

**Bolin, Kim**

---

**From:** Bolin, Kim  
**Sent:** Thursday, September 09, 2010 11:20 AM  
**To:** 'Sean.Lonergan@libertywater.com'  
**Subject:** Algonquin Water Resources of Missouri dba Resort Utilities, Water 2009 Missouri PSC Annual Report Deficiency Notice

Thank you for submitting your 2009 Annual Report to the Missouri Public Service Commission. As a result of my review, I have identified the following items that need to be corrected:

1. The notarized verification page was not completed by the Company. When submitting the annual report form electronically, complete the verification page in full. Electronic signatures are acceptable pursuant to Sections 432.200 through 432.295 RSMo. The original document shall be notarized and kept for your records. On the electronic version, type the electronic signatures ( /s/ John Doe) and dates that are reflected on the original document including notary information.

A response for this/these item(s) is required in order to show your report as complete and remove it from deficiency status.

You **must resubmit** the completed verification page and the reference number below for it to be properly entered into the system.

Your prompt attention to resolving this matter is appreciated. The Commission's rule 4 CSR 240-3.540 (4) states that a utility company which receives a notice of deficiency for the information provided in the annual report shall respond to that notice within **20 days**, or the utility company is subject to a **penalty of \$100** for each day that it is late in filing its response to the deficiency.

The completed document should be submitted electronically under EFIS (accessible from the Commission's Web page <http://www.psc.mo.gov/>) or mailed to:

Data Center  
Missouri Public Service Commission  
200 Madison Street, Suite 100, Jefferson City, MO 65101  
(P.O. Box 360, Jefferson City, MO 65102-0360)

When contacting the Commission concerning your report, please reference the following identification number: **BMAR-2010-1774**.

Should you have any questions or need assistance in this process, please contact me.

**A COMPANY RESPONSE TO THE ABOVE DEFICIENCY IS REQUIRED.**

Sincerely,

***Kim Bolin***

Utility Regulatory Auditor V  
Governor Office Building  
200 Madison Street Suite 440  
Jefferson City, MO 65101  
Phone # 573-751-5026