



April 06, 2022

Missouri Public Service Commission  
Attention: Data Center  
200 Madison Street, Suite 100  
P. O. Box 360  
Jefferson City, MO 65102-0360

RE: 2021 Telecommunications Company or IVoIP Provider Annual Reports

Broadwing Communications, LLC  
CenturyLink Communications, LLC dba Lumen Technologies Group  
CenturyLink Communications, LLC dba Lumen Technologies  
CenturyTel Broadband Services, LLC dba CenturyLink Broadband  
CenturyTel of Missouri, LLC d/b/a/ CenturyLink  
CenturyTel of Northwest Arkansas, LLC d/b/a/ CenturyLink  
Embarq Missouri, Inc. d/b/a CenturyLink  
Global Crossing Local Services, Inc.  
Global Crossing Telecommunications, Inc.  
Level 3 Communications, LLC  
Level 3 Telecom of Kansas City, LLC  
Q Fiber, LLC  
Spectra Communications Group, LLC d/b/a CenturyLink  
TelCove Operations, LLC  
WilTel Communications, LLC

Enclosed for filing with the Commission are redacted copies of the 2021 Telecommunications Company or IVoIP Provider Annual Reports for the above referenced companies.

All questions regarding this correspondence should be addressed to:

Mr. Ted Hankins, Regulatory Operations Director  
100 CenturyLink Drive  
Monroe, LA 71203  
318.388.9416  
Email: ted.hankins@lumen.com

I would appreciate your forwarding any forms associated with these submissions to my attention.

Sincerely,

/s/ Mary Garris  
Manager - Regulatory Finance

Enclosures

100 CenturyLink Drive  
Monroe, LA 71203  
318-388-9000

# CenturyTel Broadband Services, LLC d/b/a CenturyLink Broadband

## Company Name

(Provide the full name of the company as certificated or registered with the Missouri Public Service Commission, including any Commission approved d/b/a, if applicable. Please do not abbreviate.)

## TELECOMMUNICATIONS COMPANY OR IVOLP PROVIDER ANNUAL REPORT TO THE

## MISSOURI PUBLIC SERVICE COMMISSION

For the Calendar Year of  
January 1 - December 31, 2021

This filing is required pursuant to Commission Rule 20 CSR 4240-28.012 and/or Section 392.210 RSMO.

**Please select how the company is certificated and/or registered with the Commission (check all that apply):**

- ☐ Incumbent Local Telecommunications Company (ILEC)
- ☒ Competitive Local Exchange Telecommunications Company (CLEC)
- ☒ Interexchange or Local Non-Switched Telecommunications Company (IXC)
- ☒ Interconnected Voice over Internet Protocol Service Provider (IVoIP)

**If more than one certificate or registration is held by the company you must file an annual report in the Commission's Electronic Filing and Information System (EFIS) for each certificate or registration. In such situations, we anticipate the annual reports to be identical; however please verify the following:**

- ☒ The various annual reports filed in EFIS are **identical**.
- ☐ The various annual reports filed in EFIS are **different**.
- ☐ Not applicable (*Company only has one certificate or registration; therefore only one annual report was filed in EFIS.*)

**Please choose one of the following filing options to indicate the security level of the filing:**

- ☒ **Public submission** (NOT Confidential)
- ☐ **Non-Public submission** (Confidential) (See instructions for special requirements.)  
For this filing to be considered Confidential, additional submission of materials is required, pursuant to Commission Rule 20 CSR 4240-2.135.

**Annual Report of CenturyTel Broadband Services, LLC d/b/a CenturyLink Broadband**  
**for the calendar year of January 1 - December 31, 2021**

**1. State in full the company's information below:**

<u>100 CenturyLink Drive</u> Company Street Address	<u>(318) 388-9000</u> Telephone Number
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Company Mailing Address (if different from street address)

<u>Monroe</u> City	<u>LA</u> State	<u>71203</u> Zip
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**2. The company's contact information in EFIS has been reviewed (and updated as applicable).**

☒ Yes      ☐ No

**3. Annual Report Contact Information:**

List the contact information of the person completing the form, whether an employee or a third-party preparer. This may differ from the address in Item No. 1.

<u>Al Lubeck</u> Name		
<u>100 CenturyLink Drive</u> Street Address		
<u>100 CenturyLink Drive</u> Mailing Address		
<u>Monroe</u> City	<u>LA</u> State	<u>71203</u> Zip
<u>(913) 884-1116</u> Telephone Number		
<u><a href="mailto:Al.lubeck@lumen.com">Al.lubeck@lumen.com</a></u> Email Address		

**4. Identify the company's top three principal or general officers at the end of the year.**

<u>Title</u>	<u>Name</u>
<u>Chief Executive Officer &amp; President</u>	<u>Jeffrey K. Storey</u>
<u>Executive Vice President &amp; Chief Financial Officer</u>	<u>Indraneel Dev</u>
<u>Executive Vice President General Counsel and Secretary</u>	<u>Stacey W. Goff</u>

**5. Please provide the following revenue information:**

Row	RETAIL END USER REVENUES	**	MO Intrastate (Column A)	**	**	Total Company (Column B)	**
1.	<b>Local Service</b> (Basic local telecommunications service, IVoIP service and features associated with these services)	**	Highly Confidential Information Removed	**	**	Highly Confidential Information Removed	**
2.	<b>Interexchange Service</b> (Message toll services, 800 services, interexchange operator services).	**	Highly Confidential Information Removed	**	**	Highly Confidential Information Removed	**
3.	<b>Non-Switched Services</b> (Dedicated non-switched private line services typically used by business customers. <i>Do not include special access or private line services provided to other telecommunications or IVoIP service providers which are reported in Row 7).</i>	**	Highly Confidential Information Removed	**	**	Highly Confidential Information Removed	**
4.	<b>Bundled Voice Service</b> (If telecommunications or IVoIP service is bundled with non-regulated services then a company may apply either of two methods in reporting bundled revenue in Column A. Method 1: Report bundled revenue in Column A based on the unbundled rate for telecommunications or IVoIP service; or Method 2: Report all bundled revenue in Column A.)	**	Highly Confidential Information Removed	**	**	Highly Confidential Information Removed	**
5.	<b>Retail Uncollectibles.</b> (Amount is typically a negative number.)	**	Highly Confidential Information Removed	**	**	Highly Confidential Information Removed	**
6.	<b>RETAIL END-USER TOTAL</b> (Row 1+2+3+4+5) Revenue in Column A will be provided to Missouri USF Administrator for assessment purposes.)	**	Highly Confidential Information Removed	**	**	Highly Confidential Information Removed	**
<b>WHOLESALE CARRIER'S CARRIER AND UNIVERSAL SERVICE FUND REVENUES</b>							
7.	<b>Revenue from services provided for resale as telecommunications or IVoIP services from another telecommunications or IVoIP service provider.</b> This row typically includes revenue associated with switched access service, special access service, billing and collection service. NECA settlements, if any, should be reported solely in Column B.	**	Highly Confidential Information Removed	**	**	Highly Confidential Information Removed	**
8.	<b>Miscellaneous Carrier's Carrier Revenue</b> (Remaining Carrier's Carrier Revenue provided in FCC Form 499-A, Block 3 that is not reported in Row 7).	**	Highly Confidential Information Removed	**	**	Highly Confidential Information Removed	**
9.	<b>Wholesale Uncollectibles.</b> (Amount is typically a negative number.)	**	Highly Confidential Information Removed	**	**	Highly Confidential Information	**
10.	<b>Federal USF Revenue</b> (List federal USF revenue in Column B; however, any Connect America Fund Inter-carrier Compensation funding used to replace revenue caused by mandatory intrastate switched access rate reductions should be reported in Column A.)	**	Highly Confidential Information Removed	**	**	Highly Confidential Information Removed	**
11.	<b>State USF Revenue</b>	**	Highly Confidential Information Removed	**	**	Information Removed	**
12.	<b>TOTAL REVENUES</b> (Row 6+7+8+9+10+11) The Total Revenue in Column A should match the Total Gross Intrastate Operating Revenue reported on the Missouri PSC's Statement of Revenue form.	**	Highly Confidential Information Removed	**	**	Highly Confidential Information Removed	**

**Revenue reporting clarifications:**

**Total Company Revenue (Column B)** = Missouri Intrastate revenue in Column A + Interstate revenues + International revenues.

**IVoIP revenue:** If unable to distinguish Missouri Jurisdictional revenue in Column A then a safe harbor percentage can be applied to total revenue that corresponds to the FCC's safe harbor percentage.

**Retail non-switched private line service revenue:** All of a customer's non-switched private line service revenue can be reported in Column B if 10% or more of the customer's private line network traffic is considered interstate traffic.

**Public**

For use when filing under seal.

## 6. Line Quantities for Basic Local Telecommunications &/or IVoIP Services

Exchange	Line Quantities					
	**	Residential	**	**	Business	**
**Highly Confidential Information	**		**	**		**
Removed**						
Totals:	**		**	**		**

**About reporting line quantities:**

1. Report line quantities for basic local telecommunications service and/or IVoIP service as those terms are defined in 386.020(4) and (23).
2. Lines include analog and digital. For DS-1 or higher band-width facilities a voice grade equivalency must be used. For channelized service report the number of channels subscribed to by the customer. For non-channelized facilities, filers are instructed to use a good-faith estimate of the number of voice grade equivalent lines used for voice service.
3. Exchange refers to areas as listed in ILEC tariffs. (*Exchanges are not always the same as rate centers, wire centers and central offices.*)
4. Per 392.550(7)(c) IVoIP line quantities must be filed on a confidential basis. See instructions for how to file annual report information on a confidential basis.

**Public**

For use when filing under seal.

**Relay Missouri Assessment<sup>1</sup>**

Annual Totals			
7.	Revenue Collected From Relay Missouri Surcharge		\$0.00
	Amount Retained for Billing and Collecting the Surcharge		\$0.00
	Relay Missouri Revenue Remitted to Relay Missouri Fund		\$0.00

8. Please indicate the per line value of the Relay Missouri Surcharge applied to your customers in December.

0.04
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9. If your firm did not impose the Relay Missouri Surcharge, please explain:

N/A
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<sup>1</sup> ILECs, CLECs and IVoIP providers are required to complete this page; however, companies classified solely as IXCs are not expected to complete this page.

<b>Public</b>
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For use when filing under seal.

Company Name: CenturyTel Broadband Services, LLC d/b/a CenturyLink Broadband

For the calendar year January 1 - December 31, 2021

### VERIFICATION

The foregoing report must be verified by the Oath of the President, Treasurer, General Manager or Receiver of the Company.

#### OATH

State Of Louisiana }

Parish Of Ouachita }

ss:

Mary Garris  
Name of Affiant (Company Official/Representative)

makes oath and says that

s/he is Manager-Regulatory Finance (per delegated authority of SVP and Controller)  
Official Title of the Affiant (Company Official/Representative)

of CenturyTel Broadband Services, LLC d/b/a CenturyLink Broadband  
Exact Legal Title or Name of the Respondent (Certificated Company Name)

and is located at 100 CenturyLink Drive, Monroe, Louisiana 71203 (318-388-9453)  
Address and Telephone Number of the Affiant (Company Official/Representative)

that s/he has 1) examined the foregoing report; that to the best of his or her knowledge, information, and belief, all statements of fact contained in the said report are true and the said report is a correct statement of the business and affairs of the above-named respondent, and 2) examined (and updated as applicable) the Company's contact information in EFIS; to the best of his or her knowledge, information, and belief, all listed contacts are correct.

from January 1, 2021, to and including December 31, 2021  
Month/Day Year Month/Day Year

/s/ Mary Garris  
Signature of Affiant (Company Official/Representative)

(If electronic signatures are used, you must use "/s/" before the name.)

Under penatly of perjury, I declare that the foregoing is true and correct to the best of my knowledge and belief.

/s/ Mary Garris  
Signature of Declarant

(If electronic signatures are used, you must use "/s/" before the name.)

**Missouri Revised Statutes § 392.210 or §393.140 and §509.030**  
**See the Instructions for more information to complete this page.**

**REDACTED PUBLIC VERSION**

AFFIDAVIT

State of Louisiana )  
 ) ss.  
Parish of Ouachita )

Mary Garris makes oath and says that she is Manager - Regulatory Finance for CenturyLink, Inc. (parent company of CenturyTel Broadband Services, LLC d/b/a CenturyLink Broadband), and that CenturyTel Broadband Services, LLC is submitting its Annual Report for the year ended December 31, 2021, in both a fully completed version and a redacted public version that does not contain information submitted under seal.

Pursuant to Section 392.210, RSMo, CenturyTel Broadband Services, LLC , submits the following highly confidential information to be kept under seal:

Page 3: MO Jurisdictional Revenues and Total Company Revenues  
Page 4: Exchange Access Lines

The above-described specific information should be a closed record because disclosure of the confidential information would cause material damage to CenturyLink's competitive and financial position, as well as cause the revelation of CenturyLink's trade secrets, in that it would provide competitors with sensitive data respecting to CenturyLink's business operations.

None of the specific information submitted under seal is available to the public in any format.

\_\_\_\_\_  
/s/ Mary Garris

Subscribed and sworn before me, a Notary Public in and for the State and parish above named, this \_\_\_\_\_ day of \_\_\_\_\_, 2022.  
My Commission expires at death.

\_\_\_\_\_

“Under penalty of perjury, I declare that the foregoing is true and correct to the best of my knowledge and belief.”

/s/ Mary Garris  
Signature of Declarant