

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Brett Felber,)	
)	
Complainant,)	
)	
v.)	<u>File No. EC-2023-0395</u>
)	
Union Electric Company d/b/a Ameren)	
Missouri,)	
)	
Respondents.)	

ORDER DIRECTING STAFF REPORT

Issue Date: May 25, 2023

Effective Date: May 25, 2023

On May 23, 2023, Brett Felber filed a complaint with the Missouri Public Service Commission against Union Electric Company d/b/a Ameren Missouri. The complaint alleges several issues, including alleging an amount at issue of \$10,485.00.

Pursuant to Commission Rule 20 CSR 4240-2.070(11), the Staff of the Commission (Staff) shall investigate as to the cause of the complaint and file a report of its findings in this case file as confidential, and shall send a copy to all parties.

THE COMMISSION ORDERS THAT:

1. Staff shall file its report as directed in the body of this order, or a motion for extension, no later than July 24, 2023.
2. This order is effective when issued.



BY THE COMMISSION

Nancy Dippell

Nancy Dippell
Secretary

Charles Hatcher, Senior Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 25th day of May, 2023.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 25th day of May, 2023.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

May 25, 2023

File/Case No. EC-2023-0395

**Missouri Public Service
Commission**

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Brett Felber

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Union Electric Company

Jermaine Grubbs
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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.