.

In accordance with the Commission's procedural rules, the Commission will direct the Staff of the Commission to investigate this complaint and file its report detailing its findings and recommendations. The Commission will also send a copy of

its procedural rules, found at Rule 20 CSR 4240-2, to Complainant and a copy of its mediation procedures to both parties.

THE COMMISSION ORDERS THAT:

1. The Company shall file a response to this complaint no later than April 16, 2021.

2. The Staff of the Public Service Commission shall investigate and file a report detailing its findings and recommendations no later than May 16, 2021.

3. The Commission's Data Center shall send, by certified mail, a copy of this notice and order and a copy of the complaint to:

Union Electric Company
Legal Department
P.O. Box 66149, Mail Code 1310
1901 Chouteau Avenue
St. Louis, MO 63166-6149

4. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Paul T. Graham, Regulatory Law Judge,
by delegation of authority pursuant
to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 17th day of March, 2021.