| 1 | STATE OF MISSOURI |
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| 2 | PUBLIC SERVICE COMMISSION |
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| 6 | TRANSCRIPT OF PROCEEDINGS |
| 7 | Public Hearing |
| 8 | August 7, 2006 Jefferson City, Missouri |
| 9 | Volume 1 |
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| 12 | In the Matter of a Proposed Rule) to Establish a Procedure for) Case No. AX-2003-040 Handling Confidential Information) in Commission Proceedings) |
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| 14 | MORRIS L. WOODRUFF, Presiding, |
| 15 | SENIOR REGULATORY LAW JUDGE. |
| 16 | CONNIE MURRAY, STEVE GAW, ROBERT M. CLAYTON, LINWARD "LIN" APPLING, COMMISSIONERS. |
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| 20 | REPORTED BY: |
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| 25 | FOR: Staff of the Missouri Public Service Commission. |

- 1 PROCEEDINGS
- JUDGE WOODRUFF: Good morning, everyone.
- 3 Welcome to this rulemaking hearing. This is Case No.
- 4 AX-2003-0404, which is entitled in the matter of proposed
- 5 rule to establish a procedure for handling confidential
- 6 information in Commission proceedings.
- 7 This concerns a proposed rule that the
- 8 Commission has filed with the Secretary of State. It was
- 9 published on July 3rd. It is Rule No. 4 CSR 240-2.135
- 10 entitled Confidential Information. And this local -- or
- 11 excuse me. This public hearing was -- notice of this
- 12 public hearing was provided for in that publication.
- We'll begin today by taking entries of
- 14 appearance. There are a number of attorneys here. We'll
- 15 begin with Staff.
- MR. HAAS: Good morning. My name is
- 17 William K. Haas. I am a Deputy General Counsel at the
- 18 Public Service Commission. My address is Post Office
- 19 Box 360, Jefferson City, Missouri 65102.
- JUDGE WOODRUFF: Thank you. Public
- 21 Counsel?
- MR. DANDINO: Thank you, your Honor.
- 23 Michael Dandino, Deputy Public Counsel, Post Office
- 24 Box 2230, Jefferson City, Missouri 65102, representing the
- 25 Office of the Public Counsel and the public.

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1 JUDGE WOODRUFF: Thank you. And AT&T
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- 2 Missouri?
- MR. GRYZMALA: Good morning, your Honor.
- 4 Bob Gryzmala for Southwestern Bell Telephone, LP, doing
- 5 business as AT&T Missouri, Room 3516, One AT&T Center,
- 6 St. Louis, Missouri 63101.
- JUDGE WOODRUFF: Laclede Gas here? Okay.
- 8 Ameren?
- 9 MR. LOWERY: Good morning, your Honor.
- 10 James B. Lowery, Smith Lewis, LLP, 111 South 9th,
- 11 Columbia, Missouri 65205, representing Union Electric
- 12 Company, d/b/a AmerenUE.
- MR. DORITY: Good morning, your Honor.
- 14 Larry W. Dority, Fischer & Dority, P.C., 101 Madison,
- 15 Suite 400, Jefferson City, Missouri 65101, appearing this
- 16 morning on behalf of CenturyTel of Missouri, LLC, Spectra
- 17 Communications Group, LLC, doing business as CenturyTel,
- 18 and Windstream Missouri, Inc. Thank you.
- 19 JUDGE WOODRUFF: All right. Well, since
- 20 this is a hearing for the purpose of taking public
- 21 comments, that's what we'll do, and I suggest we go ahead
- 22 and start with Staff. Mr. Haas, do you want to make any
- 23 comments aside from what your written comments have
- 24 already been filed?
- 25 MR. HAAS: Judge Woodruff, are you looking

- 1 for responses to the other proposals or any additional
- 2 revisions that I might be proposing?
- JUDGE WOODRUFF: Well, both.
- 4 MR. HAAS: Yes, then I will have a few
- 5 comments.
- JUDGE WOODRUFF: Go ahead.
- 7 MR. HAAS: In general, the General
- 8 Counsel's Office supports the adoption of the proposed
- 9 rule which codifies the existing standard protective
- 10 order. We have also suggested that the proposed rule be
- 11 revised to allow pro se litigants to see confidential
- 12 material.
- I would also like to briefly respond to
- 14 some of the proposals from the other commenters. The
- 15 Office of Public Counsel has suggested that the Commission
- 16 should reaffirm that a full report should not be
- 17 designated confidential in its entirety, but only those
- 18 portions that provide the confidential analysis. And I
- 19 agree with that suggestion, that a page should not be
- 20 considered confidential just because of the presence of
- 21 one confidential number.
- The Office of Public Counsel has suggested
- 23 that material should not be considered voluminous if it
- 24 can be duplicated from electronic records. I would agree
- 25 with that proposal.

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1 The Office of Public Counsel has suggested
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- 2 that Staff and Public Counsel should be able to use
- 3 confidential information in one case and move it to
- 4 another case if the confidentiality is maintained. I have
- 5 a concern with that proposal. I am concerned that the
- 6 utility providing the information in the first case may be
- 7 less forthcoming if it is worried that that information
- 8 may be used in a second case without the utility having
- 9 the opportunity in the second case to object to its
- 10 production.
- 11 AT&T Missouri has proposed to delete the
- 12 existing requirement that the party designating
- 13 information as proprietary or highly confidential must
- 14 inform in writing the party seeking discovery of the
- 15 reason for the designation at the same time it responds to
- 16 the discovery request.
- 17 I disagree with this proposal. I believe
- 18 that the party stamping material as confidential should
- 19 give it some thought before stamping it confidential, and
- 20 requiring the party to state why it has classified the
- 21 material requires it to go through that thought process.
- 22 AT&T Missouri also proposes that the party
- 23 challenging the designation shall serve the motion by
- 24 electronic mail. I disagree in that there is nothing
- 25 special about a motion challenging a confidential

- 1 designation to warrant a special service provision. It
- 2 may be appropriate in a general review of sending out
- 3 motions as to whether the time period should be looked at
- 4 for all types of motions.
- 5 AT&T Missouri proposes to require Staff and
- 6 Public Counsel to provide a list of names of employees who
- 7 will have access to designated information. I do not
- 8 believe that such a requirement serves a purpose in that
- 9 all employees of the Staff and Commission have access to
- 10 designated information, and it's a misdemeanor for those
- 11 employees to release that confidential information.
- 12 AT&T Missouri proposes to delete language
- 13 that is in the proposed rule but not in the standard
- 14 protective order. That rule includes language dealing
- 15 with penalties and sanctions. The language is, the
- 16 Commission may impose appropriate sanctions against any
- 17 party or person that violates any provision of this rule
- 18 pursuant to Rule 61.01 of the Missouri Rules of Civil
- 19 Procedure. In addition, the Commission may seek to
- 20 recover penalties by bringing an action in circuit court
- 21 as permitted by statute.
- 22 Given that Rule 61.01 includes sanctions
- 23 that the Commission can't impose, for example, payment of
- 24 expenses and contempt of court, the first sentence could
- 25 be improved by listing the available sanctions.

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1 As regards the second sentence, the penalty
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- 2 statute applies where it applies, and whether the language
- 3 is in the rule or not does not decide whether the
- 4 Commission can seek penalties for a violation of this
- 5 rule. Thank you.
- JUDGE WOODRUFF: Thank you, Mr. Haas. Any
- 7 of the Commissioners have questions for Mr. Haas about the
- 8 Staff's position? Commissioner Murray?
- 9 COMMISSIONER MURRAY: Not right now. Thank
- 10 you.
- JUDGE WOODRUFF: Commissioner Appling?
- 12 COMMISSIONER APPLING: Just got here, so
- 13 sorry.
- 14 JUDGE WOODRUFF: Mr. Haas, I do have one
- 15 question for you. There's been some discussion about the
- 16 question of the listing of Staff and Public Counsel
- 17 employees who would have access to the information. I
- 18 believe that is in the current standard protective order,
- 19 is it not, or is it?
- MR. HAAS: I do not know, but --
- JUDGE WOODRUFF: Well, at least the second
- 22 half of my question, is that a standard practice
- 23 currently?
- MR. HAAS: It is not the standard practice
- 25 because the way the computer system is set up and the way

- 1 the agency runs, I believe any agency personnel can see
- 2 that information.
- JUDGE WOODRUFF: So a list of the employees
- 4 that have access would be the same as a list of the
- 5 employees at the Commission?
- 6 MR. HAAS: Yes.
- 7 JUDGE WOODRUFF: I suppose there are people
- 8 here at the Commission who would not have access, or would
- 9 there? People -- the computer personnel, for example, who
- 10 don't deal with cases, would they have access to HC
- 11 information?
- MR. HAAS: I don't know that.
- 13 JUDGE WOODRUFF: That's all I had. Thank
- 14 you. We'll move over to Mr. Dandino. You can testify or
- 15 speak from there if you like.
- MR. DANDINO: Thank you, your Honor.
- 17 Public Counsel filed its comments to the rule. As we said
- 18 in comments, we generally support the rule. It embodies
- 19 the provisions substantially in the present protective
- 20 order.
- 21 We had pointed out in the rule, in our
- 22 comments three specific suggestions to the Commission to
- 23 amend the rule. The first one is a designation of an
- 24 entire document as confidential and the -- I think there
- 25 has been a recent decision, recent ruling by the

- 1 Commission in the -- in a case involving Ameren involving
- 2 a consultant's report and whether -- and I believe that
- 3 the Commission spoke to that in that ruling. But there
- 4 was also in the proposed ruling and in the protective
- 5 order an indication that the Commission doesn't want just
- 6 a blanket designation of highly confidential or
- 7 proprietary, but rather wants a specific -- if a specific
- 8 fact, information is present that is confidential, then
- 9 that should be the only thing redacted in the -- in the
- 10 evidence or in the testimony or in the document.
- 11 Public Counsel suggests this rule in order
- 12 to try to clarify, I guess, the variance between the
- 13 Commission's ruling and -- recent ruling and the
- 14 present -- the present practice. We believe there's been
- 15 a number of cases where -- I won't say a number of cases,
- but there has been a case, an example, I think it was in
- 17 the Southwestern -- or SBC competition case, where first a
- 18 list of the exchanges and the companies that were
- 19 providing competition to SBC, the entire document was
- 20 designated as confidential.
- 21 Public Counsel challenged it, and then SBC,
- $\,$ 22 $\,$ you know, removed the confidentiality as the names of the
- 23 exchanges that were subject to competition, but there
- 24 still was a number of questions about what was and what
- 25 was not confidential in those type of reports.

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1 And I think that rather than designate
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- 2 entire documents and charts and reports as confidential,
- 3 they need to be limited just to that -- to those issues or
- 4 to those factual -- or to those analysis or the facts that
- 5 are highly confidential.
- 6 The second suggestion Public Counsel makes
- 7 is in Section 12, and that basically is trying to bring
- 8 the rule up to recognize electronic storage and retrieval
- 9 of data, and I don't -- now, these days, probably not too
- 10 many things could be considered voluminous if it's
- 11 available in some type of electronic form that can be
- 12 easily transferred to another party by some electronic
- 13 media.
- 14 And finally, our last comment that we
- 15 provided in our comments, we propose a Rule 16(a) that
- 16 provides for that information obtained -- highly
- 17 confidential information obtained by Public Counsel and
- 18 the Staff in one case could be used for any purpose in
- 19 another proceeding involving the same utility. This was
- 20 -- and we did not have to -- either party would not have
- 21 to make a specific data request in order to reobtain that
- 22 information in order to use it in the other proceeding.
- This was stemmed mostly from just the
- 24 language in 16 that says, all persons who have access to
- 25 information under this rule must keep the information

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1 secure and may neither use nor disclose such information
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- 2 for any purpose other than the preparation for and conduct
- 3 of the proceeding for which the information was provided.
- 4 This raises some question that can Public
- 5 Counsel and Staff use information that they acquired in a
- 6 case for the purpose of a foundation for a complaint, as a
- 7 purpose for a foundation for an investigation, or even as
- 8 use as cross-examination or impeachment in a subsequent
- 9 case involving that same company. That's the reason why
- 10 Public Counsel proposed such a rule. And to go back and
- 11 do the -- make subsequent data requests just seems like an
- 12 unnecessary step.
- 13 But at least Public Counsel and the Staff
- 14 should be able to use that information, whether or not
- 15 they -- whether or not the Commission agrees that
- 16 additional discovery would be required, but at least that
- information obtained in one case should be available.
- 18 One other point that Mr. Haas brought up
- 19 about the designation of -- that the Commission Staff and
- 20 OPC shall be required to list the names of employees with
- 21 access to information that is confidential, this is --
- 22 some attorneys in our office do provide that, and some
- 23 don't. Once again, we rely upon the statute that Mr. Haas
- 24 indicated that all of the employees in our office, all 11
- 25 of us, have access to the data because just even for

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1 filing and for -- filing and for storage of information,
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- 2 retrieval of information, and we're all bound by the
- 3 statute that Mr. Haas -- prohibiting disclosure.
- I believe that's all I have, your Honor.
- 5 Thank you.
- JUDGE WOODRUFF: Commissioner Murray, do
- 7 you have any questions for Mr. Dandino?
- 8 COMMISSIONER MURRAY: I don't believe so.
- 9 Thank you.
- 10 JUDGE WOODRUFF: Commissioner Appling?
- 11 COMMISSIONER APPLING: No questions.
- 12 JUDGE WOODRUFF: I do have a question for
- 13 you, Mr. Dandino. It's concerning your proposed 16(a),
- 14 about the use of highly confidential and proprietary
- 15 information in other cases. What's the current practice
- 16 under the standard protective order?
- 17 MR. DANDINO: I believe that we make data
- 18 requests to get additional information. That's in some
- 19 cases. You know, I don't know how -- how prevalent it has
- 20 been. I know that some of the experts in our office have
- 21 raised that question as that being a problem. Dealing in
- 22 the telephone industry, we didn't have that many data
- 23 requests that rolled over to another case. But I think in
- 24 some of the energy and water cases, that was more
- 25 prevalent.

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1 JUDGE WOODRUFF: Okay. That's all I have
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- 2 then, Mr. Dandino. Let's move on then to AT&T,
- 3 Mr. Gryzmala.
- 4 MR. GRYZMALA: Good morning, Commissioner
- 5 Appling, Commissioner Murray, Judge Woodruff. Thank you
- 6 for taking our comments this morning. My name is Bob
- 7 Gryzmala on behalf of AT&T Missouri.
- 8 We have been in this proceeding, as Judge
- 9 Woodruff would know, for quite some time, and most
- 10 recently in December of last year when we and a number of
- 11 other industry participants responded to the judge's call
- 12 for improvements to the rule as was proposed, with the eye
- 13 toward replicating in the current protective order the
- 14 terms or carrying the protective order's current terms
- 15 forward into a rule.
- We think that's a good idea. We added some
- 17 value to the process. We know other companies were
- 18 involved as well. And when the rule was published, we
- 19 generally found it acceptable, and we still do. Our
- 20 comments are limited to a few cleanup items, but of some
- 21 importance, and just to sum those up briefly, because we
- 22 did provide that in our comments filed August 2nd.
- 23 Under the proposed rule, if a party, if
- 24 AT&T Missouri is going to designate information as HC in
- 25 discovery context in response to a DR, the rule would

1 require that we state the nature of the grounds for the HC

- 2 designation when we stamp it HC. Now, the current -- or
- 3 the proposed rule doesn't require that in testimony. So
- 4 there's an inconsistency that we need to resolve. Either
- 5 the party in both cases is going to be forced to designate
- 6 or rather to justify the grounds up front or, as the rule
- 7 should be, we propose, a party should be bound to defend
- 8 that designation if it's challenged.
- 9 That is why in the discovery portion of
- 10 this protective order, which is where the HC is -- or the
- 11 proprietary or confidential information is provided in
- 12 response to discovery, we're asking that the language that
- 13 says you must justify the designation up front be deleted.
- 14 There's no provision for it, as I said, today in the
- 15 proposed rule regarding designation for testimony.
- Now, I know when I draft a DR and I'm
- 17 asking a party for another piece of information, we're all
- 18 attorneys here behind the bench. I know what I'm looking
- 19 for, I know why I want it, and I have a good sense whether
- 20 it's HC or not. And if another party, the party who's
- 21 responding to the DR, provides me information and stamps
- 22 things HC and the like, obviously that limits disclosure.
- 23 If I don't have an outside expert, I'm sitting at my desk
- 24 alone to review this information, because recall employees
- 25 can't see HC information.

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1 But again, I know, I have a sense for
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- 2 what's a trade secret, highly confidential or not. In our
- 3 practice at AT&T, we've had very little question about
- 4 what is HC or what is not. I was not in the case, the
- 5 competition case that Mr. Dandino referred to, but the
- 6 point remains that I don't believe that this is a
- 7 situation that is so difficult that it calls for a
- 8 difficult answer. We just simply need to resolve the
- 9 current protective order. When a party designates
- 10 information as HC, they should be made to account for it
- if they're challenged, and that's all.
- 12 We have every right to know the names of
- 13 individuals who have access to our HC information, our
- 14 confidential information. Every company has the right to
- 15 know those names. The current protective order today says
- 16 that the Commission Staff and OPC shall list the names of
- 17 those employees who have access to information designated
- 18 as confidential.
- 19 We haven't heard a compelling argument as
- 20 to why that ought not be ported to the current or current
- 21 proposed rule. It absolutely should be.
- I would also ask that you-all keep in mind
- 23 that this is not a draconian measure. There are a number
- 24 of rules that are already being waived in the proposed
- 25 rule for the benefit of OPC and the Staff, the signature I

- 1 believe to a nondisclosure agreement and some other
- 2 things. I think the specific pieces are Parts 3, 4, 5 and
- 3 6 or thereabouts. So this is just a modest measure.
- 4 We simply deserve and the companies simply deserve to know
- 5 the names of those employees who have access to their
- 6 information, and it matters not whether it's with the
- 7 Staff or with OPC.
- 8 There's no need for a sanctions rule in
- 9 the -- of the nature that was suggested in the proposed
- 10 rule. There is no like language in today's current
- 11 protective order, and we have no particular experience
- 12 that AT&T has suggested that cries for a resolution. It
- 13 runs afoul of the Commission's case law, which the Staff
- 14 has recognized in prior occasions, that the Staff -- that
- 15 the Commission has no authority to impose money damages,
- 16 to award legal relief that would require a party to pay
- 17 another X amount of dollars for some discovery trans --
- 18 foul-up, mistake.
- 19 And bear in mind, there is no mens rea
- 20 requirement in this rule. The violation could be
- 21 unintentional. The rule doesn't accommodate that. It
- 22 just simply says for a violation, XYZ follows.
- 23 There's a statute in place, if I recall
- 24 it's 386.570, that allows the Commission to go to court to
- 25 enforce an order that has not been respected. So if, for

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1 example, there is a discovery dispute and the judge issues
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- 2 an order to do XYZ and another party does not do that,
- 3 there is a remedy and they can be made to pay.
- 4 The last information or the last change we
- 5 had had to do with a matter of cleanup. The beginning of
- 6 the rule defines trade secrets, and we simply offered some
- 7 red line edits so as to bring the kinds of information
- 8 regarded as a trade secret closer in line with what the
- 9 current rule provides.
- 10 So to sum up, we would not submit that a
- 11 party justify the nature of the HC when that designation
- 12 is made in discovery, OPC and the Staff's employees should
- 13 be listed, and we would exercise -- we would ask the
- 14 Commission to exercise great caution in implementing or
- 15 adopting a rule that calls for sanctions, as does the
- 16 current.
- 17 With regard to OPC's comments, let me start
- 18 with General Counsel. General Counsel likes the rule, and
- 19 that's good. We agree. One thing that General Counsel
- 20 proposes is that we need to fix the rule for pro se
- 21 litigants. General Counsel says today if a pro se
- 22 litigant in a case asks for information which is regarded
- 23 as HC, they can't see it, and gee, ought they not be
- 24 treated the same as other party litigants?
- 25 Well, intuitively that does make some

- 1 sense, equality, perhaps, but it's a bad proposal. It's a
- 2 bad proposal because the kinds of information that is
- 3 confidential is a matter of great effort and expense of
- 4 companies, and we need to take every safeguard to make
- 5 sure it is not released unwarranted.
- Those who are on the hook today in the
- 7 current environment are folks like lawyers who have a bar
- 8 license at stake, professional consultants who likewise
- 9 may have licenses and at the risk of a transition could
- 10 lose those licenses or they risk future employment or they
- 11 have regular and recurring practice before the judges and
- 12 the commissioners here. These are the people today who
- 13 handle proprietary information and respect proprietary
- 14 orders.
- 15 We do not have that same kind of insurance
- 16 in a pro se litigant situation. A pro se litigant in most
- 17 cases, in the few cases I've been involved in, is not a
- 18 licensed attorney, not a member of any professional
- 19 society, not a regular practitioner before the judges and
- 20 the commissioners here, and frankly, if there is a
- 21 transgression, we have no recourse. That information is
- 22 gone and the damage is done.
- Now, what does the pro se litigant have
- 24 available to him or her today? Under the current rule,
- 25 that individual could always move under a provision 23, I

- 1 believe it is, for a good cause order that says, I'm a
- 2 pro se litigant. The current rule does not envision my
- 3 seeing HC information, but for this, this, this reason I
- 4 need to see that information. Please give me an order.
- 5 That suffices. It's on a case-by-case basis, no blanket
- 6 rule of disclosure, and allows the judge to make sure that
- 7 that's appropriate. And we think that's an appropriate
- 8 measure given the circumstances I've outlined.
- 9 I would allude to Laclede Gas' point in
- 10 that regard to close. Laclede Gas makes the point that
- 11 perhaps the rule should have some clarification that an
- 12 individual has the right to see their own information.
- 13 That in my view, in our view, does not belong in our rule.
- 14 We have always operated under the premise that if X is
- 15 asking for information about X, that is not confidential
- 16 to X. That is their information. That is a matter of the
- 17 kind of practice that we just -- we understand. We
- 18 understand. There is no need for a rule on that point.
- 19 The Office of Public Counsel suggests that
- 20 we need to do something about blanket designations. We
- 21 have no disagreement that information that is highly
- 22 confidential should be protected but not more. We know of
- 23 no transgressions, significant violations. Again,
- 24 Mr. Dandino referred to the competitive case. I can't
- 25 speak to that. But I can tell you from the recitation I

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1 heard from the audience, it looks like it got fixed. OPC
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- 2 challenged SBC. SBC was made to account, and there was an
- 3 accommodation. I don't know whether in the end it was
- 4 satisfactory to OPC, but that's how the process works.
- 5 There's no particular need for a rule that
- 6 says one should not perform blanket designations. We
- 7 agree that if there is a line on a page that is regarded
- 8 as highly confidential but the remainder of that page is
- 9 not, then that portion of the page should be deleted but
- 10 not more. The rule is self evident in that regard.
- 11 We strongly oppose any notion, as OPC
- 12 advances, that HC information or confidential information
- 13 utilized in one case should be, bluntly put, ported to
- 14 another case. That should not go anywhere. General
- 15 Counsel makes the winning point. Companies produce
- 16 information in response to specific discovery requests.
- 17 They know what the information is that's being asked for.
- 18 They have a good sense as to how it's going to be used and
- 19 why it's relevant because they made that decision when
- 20 they provided the information to the requester.
- 21 That same assurance, the opportunity to be
- 22 heard, the opportunity to object, is not available in
- 23 Case B. If I produce confidential information in Case A,
- 24 I have no anticipation whatsoever that it's going to be
- 25 ported down the road two years later in some case and I

- 1 don't know anything about it.
- I think the point was made here that, or in
- 3 one of the folks' pleadings, that if that's to be the
- 4 rule, folks are going to become a little bit more stingy
- 5 about providing confidential information at the front end,
- 6 not knowing the use to which it will be put perhaps at the
- 7 back end.
- 8 I have the right to know in a subsequent
- 9 case what information is being asked for so that I can
- 10 determine whether it's in our corporate best interest,
- 11 putting the balance of the case in view, as to whether
- 12 that information should be turned over or we should make a
- 13 legitimate objection.
- Now, what burden does that impose on OPC?
- 15 Zero. If OPC has got confidential information in Case A,
- 16 they already have on their desk or they've seen what
- 17 they're looking for. It takes no time at all to dictate
- 18 or draft a DR that goes after the very same information
- 19 you've already seen. So relative harm is great. The need
- 20 to avoid an expense or a burden is simply not there. It
- 21 is not difficult. It is not in the current protective
- 22 order.
- In response to the judge's question, I
- 24 believe the answer is that under S, as in Sam, the current
- 25 protective order today, all persons who are afforded

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1 access to information under the terms of this protective
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- 2 order shall neither use nor disclose such information for
- 3 purposes of business or competition or any other purpose,
- 4 or any other purpose other than the purpose of preparation
- 5 for and conduct of this proceeding. This proceeding.
- 6 That's the rule today. That should be the rule tomorrow.
- 7 And I would emphasize one last point on
- 8 this. Again, in keeping with Mr. Haas, there is a
- 9 fundamental principle of fairness here. The party whose
- 10 information we're talking about should have the
- 11 opportunity to know when it's going to be used and how.
- 12 If it's going to be used in another proceeding, they need
- 13 to know that. That runs head on with OPC's proposal.
- 14 We are not particularly opposed in concept
- 15 to the voluminous electronic language that OPC presents.
- 16 The point being that OPC says, look, if it's electronic,
- 17 it's by definition not voluminous. So if it's not
- 18 voluminous, then why allow particular precautions because
- 19 it would have been voluminous in paper context. We
- 20 understand. Electronic information is passed back and
- 21 forth quite frequently. It's a means of getting
- 22 information over to other folks very quickly.
- 23 So in concept we have no particular
- 24 opposition to that. Frankly, as a practical matter, we
- 25 don't believe that a rule, the language on the point is

1 necessary. The legal community and industrial community

- 2 have operated under my understanding quite easily, quite
- 3 well without it.
- 4 And we also want to make very certain that
- 5 only -- if such a rule is adopted, it would be triggered
- 6 only if the information is already available
- 7 electronically. I don't think Mr. Dandino couched his
- 8 comments in that regard. If the information is already
- 9 available electronically, then the rule is triggered. We
- 10 don't want any suggestion that parties would have to as a
- 11 matter of course or necessity in any case take paper and
- 12 convert it into electronic. Wouldn't sound like a lot,
- 13 but it can be quite detailed, it can take time, costs
- 14 money, and it can be burdensome.
- We don't anticipate that Mr. Dandino
- 16 encompasses that effort, which we would object to
- 17 strenuously, but in any case we don't believe a rule is
- 18 necessary for voluminous electronic documents anyway. So
- 19 it's a solution that doesn't really have a problem
- 20 associated with it in our view.
- 21 That's all I have, your Honors,
- 22 Commissioner. Any questions?
- JUDGE WOODRUFF: Thank you. Commissioner
- 24 Murray?
- 25 COMMISSIONER MURRAY: Yes. I have a

- 1 question about the issue of the pro se litigant. I
- 2 certainly understand what you're saying about the ability
- 3 for the information to be misused and there to be no
- 4 recourse. However, if a party is pro se and there is
- 5 information that is necessary for that party to see in
- 6 order to be able to go forward with the case, you're
- 7 suggesting that they file a motion to release the
- 8 information; is that correct?
- 9 MR. GRYZMALA: Yes, your Honor. Maybe more
- 10 specifically, we do not believe that a rule that would
- 11 allow blanket authority in all cases for a pro se litigant
- 12 to see HC or confidential information on the same
- 13 arrangement as regular practitioners and industrial
- 14 representatives before your Honors, we do not believe that
- 15 should happen.
- The proposed Rule 22 -- I'm sorry. I may
- 17 have said 23. Proposed Rule 22 says the Commission may
- 18 waive or grant a variance from any provision of this rule
- 19 for good cause shown. So we believe that that would be an
- 20 appropriate avenue for the Commission to decide on a
- 21 case-by-case basis, A, whether the pro se litigant should
- 22 have access to that material, and B, under what
- 23 conditions, you know, how many copies to be made, who else
- 24 might see it, whatever the case may be. We believe that's
- 25 appropriate.

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I have experience in a pro se litigant
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- 2 matter presently. I don't want to get into specifics as
- 3 to another case, and I would suffice it to say that this
- 4 has caused my antenna to go up. The folks that appear
- 5 before you have a lot at stake. They're lawyers with bar
- 6 licenses. They're professional certifications. They see
- 7 you and they talk with you greatly.
- 8 A pro se litigant could release information
- 9 and they're gone and we have no recourse. So that is
- 10 exactly what we're asking for, Commissioner.
- 11 COMMISSIONER MURRAY: I know the question
- 12 will be posed as to how the pro se litigant will be able
- 13 to know which information to request.
- MR. GRYZMALA: Well, whether it's
- 15 designated as HC or not doesn't answer that question. If
- 16 they don't know what information to request, they don't
- 17 know whether it -- it matters not whether it's regarded as
- 18 HC or not.
- 19 I mean, I can't -- if I understand your
- 20 question, I mean, an HC -- a pro se litigant would
- 21 probably sit and maybe write six or seven things they want
- 22 to know about the company, but whether or not they know
- 23 what to ask for has nothing to do with whether or not
- 24 what's provided is HC or proprietary.
- 25 COMMISSIONER MURRAY: Okay. Let's take an

- 1 example of a billing dispute. What kind of information
- 2 would be likely to be highly confidential in a billing
- 3 dispute?
- 4 MR. GRYZMALA: The things that occur most
- 5 intuitively to me would be copies of the customer's bills,
- 6 copies of their toll. Depends on the nature of the
- 7 billing dispute. Of course, I think one of the parties
- 8 suggested that there should be some specific rule language
- 9 provided to allow a person to see their own HC. In that
- 10 scenario I just presented to you, we wouldn't require
- 11 there be any special mechanics or procedure.
- 12 If Ms. Murray from St. Louis brings a claim
- 13 against AT&T Missouri regarding her bill and Ms. Murray
- 14 asks for the last 12 months of her bills, the fact that it
- 15 would be confidential if CenturyTel asked for it or
- 16 Expedia has nothing to do with anything. It is not
- 17 confidential. It is not in the trappings of the
- 18 protective order. I would provide that to a customer.
- 19 Their monthly bills would be confidential as regard to
- 20 third persons, but a customer in that scenario should be
- 21 able to get copies of their bills. That's one variety of
- 22 confidential information.
- In a case which I am familiar with, one
- 24 might have asked a question about the amount of revenues
- 25 that we enjoy from a particular service or how many

- 1 customers we have in the state of Missouri. That's a
- 2 hypothetical that's not altogether hypothetical, but not
- 3 to name the case. And the argument there is, that's
- 4 confidential information. Not only is it not relevant,
- 5 it's confidential. And if that individual asks that
- 6 question, what's your revenues, how many customers, and we
- 7 say no, this is confidential information, and if you want
- 8 that information -- and it's irrelevant, and we're going
- 9 to stand on our objection.
- 10 That individual could come back with a
- 11 short letter to the Commission, pro se litigant, I asked
- 12 AT&T for such and such. They said no. I need this. I
- 13 deserve it. Please afford me relief. That would be a
- 14 Rule 22 matter. You come right in, you make your point as
- 15 a pro se litigant.
- 16 COMMISSIONER MURRAY: All right. Thank
- 17 you.
- 18 MR. GRYZMALA: You're welcome. Thank you.
- 19 JUDGE WOODRUFF: Commissioner Gaw?
- 20 COMMISSIONER GAW: I may have some later,
- 21 but refresh my memory, counsel, are you -- do you work for
- 22 a law firm or directly for AT&T?
- MR. GRYZMALA: No, sir. I work for AT&T.
- 24 I'm Senior Counsel at AT&T, Missouri.
- 25 COMMISSIONER GAW: That's what I thought.

- 1 Okay. Senior Counsel for AT&T Missouri. Thank you.
- JUDGE WOODRUFF: Commissioner Appling?
- 3 Mr. Gryzmala, I have a question for you about the list of
- 4 names of Commission employees and OPC employees. Are you
- 5 getting those now in cases?
- 6 MR. GRYZMALA: No. The short answer, your
- 7 Honor, is no.
- 8 JUDGE WOODRUFF: Has that caused you any
- 9 problems?
- 10 MR. GRYZMALA: Candidly, in my experience,
- 11 no. Have I caused a stink on the other hand in those
- 12 particular circumstances when I recognize that information
- 13 was not -- was provided to the Staff or OPC and I didn't
- 14 get a list back? No. But you know what, if it's ported
- in the new rule, what difference does it make today?
- 16 What's to say that practice won't continue tomorrow?
- I mean, if I -- at least I have the
- 18 protection of knowing that in a specific case where I
- 19 wants to push the button because something has gone awry,
- 20 I want that list. I can at least go back after the fact
- 21 and get it.
- 22 I'm not saying that that would suffice
- 23 under the current rule, but I just haven't heard an
- 24 argument that says that what's under the current
- 25 protective order is bad. I'm hearing it's not respected,

- 1 it's not complied with, but nobody's told me it's bad.
- 2 Nobody's arguing it's a bad rule.
- JUDGE WOODRUFF: Okay. That's all I have
- 4 then.
- 5 MR. GRYZMALA: Thank you, your Honor.
- JUDGE WOODRUFF: Let's move on then to
- 7 Mr. Lowry for Ameren.
- 8 MR. LOWERY: Good morning, Judge and
- 9 Commissioners. As the judge said, I'm appearing on behalf
- 10 of AmerenUE. We have submitted comments informally a
- 11 couple of points in time in this docket earlier, including
- 12 last December at Judge Woodruff's request, and I submitted
- 13 some brief comments yesterday primarily in response to
- 14 comments that OPC had filed last week. To be perfectly
- 15 honest, we were not on the service list somehow and didn't
- 16 get notice of this.
- 17 So I'm three or four days late in
- 18 submitting those, and i apologize for that, but I'd ask
- 19 you to consider those. And Judge Woodruff has comments to
- 20 those -- copies of those to the extent that you don't have
- 21 them at this point. I will speak to them this morning.
- JUDGE WOODRUFF: Do any of the
- 23 Commissioners need copies of this? This was filed on
- 24 Sunday. Go ahead, Mr. Lowery.
- 25 MR. LOWERY: We especially appreciate the

- 1 Commission's efforts in codifying procedures that allow,
- 2 and I think it's beneficial to the Commission, the data
- 3 center staff and everybody involved, to have a rule in
- 4 place that allows confidential information to be dealt
- 5 with from the inception of the case without having to go
- 6 through what has really become a fairly perfunctory step
- 7 of asking for a protective order. I think it will
- 8 facilitate matters administratively and allow cases to be
- 9 handled more efficiently, which is something we've all
- 10 been trying to work toward.
- 11 Let me -- many of my comments I think have
- 12 been addressed, and I won't belabor the points and try to
- 13 take up too much of your time this morning, but let me
- 14 address in particular the two or three points that OPC had
- 15 made and that we had responded to yesterday. I want to
- 16 clarify one thing about that.
- 17 OPC in I'll call it its Proposal 1 -- they
- 18 have three proposals that are numbered. In their Proposal
- 19 No. 1, they essentially asked the Commission to require
- 20 that consultant reports, that companies or it could be
- 21 them or it could be Staff, it could be any party, would
- 22 have to go through consultant reports and parse through
- 23 line by line, word by word, if there may be information
- 24 that might otherwise in isolation be available publicly in
- 25 those consultant reports.

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1 That very issue, as I think the Commission
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- 2 is aware, was before the Commission about two or three
- 3 months ago in AmerenUE's IRP case, the precise issue was
- 4 before the Commission I would say, and the Commission
- 5 already ruled that that's not appropriate in recognition
- 6 of the fact that when a consultant does a report and a
- 7 consultant looks in public sources of data and other
- 8 sources of data, one of the value-added services that
- 9 consultant is bringing to the table is to sort of separate
- 10 from the wheat from the chaff, so to speak, and figure out
- 11 what is relevant, what kind of information is reliable,
- 12 how does it fit in the analyses, how should it be compiled
- 13 and presented in a way that the company and ultimately the
- 14 Commission itself, if that information is going to be used
- in a Commission case, can understand and use the
- 16 information.
- 17 And the suggestion that's being made here
- 18 is that litigants or parties should pay for that
- 19 information, and it's not cheap, as you I'm sure can
- 20 appreciate, and then turn it over to the world simply
- 21 because it might -- if somebody else would take hours and
- 22 days and all of the effort to go find it simply because
- 23 they might be able to find that information.
- 24 You know, there's certain public
- 25 information that might not be very reliable, might not be

- 1 very relevant or up to date. One of the things that
- 2 consultants do is separate through that and make it
- 3 useful. We are not proposing and never have proposed and
- 4 don't propose that company information itself, company
- 5 documents that don't fall within the rule be blank -- be
- 6 designated in a blanket fashion. When we file matters and
- 7 when we file our public versions of our -- an integrated
- 8 resource plan where this case came up, we redacted just
- 9 the number and the rest of the page was there, for
- 10 example.
- 11 So we're not suggesting that for general
- 12 company records, but we are suggesting for consultant
- 13 reports as the practice has always been that we shouldn't
- 14 simply because it's been compiled and searched through and
- 15 analyzed by the consultant and might be somehow available
- 16 publicly, that it should just be opened up to the world
- 17 and then be filed information. That's the suggestion
- 18 that's been made, and we strongly oppose it, and we think
- 19 the Commission's already ruled on that issue.
- 20 The other proposal that we object to that
- 21 Public Counsel has made, and Mr. Gryzmala has already
- 22 spoken to this, is this idea that we pro-- we're asked a
- 23 data request in a particular case, let's take a rate case,
- 24 and as I think you know, in rate cases we may have 2,000
- 25 data requests from all the various parties, and we're

- 1 asked data requests in that rate case. We look at what
- 2 the issues in that rate case are, we provide that
- 3 information. Everybody does this, of course,
- 4 electronically now. There's word processors and there's
- 5 all these standard Data requests, and Public Counsel
- 6 certainly has many of them as well. We produce that
- 7 information. We know what the issues are in the case. It
- 8 helps us all join the issues. It helps us perhaps know
- 9 what's going to be at issue. We are able to resolve more
- 10 things before we get to the hearing room because everybody
- 11 knows what the issues are.
- 12 But Public Counsel is proposing that two
- 13 years, three years, whatever later in another case, that
- 14 information can just simply be used simply because it was
- 15 produced in this other case. That deprives whichever
- 16 party it is of the ability to object in that later case if
- 17 it's not relevant or there are other reasons that it needs
- 18 to be objected to.
- 19 It deprives the ability to make sure that
- 20 up-to-date information, accurate information is being used
- 21 at that later time. It fosters the potential for undue
- 22 and unfair surprise at that later hearing process, rather
- 23 than people knowing what is going on in that later case,
- 24 what the issues are, so that we can probably resolve. I
- 25 mean, we resolve -- I think as you know, in most litigated

- 1 cases, many issues are typically resolved before we ever
- 2 get to hearing.
- If we didn't do that as a matter of course,
- 4 just like the law generally favors settlement when that's
- 5 possible, we already spend a lot of time in the hearing
- 6 room, and so do you folks, we would spend even more time
- 7 needlessly because we wouldn't be joining issues and
- 8 knowing what that information is. So we strongly object
- 9 to that proposal.
- 10 On OPC's other proposal, as Mr. Gryzmala
- 11 mentioned, we also have no objection to the concept that
- 12 if we have -- you know, we have a document's already PDF'd
- 13 or it's already in Word or it's already in whatever
- 14 electronic format, it's available already, we have no
- 15 objection to attaching that to an e-mail and sending it,
- 16 assuming that's technologically feasible to do, and it
- 17 usually is, and not claiming that it's voluminous. We
- 18 don't do that as a matter of course now, and we wouldn't
- 19 propose to do it.
- I do think that the language that the OPC
- 21 has proposed, the language that OPC has proposed needs to
- 22 be clarified to make sure that -- and I don't think
- 23 Mr. Dandino is suggesting this -- but needs to be
- 24 clarified to make sure that if I get a stack of documents
- 25 on paper like this, and I think this point's already been

- 1 made, I don't have to have the administrative assistant or
- 2 secretary sit there and scan those documents for hours on
- 3 end and turn them into an electronic format. They are
- 4 voluminous. If that's the form in which I have them, they
- 5 should be voluminous. And I'm not sure the language
- 6 that's been proposed necessarily quite acknowledges that
- 7 fact, and I would suggest that it should.
- 8 I think in terms of the other comments, we
- 9 have, I think, precisely the same concerns about the pro
- 10 se litigant proposals that have been made, understanding
- 11 very well, however, that there are circumstances where pro
- 12 se litigants may need access to information and there
- 13 should be a mechanism to allow that to happen, but I think
- 14 that mechanism already does exist.
- 15 If we allow a blanket release of all highly
- 16 confidential information in those cases, I'm afraid we may
- 17 run into some unintended consequences that will be harmful
- 18 to the companies and ultimately that can harm ratepayers.
- 19 You know, in the electric industry in particular, as I
- 20 think you know, even though on the energy delivery side of
- 21 the business and the distribution area we have regulated
- 22 monopolies, so we, quote, don't necessarily compete,
- 23 although there is competition with non-regulated entities
- 24 to some extent.
- 25 On the other sides of the business where

- 1 our inputs come from, our purchased, our coal,
- 2 transportation, other kinds of fuel or off-system sales
- 3 markets, which have a very important impact on revenue
- 4 requirements, as you know, which are very important to a
- 5 utility like AmerenUE that has a lot of base load
- 6 generation and energy available, that's very competitively
- 7 sensitive information.
- 8 And it probably doesn't come up in most pro
- 9 se cases, but who knows what we might be asked for.
- 10 Sometimes we're asked for a lot of broad information, and
- 11 we need an ability not to just as a blanket matter release
- 12 that, because as Mr. Gryzmala said, once it's gone, once
- 13 the cow's out of the barn door or whatever, it's gone. We
- 14 cannot get it back. The Post Dispatch could have it next
- 15 week, for example, and there's nothing we can really do
- 16 about that. So we do not support a blanket waiver of that
- 17 requirement, and I think the existing protective order is
- 18 sufficient.
- 19 Again, I want to commend the Commission for
- 20 this effort, though. I think this is a very, very good
- 21 idea to codify these procedures, and I think the proposed
- 22 rule as drafted with a few of the minor things that have
- 23 been suggested is a good proposed rule, and we support the
- 24 effort in general. Thank you.
- 25 JUDGE WOODRUFF: Commissioner Murray?

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1 COMMISSIONER MURRAY: I don't have any
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- 2 questions. Thank you.
- JUDGE WOODRUFF: Commissioner Gaw?
- 4 COMMISSIONER GAW: No, not right now.
- 5 Thank you.
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 JUDGE WOODRUFF: Commissioner Appling?
- 7 MR. LOWERY: Thank you for your time,
- 8 JUDGE WOODRUFF: All right. Mr. Dority
- 9 then.
- 10 MR. DORITY: Your Honor, i just wanted to
- 11 indicate for the record that the CenturyTel companies and
- 12 Windstream Missouri, inc. wanted to go on record in
- 13 support of the comments that have been entered by AT&T,
- 14 Laclede Gas and AmerenUE, and we would be supportive of
- 15 the oral comments that both Mr. Gryzmala and Mr. Lowery
- 16 have made this morning as well. Thank you.
- 17 JUDGE WOODRUFF: Thank you. Is there
- 18 anyone else here who would like to make a comment?
- 19 (No response.)
- JUDGE WOODRUFF: All right. Of course, the
- 21 purpose of this hearing is to get as much information as
- 22 possible. So I'm going to go back through the parties
- 23 again one more time, see if there's any rely you want to
- 24 make to any other comments you've heard today, and I'm
- 25 going to give the Commissioners a final chance to ask any

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1 questions of the parties that they want to ask. So we
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- 2 start with Staff, so Mr. Haas, is there anything else you
- 3 want to add?
- 4 MR. HAAS: Nothing further, your Honor.
- JUDGE WOODRUFF: Mr. Dandino?
- 6 MR. DANDINO: Yes, your Honor. Just to
- 7 clarify Public Counsel's position on, I guess you could
- 8 call it suggested Amendment No. 3 about adding the new
- 9 Rule 16(a) about the use of confidential information.
- 10 Basically, the concern was how 16 was worded, which would
- 11 prohibit the use of confidential information obtained in
- 12 one case from being used for any other purpose or use.
- 13 And we believe that language would be too broad,
- 14 especially when it comes to OPC and the Commission.
- JUDGE WOODRUFF: Are you concerned that
- 16 that language is broader than the current practice?
- 17 MR. DANDINO: Well, I believe that it could
- 18 be used to prevent the Staff or Public Counsel from using
- 19 information as a defense, create unnecessary litigation,
- 20 because what I'm looking at is information, once it gets
- 21 in the hands of the agency, government agency, it should
- 22 not be made unavailable for use by that agency without any
- 23 delay. It's like the agency has no institutional memory
- 24 of this. And I think for purposes of investigations, to
- 25 commence a complaint, whether it's service or a rate

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1 complaint, to cross-examine a witness or impeach a witness
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- 2 where there's no opportunity or very little opportunity or
- 3 time for a DR, it depends on the nature, and to have that
- 4 information or the use of it I guess controlled by the
- 5 company, I think it raises a public policy question.
- I certainly would be willing to consider
- 7 that perhaps a DR -- I've been sitting here trying to
- 8 think of how we -- how to revise the suggest suggestion
- 9 Public Counsel made about not requiring a separate data
- 10 request, and I think that can be I think made perhaps --
- 11 that could be taken out, perhaps if, you know, because I
- 12 think that Public Counsel the Staff could probably design
- 13 a data request which would say in this case in data
- 14 request No. so and so, are there any additional
- 15 information to that answer or is that answer true,
- 16 accurate and correct as of this time, and if not, provide
- 17 supplemental information.
- 18 I think that may overcome the concern that
- 19 the utilities have raised here about they would have no
- 20 not that Public Counsel or Staff was even -- was looking
- 21 at that time of information. I think that's the only
- 22 comment I have, your Honor,
- JUDGE WOODRUFF: Mr. Gryzmala, anything you
- 24 want to add?
- 25 MR. GRYZMALA: Just one brief item that I'd

- 1 forgot to raise earlier, but that Mr. Dandino gives me
- 2 pause to think about. The Commission and the parties have
- 3 for years operated under the presumption embedded in the
- 4 protective order that information used or obtained in this
- 5 proceeding shall not be used for other than this
- 6 proceeding. It has worked well, and the construct of the
- 7 current rulemaking has been that we are endeavoring to as
- 8 closely as possible codify the protective order in today's
- 9 rule.
- 10 This is a 180 degree change in thought.
- 11 Every party that I've heard out here has opposed that,
- 12 including the General Counsel. Clearly the industry
- 13 opposes it. And Mr. Dandino has yet to announce how a
- 14 newly crafted DR would not fix the problem the OPC appears
- 15 to be facing.
- JUDGE WOODRUFF: Thank you. Mr. Lowery,
- 17 anything you'd like to add?
- 18 MR. LOWERY: Just a couple of very quick
- 19 items. One item I did forget to mention that I don't
- 20 think will be controversial at all. The Staff has been
- 21 using for some time redaction software that allows one to
- 22 block and redact data in highly confidential information
- 23 as opposed to having to count the number of underlines and
- 24 use the asterisks and those types of things. In fact, the
- 25 protective order that's being used currently typically

- 1 accommodates that.
- 2 This rule doesn't contain that similar
- 3 language, and I would suggest, and I can certainly do this
- 4 probably today, but perhaps I could submit later today
- 5 just the language that's used in the current protective
- 6 order to accommodate. I think it's beneficial for
- 7 everybody, including the data center, that we accommodate
- 8 the technological advances we have to that we can actually
- 9 use redaction software. It's just a minor technical
- 10 matter that I think ought to be addressed.
- 11 Back to the point Mr. Gryzmala was just
- 12 making, at the end of Mr. Dandino's comments, in effect he
- 13 suggested that Public Counsel can do what we're all
- 14 suggesting that they should do, and that is simply send --
- 15 simply use the word processor to go back and pick those
- 16 data requests that may -- you may have used before that
- 17 you'd like to use again or you have information in a
- 18 particular case and you'd like to have that information
- 19 updated or that same information as of the current time,
- 20 simply send a data request and that information can be
- 21 provided, as opposed to porting information from older
- 22 cases to newer cases.
- 23 And again, that's not administratively
- 24 burdensome. It's consistent with what's done now, and it
- 25 addresses the concerns we have. Thank you.

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JUDGE WOODRUFF: Mr. Dority, anything you'd
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- 2 like to add?
- 3 MR. DORITY: No, thank you, Judge.
- 4 JUDGE WOODRUFF: Commissioner Murray, do
- 5 you have any questions?
- 6 COMMISSIONER MURRAY: No questions. Thank
- 7 you.
- JUDGE WOODRUFF: Commissioner Gaw?
- 9 COMMISSIONER GAW: Thank you, Judge.
- 10 On this issue regarding the, I guess it's
- 11 Point 3 that Public Counsel has raised, I'm struggling a
- 12 little bit trying to understand this concept of having
- 13 some sort of a discussion of a bar of using information in
- 14 a previous case in a subsequent case, as opposed to the
- 15 question of whether it just remains confidential instead
- 16 of public. And I need a little bit more discussion on
- 17 that.
- 18 From Public Counsel's standpoint, is Public
- 19 Counsel suggesting that information that's available in
- 20 another case should be available to be used or at least
- 21 requested to be used as evidence in a subsequent case as
- 22 confidential -- as confidential material? I'm trying to
- 23 understand what this issue is. It seems to me like we're
- 24 mixing issues, and I'm trying to understand that.
- 25 MR. DANDINO: Commissioner Gaw, what we're

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1 looking at is, because the present rule says -- or present
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- 2 provision provides that the information, not only must it
- 3 be kept secure, but may be neither used or disclosed such
- 4 information for any other purpose. It's very, very
- 5 broad. So not only would it exclude, I think, evidence in
- 6 another case, but raises the question of could that same
- 7 information be used as a basis of an investigation.
- 8 Without having to -- what I'm aiming for is
- 9 that I just don't think there ought to be a rule which
- 10 forecloses or at least can be read that it forecloses the
- 11 use by Staff or Public Counsel, agencies that represent
- 12 the public and the regulator, from using any information
- 13 that comes into its hands, especially information that
- 14 comes from the utility, for purposes of investigating a
- 15 utility or taking action against a utility.
- 16 COMMISSIONER GAW: Are you telling me that,
- 17 first of all, this language is in the current order on
- 18 confidential information?
- 19 MR. DANDINO: The language which is in the
- 20 current order says, all persons who have access to
- 21 information under this rule must keep the information
- 22 secure and may neither use nor disclose such information
- 23 for any purpose other than the preparation for and conduct
- 24 of the proceeding for which the information was provided.
- 25 COMMISSIONER GAW: Well, do you think that

- 1 that interpretation that you're giving that current
- 2 language in the order has barred Public Counsel or Staff
- 3 from using it for that purpose of other investigations?
- 4 Do you believe that's a current bar?
- 5 MR. DANDINO: I think it certainly could be
- 6 -- could be read that way.
- 7 COMMISSIONER GAW: I understand that point.
- 8 MR. DANDINO: Sure.
- 9 COMMISSIONER GAW: My point -- my question
- 10 more specifically is whether or not it's been viewed that
- 11 way by Public Counsel and Staff. That's very disturbing
- 12 to me if that's the case.
- MR. DANDINO: Well, certainly I think
- 14 Public Counsel would always -- would argue that it
- 15 wouldn't be that way.
- 16 COMMISSIONER GAW: I understand, and I
- 17 understand your concern. That's not what I'm questioning
- 18 right now. I'm just trying to see whether or not we've
- 19 had cases that should have been -- we've had the lack of
- 20 filing of cases because of Public Counsel or Staff
- 21 believing they couldn't use that information for
- 22 subsequent follow-up on other cases, including complaints.
- MR. DANDINO: No, I am not aware of that.
- 24 I think the way that -- once again, what we did is you
- 25 just start over with a whole data request, duplicate the

- 1 data request, not just update the data request, but to
- 2 duplicate the data request or, if you use depositions,
- 3 depositions. And, you know, we don't think that's a wise
- 4 use of public money.
- 5 COMMISSIONER GAW: Seems rather inefficient
- 6 to me, to have to go back and ask for the same material
- 7 you already have been provided.
- 8 MR. DANDINO: Well, I think that's true.
- 9 And what Mr. Haas had brought up, that, well, if you have
- 10 something like this, maybe the company won't be as
- 11 forthcoming on the first time it's asked, well, I think
- 12 they have an obligation and a duty, the company or
- 13 whoever's responding to the data request, that they be
- 14 true, accurate and correct and fully in response to the
- 15 data request.
- 16 COMMISSIONER GAW: Let me ask a different
- 17 kind of a question. Let's so suppose the information in
- 18 the previous case was not labeled as highly confidential
- 19 or proprietary. It was not protected under the previous
- 20 case. What would be the process for using that
- 21 information in a subsequent case in regard to notice, in
- 22 regard to other things that have been raised here by the
- 23 parties as objections?
- MR. DANDINO: I don't think it would fall
- 25 under this order or this rule.

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1 COMMISSIONER GAW: That's not my question.
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- 2 My question relates to something that has nothing to do in
- 3 my opinion with confidential information, but regarding
- 4 process here and the use of information that's been
- 5 divulged in other cases.
- 6 MR. DANDINO: Which is --
- 7 COMMISSIONER GAW: Whether or not there are
- 8 some requirements of giving the parties notice that you
- 9 intend to use that in testimony or that you intend to use
- 10 it to impeach a witness or other things, what kinds of --
- 11 if you know off the top of your head, what kinds of
- 12 requirements for notice are there? I can ask the other
- 13 thing, too. There must be some there or I wouldn't be
- 14 hearing this outcry of concern, I wouldn't think.
- MR. DANDINO: There is not, none that I'm
- 16 aware of.
- 17 COMMISSIONER GAW: Well, let me ask
- 18 Mr. Lowery if he knows.
- 19 MR. LOWERY: Commissioner, I'm not aware of
- 20 there being any such rule either. And just back if I can
- 21 address a point you had earlier, no one in the utility
- 22 industry that I know of has viewed the current language in
- 23 the current protective order, which really is not
- 24 materially different than the language in the proposed
- 25 rule, as precluding the ability of Staff or Public Counsel

- 1 to review that information and come back and say, okay,
- 2 we're now investigating this. You've provided this
- 3 information. Is this correct? Update this information.
- 4 Send us another -- no one has ever taken that position.
- 5 It's never been a problem. So I'm not entirely sure what
- 6 concern is even being raised.
- 7 COMMISSIONER GAW: Well, I can understand
- 8 his concern in regard -- just reading the language by
- 9 itself, but it doesn't mesh with what my understanding of
- 10 what practice has been here.
- MR. LOWERY: True.
- 12 COMMISSIONER GAW: So to me it's a question
- 13 of making sure that it's not read differently than what
- 14 practice has been in part. And then I guess the other --
- 15 in regard to the confidential information question, regard
- 16 to the process question in regard to whether or not you
- 17 have to make additional inquiries before you can get that
- 18 information in the new record or you have to ask another
- 19 data request to get the same information again. That has
- 20 been the practice, is that what you're telling me?
- 21 MR. LOWERY: Yes, it has. One of the
- 22 reasons is, when you're dealing with highly confidential
- 23 and proprietary information, and because of the very
- 24 sensitive nature of it to begin with, it's important, I
- 25 think, that the utility have an opportunity know that that

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1 information's going to be at issue, so that if any steps
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- 2 need to be taken, they can be taken and those things can
- 3 be addressed. I think that's why it's been treated
- 4 differently. But that has been the practice.
- 5 I'm just not aware of it having been a
- 6 problem for anybody or an issue for anybody, and I'm
- 7 really not hearing much of an issue or problem being
- 8 raised today, other than perhaps some concern about, well,
- 9 is this going to be interpreted or used differently than
- 10 it's been used in the past.
- 11 COMMISSIONER GAW: In regard to the
- 12 question of whether or not it's going to be used in a
- 13 subsequent case, if that -- if that information were
- 14 public to begin with, what would be your notice in the
- 15 subsequent case that it would be used that you're saying?
- 16 Help me to understand whether this is a
- 17 problem with confidential information or something else,
- 18 because I think I heard you say a while ago it's public
- 19 information, we don't get any notice unless they're
- 20 putting it in testimony because that's what they're
- 21 showing as rebuttal or surrebuttal testimony in the
- 22 written testimony before the hearing is held.
- MR. LOWERY: That's true. You get whatever
- 24 notice would be normal and required and acceptable under
- 25 the rules of evidence and the rules of -- not civil

- 1 procedure -- administrative procedure in this case.
- 2 COMMISSIONER GAW: So let me break it down
- 3 to the next step. I'm trying to shave this down to
- 4 understand where the line is as far as the parties are
- 5 concerned. If it's confidential information in the
- 6 previous case, in regard to whether you're getting notice
- 7 or not, I don't see much difference if -- and I'm going to
- 8 make an assumption here -- if the parties in the previous
- 9 case and the parties in the subsequent case are exactly
- 10 the same.
- 11 If they were exactly the same, I don't see
- 12 much difference between the information being treated
- 13 public and private in regard to whether you have notice
- 14 about that information being used in the subsequent case.
- 15 Would you agree with that or not?
- MR. LOWERY: I'm not sure, to be honest
- 17 with you.
- 18 COMMISSIONER GAW: I understand. And
- 19 I'm -- I am sort of trying to put you on the spot, but I'm
- 20 not wanting to do it unfairly. The other --
- 21 MR. LOWERY: I haven't thought nearly about
- 22 this as I think you have this morning.
- 23 COMMISSIONER GAW: You know, I just thought
- 24 of it a while ago, which is a bad sign. So the other
- 25 thing is, let's say you do have -- let's say you do have

- 1 different parties, then the other parties that are in this
- 2 case that were not in the other case would not know about
- 3 this information, correct?
- 4 MR. LOWERY: Yes.
- 5 COMMISSIONER GAW: Now, there it seems to
- 6 me you have an issue that needs something done with it
- 7 because there is a difference between it being labeled
- 8 confidential initially and public initially in regard to
- 9 who would have access or know that that information
- 10 exists.
- 11 MR. LOWERY: Well, I think the way that's
- 12 been handled is, as the current protective order indicates
- 13 and as this proposed rule indicates, and it really is not
- 14 difficult, if Staff -- I'll use Staff, though it doesn't
- 15 make any difference -- has eight pieces of information,
- 16 eight data requests from a case three years ago and it
- 17 dealt with so and so, that data might be outdated and
- 18 there may be other issues, but they have report XYZ and
- 19 they've like to have report XYZ now. It's not at all
- 20 difficult to stick a different case number on top of that
- 21 DR they sent us three years ago and send it again, and
- 22 then we're on notice, and if there are these other parties
- 23 involved.
- 24 We have a heightened sensitivity about this
- 25 information already for good reason. That's why we're

- 1 here this morning discussing this. We have to have a rule
- 2 because it's important. And the way the rule has worked
- 3 and I think will work in the future would allow that issue
- 4 to come up so that we can deal with that highly
- 5 confidential information and have it dealt with.
- 6 COMMISSIONER GAW: I'm sorry. I don't mean
- 7 to interrupt. It seems like to me there you have two
- 8 questions. One is the question of whether or not the
- 9 parties were the same and, therefore, some of them may not
- 10 know that information exists, and so there may be some
- 11 question of fairness there.
- 12 Now, a request, a data request doesn't
- 13 necessarily disclose that to all the parties because
- 14 you-all don't share all the data request information
- 15 around with all of the parties, do you?
- 16 MR. LOWERY: Well, the practice is evolving
- 17 to where requests are typically sent to everybody.
- 18 COMMISSIONER GAW: And that would make a
- 19 big difference to me if that were the new practice because
- 20 then I would know everyone were getting notice on these
- 21 data requests.
- 22 MR. LOWERY: That is essentially the
- 23 practice that has evolved in the last few cases. Then
- 24 those parties who get all of the requests can look at
- 25 those and say, well, there's 800 data requests in this

- 1 rate case, there may be 2000, but there's hundreds or
- 2 thousands usually, and then they can, you know, I'd like
- 3 to see the response to 74, 85 and so on and so forth, and
- 4 then they can simply send a data request and ask for those
- 5 responses, that's the way it's typically handled.
- 6 COMMISSIONER GAW: Now, it would seem to me
- 7 that there might be another issue, and tell me if this is
- 8 would be an issue or not. If you had a request -- if you
- 9 had something labeled as highly confidential in the past
- 10 case, maybe this -- maybe it be would better asked this
- 11 way:
- 12 Is it possible that information labeled as
- 13 proprietary in a previous case would potentially be --
- 14 could potentially be requested by the party that has the
- 15 information to be labeled HC in a subsequent case because
- of the difference in the parties to the case? Do you
- 17 understand that question? You don't have to ask that
- 18 first if you don't want to, Mr. Lowery. That may come up
- 19 more in teleco cases.
- 20 MR. LOWERY: I don't know for sure. I
- 21 think the definitions are what the definitions are
- 22 probably, the definitions of the various kinds of
- 23 information.
- 24 COMMISSIONER GAW: That would make sense to
- 25 me, although I could also see some cases where there might

- 1 be some more concern about a particular party in the case
- 2 than there would have been if that party were not in the
- 3 case.
- 4 MR. LOWERY: I think I might have a
- 5 heightened sense of thinking very, very carefully about
- 6 whether something might qualify as HC if some of those
- 7 other parties are in a case. Whereas, I might not
- 8 particularly care as much -- it's only Staff, for example.
- 9 Staff's not treated any differently for purposes of
- 10 proprietary HC. You know, my coal supplier, much
- 11 different situation. I absolutely don't want their
- 12 employees seeing that HC information.
- 13 COMMISSIONER GAW: Let me come back to
- 14 Public Counsel. Mr. Dandino, I'm slicing these things
- 15 very thinly because I'm thinking this wording needs to be
- 16 adjusted personally to match closer to what all of you are
- 17 saying, because to some extent I think you're not
- 18 disagreeing entirely on some parts to this, but the
- 19 language doesn't reflect exactly what all of you are
- 20 agreeing on, not that you're agreeing on all of it.
- 21 MR. DANDINO: Perhaps I can -- by looking
- 22 more at the intent or the real concern, basically we want
- 23 to -- Public Counsel wants to revise this language not
- 24 necessary -- because it involves our right to use the
- 25 information. We think this present rule or the rule as

- 1 proposed impinges upon our right and Staff's right to use
- 2 the information for any purpose.
- 3 Now, the other secondary question is the
- 4 process for using that information, and I think that's
- 5 where we get into the data requests --
- 6 COMMISSIONER GAW: Yes.
- 7 MR. DANDINO: -- and that, and I see a
- 8 difference between that. And we are more concerned with
- 9 our right to use it because if we -- following this we
- 10 don't have a right, we may run into a problem about using
- 11 the process in order to get it.
- 12 COMMISSIONER GAW: I understand. I have
- 13 a -- I would have a major problem with that also if that
- 14 were read that way.
- 15 MR. DANDINO: That's correct. And one of
- 16 the things is, just because something hasn't necessarily
- 17 been a problem in the past or the present parties haven't
- 18 read that, I think one of the things is when you're taking
- 19 it from an order, you're taking it into a rulemaking, a
- 20 formal rulemaking, you should also have a rulemaking to
- 21 avoid problems.
- 22 So if it could reasonably come up as a
- 23 problem, a rule is meant to prevent a problem from coming
- 24 out, to try to avoid litigation and to simplify the
- 25 matter. That's why we don't want somewhere down the line

- 1 someone challenging our right to use this information in
- 2 the midst of a hearing or midst of another proceeding or
- 3 as, you know, the time we get to circuit court on a
- 4 complaint case, you know, they raise that issue against
- 5 Staff or Public Counsel.
- 6 COMMISSIONER GAW: I understand. I
- 7 understand why you would be raising the issue.
- 8 COMMISSIONER MURRAY: Could I just throw
- 9 out a potential change here, just for feedback on this
- 10 issue?
- 11 JUDGE WOODRUFF: Sure. Go right ahead.
- 12 COMMISSIONER MURRAY: On Section 16, if we
- 13 added at the end of that sentence, that last, I guess it's
- 14 one sentence, for which the information was provided
- 15 unless, upon application to the Commission in a later
- 16 proceeding, the Commission orders that the information may
- 17 be used in the preparation for and conduct of a later
- 18 proceeding.
- 19 I don't know if the parties would -- I'm
- 20 sure off the top of your heads you can't respond
- 21 immediately, but is that -- is that language -- oh, I
- 22 don't have my mic on, do I? I'm sorry. I apologize.
- MR. LOWERY: I could hear you.
- 24 COMMISSIONER MURRAY: I was just throwing
- 25 out this possible language to the end of that Section 16:

- 1 Unless, upon application to the Commission in a later
- 2 proceeding, the Commission orders that the information may
- 3 be used in the preparation for and conduct of a later
- 4 proceeding.
- 5 MR. DANDINO: Commissioner, just off the
- 6 top of my head, too, it's closer, but I still think it
- 7 impinges more on Public Counsel's right then because then
- 8 it becomes subject to the Commission's or subject to the
- 9 Commission's approval to use that rather than, you know,
- 10 our right to use it for investigation.
- 11 The other aspect of it is, in a proceeding,
- 12 I think we'd want to call it a proceeding or investigation
- 13 just to broaden it. But, you know, it does have -- it is
- 14 attractive to a point where there is a -- well, first of
- 15 all, I would limit it to Public Counsel and the Staff. I
- 16 don't -- I don't know if any -- if it ought to be broad
- 17 enough to have any party be able to do that, or the other
- 18 parties can fend for themselves, at least OPC -- I'll try
- 19 to work with OPC and Staff, and the other parties can
- 20 address it themselves.
- 21 MR. LOWERY: Commissioner, I mean, off the
- 22 top of my head, I don't see any reason that we would
- 23 object to something like that at all. I think it would
- 24 provide the proper opportunity for the issue to be dealt
- 25 with and would provide relief to Public Counsel and Staff

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1 if they need to use the information at the same time.
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- 2 And also, I'll reiterate again, and I don't
- 3 even think we would probably be opposed to this, just
- 4 thinking about it off the top of my head, we're not
- 5 attempting to preclude Staff or Public Counsel from
- 6 reviewing and considering information in their possession
- 7 for purposes of determining if they want to initiate some
- 8 type of investigation within the scope of their authority.
- 9 We're not attempting to do that.
- MR. GRYZMALA: My observation,
- 11 Commissioner, is the sort of language -- I'm sorry.
- 12 JUDGE WOODRUFF: Go ahead.
- MR. GRYZMALA: Thank you. My observation,
- 14 Commissioner, is that that sort of escape hatch, if you
- 15 will, that you've elucidated, that's Part 22 in the
- 16 proposed rule. The Commission may waive or grant a
- 17 variance from any provision of this rule for good cause
- 18 shown. So OPC comes in three years later wanting to use
- 19 information from year zero case and they ask the
- 20 Commission to allow them to use information gleaned in a
- 21 prior proceeding toward a new proceeding or investigation,
- 22 I think that's what Rule 22 envisions.
- 23 It's the kind of flexibility that is
- 24 important when you're talking about confidential
- 25 information, and that rule would get some exercise if OPC

- 1 wants to put it to the test.
- 2 COMMISSIONER MURRAY: Thank you for letting
- 3 me interrupt, Commissioner Gaw.
- 4 JUDGE WOODRUFF: Commissioner Gaw, anything
- 5 else you'd like to add?
- 6 COMMISSIONER GAW: Maybe a couple things to
- 7 Public Counsel, I think is who I'm wanting to make this
- 8 inquiry. Mr. Dandino, this proposed rule deletes and
- 9 eliminates a few things from it, including a requirement
- 10 that goes out in every order that the party asserting the
- 11 claim that information should be kept from the public must
- 12 justify it.
- 13 Now, I recognize the fact that parties in
- 14 cases have often ignored this portion of the order, but it
- 15 is disturbing to me that there is no requirement, as I
- 16 understand it, in this draft that there be a justification
- 17 for keeping secret information, and I just was curious
- 18 about whether or not Public Counsel supported deleting
- 19 that from the current requirements.
- MR. DANDINO: We don't have a problem with
- 21 it as long as there was a provision, which I believe is in
- 22 Section 11, that provides that you can challenge that
- 23 designation and it would get back to the Commission rather
- 24 than having a designated up front as we said in --
- 25 COMMISSIONER GAW: Does that shift the

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1 burden under the language that's in the current order from
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- 2 the company to justify it to those challenging it to
- 3 demonstrate why it should not be highly confidential?
- 4 MR. DANDINO: In section A it just says, if
- 5 the designation is challenged, the party asserting the
- 6 information has to justify it.
- 7 COMMISSIONER GAW: So if -- what's the
- 8 timeline on that? When do you have to -- is there a
- 9 timeline on when you must challenge it?
- MR. DANDINO: Ten days.
- 11 COMMISSIONER GAW: Ten days from when it's
- 12 initially designated as HC or proprietary?
- MR. DANDINO: After filing.
- 14 COMMISSIONER GAW: After filing. Is it
- 15 your belief that there is anything in this -- and I guess
- 16 I -- I guess I'd have to suggest to you that that is,
- 17 although it sounds like you're not objecting to it, it
- 18 sounds as though that is incrementally shifting the burden
- 19 of raising the issue to begin with.
- Is there anything in this rule that would
- 21 make information more -- would make it more likely that
- 22 information would be public than the current -- the
- 23 current order?
- 24 MR. DANDINO: I really haven't given that
- 25 thought. As I approach looking at this, I would start

- 1 with the assumption that everything that should be public
- 2 or everything that -- everything should be public as much
- 3 as possible, especially if it ends up being as part of the
- 4 proceedings of this Commission, because I think that's
- 5 within the whole concept of the Sunshine Law and the idea
- 6 that agencies should take public decisions based upon
- 7 public facts.
- 8 Yet we always run into this problem with
- 9 the right of the companies with their highly confidential
- 10 and proprietary information, and Public Counsel doesn't --
- 11 you know, wants to have this open process, but we don't
- 12 want to, I guess to spend a lot of time over the des--
- 13 over the confidential and highly confidential to delay
- 14 filing ahead of time. Usually the issues don't come up so
- 15 much then -- well, I don't know.
- 16 I don't see it as shifting the burden to us
- 17 as long -- even though we have to make the designation as
- 18 to whether it's confidential or not, it's just a matter of
- 19 getting around to you object when there's a problem rather
- 20 than they'd have to justify something we wouldn't have any
- 21 problem with. That's a long way to get to that short
- 22 answer. I apologize for that.
- 23 COMMISSIONER GAW: But you don't know of
- 24 anything in this rule that makes any information more
- 25 likely to be public than it was -- than it is in the

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1 current order?
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- MR. DANDINO: Not that I'm aware of, but I
- 3 really didn't use that as a consideration.
- 4 COMMISSIONER GAW: Perhaps part of the
- 5 reason I'm -- that that's a concern for me is, and it
- 6 tends to be a concern for me anyway, is that when we
- 7 started out discussing this several years ago as a
- 8 potential change, the whole concept at least in my
- 9 recollection came about because of discussion of trying to
- 10 make this rule so that information was less restricted,
- 11 and it appears to me that the rule that we have
- 12 incrementally shifts to making it somewhat more
- 13 restrictive or at least not changing it at all.
- 14 MR. DANDINO: I think probably if you were
- 15 going to make any substantive change on whether it was
- 16 public or not, you'd probably need to revise the
- 17 definitions of proprietary and highly confidential.
- 18 COMMISSIONER GAW: And that was part of the
- 19 initial discussion when this was initially brought up,
- 20 initiated by -- in front of the Commission, but that's not
- 21 where we are today in this draft it appears.
- MR. DANDINO: That's correct.
- 23 COMMISSIONER GAW: I think that's all I
- 24 have. Thank you, Judge.
- 25 JUDGE WOODRUFF: Thank you. Commissioner

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1 Clayton?
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- 2 COMMISSIONER CLAYTON: I don't have any
- 3 questions.
- 4 COMMISSIONER MURRAY: I've got just one
- 5 follow-up.
- JUDGE WOODRUFF: Go ahead, Commissioner
- 7 Murray.
- 8 COMMISSIONER MURRAY: Mr. Dandino, you
- 9 indicated that the party that disagreed with the
- 10 designation had ten days to -- is that accurate or --
- 11 MR. DANDINO: I was looking at Section 11.
- 12 It says, not later than ten days after it's filed, the
- 13 party wishes to challenge, it may file an appropriate
- 14 motion with the Commission. And then I believe the party
- 15 asserting the information as highly confidential has ten
- 16 days.
- 17 COMMISSIONER MURRAY: All right. Thank
- 18 you. I was looking at the Section 2 where it indicates
- 19 that the party designating the information as confidential
- 20 shall have ten days to file a response, but each party has
- 21 ten days; is that correct? I -- that's fine. I just
- 22 didn't read the whole thing. Thank you.
- JUDGE WOODRUFF: Anything further from the
- 24 Commissioners? Anything further from any interested
- 25 parties out there?

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All right. Then with that, then, we are
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    adjourned. Thank you all very much.
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                   WHEREUPON, the hearing of this case was
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     concluded.
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