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Missouri Public
Service Commission



Robin Carnahan Secretary of State

Administrative Rules Division Rulemaking Transmittal Receipt

Rule ID: 12694

Date Printed: 3/28/2011

Rule Number: 4 CSR 240-32.190

Rulemaking Type: Final Order Amendment

Date Submitted to Administrative Rules Division: 3/28/2011

Date Submitted to Joint Committee on Administrative Rules: 2/23/2011

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Included with Rulemaking:

Cover Letter

3/28/2011

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Robin Carnahan

Secretary of State Administrative Rules Division

RULE TRANSMITTAL

Administrative Rules Stamp

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SECRETARY OF STATE ADMINISTRATIVE RULES

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Content Harold Stearley	Phone	573-522-8	459]	FAX		_	
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Data Entry same Email address	Phone]	FAX	·· ·		
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TYPE OF RULEMAKING AC Emergency rulemaking, inc Proposed Rulemaking Withdrawal Rule Ac Order of Rulemaking Effective Date for the Order Statutory 30 days OR Spectors the Order of Rulemaking Does the Order of Rulemakin YES—LIST THE SECTION	clude effective ction Notice cific date g contain cha	In Add	ule text? [⊠ NO		onsideratio	on
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Robin Carnahan Secretary of State Administrative Rules Division 600 West Main Street Jefferson City, Missouri 65101

Re: 4 CSR 240-32.190 Standards for Providing Caller Identification Blocking Service

Dear Secretary Carnahan,

CERTIFICATION OF ADMINISTRATIVE RULE

I do hereby certify that the attached is an accurate and complete copy of the order of rulemaking lawfully submitted by the Missouri Public Service Commission.

Statutory Authority: sections 386.040, 386.250, RSMo 2000 and 392.200, RSMo Supp 2003

If there are any questions regarding the content of this order of rulemaking, please contact:

Morris L. Woodruff, Chief Regulatory Law Judge Missouri Public Service Commission 200 Madison Street P.O. Box 360 Jefferson City, MO 65102 (573) 751-2849 morris.woodruff@psc.mo.gov

Morris L. Woodruff

Chief Regulatory Law Judge

Title 4 – DEPARTMENT OF ECONOMIC DEVELOPMENT Division 240 – Public Service Commission Chapter 32 – Telecommunications Service

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ORDER OF RULEMAKING

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By the authority vested in the Public Service Commission under sections 386.040 and 386.250 ES RSMo 2000, the commission adopts a rule as follows:

4 CSR 240-32.190 is amended.

A notice of proposed rulemaking containing the text of the proposed amendment was published in the *Missouri Register* on December 15, 2010 (35 MoReg 1848). Those sections with changes are reprinted here. This proposed rule becomes effective thirty (30) days after publication in the *Code of State Regulations*.

SUMMARY OF COMMENTS: A public hearing on this proposed rule amendment was held January 20, 2011, and the public comment period ended January 14, 2011. The commission received one written comment from its Staff which it reiterated at the hearing.

COMMENT # 1 – Background and Support for the Amendment:

The commission's Staff observes that the current Caller ID policies originated from the commission's decision in Case No. TR-93-123, wherein the commission limited per-line blocking to law enforcement and domestic violence intervention agencies and their employees. At the time, the commission found insufficient evidence to require more blocking options be made available to other telecommunications customers and believed that expanding this service would dilute the value of Caller ID services. This policy was codified in Case No. TX-2004-0206. Since that time, customers have contacted the commission requesting per-line blocking, and Staff believes the current policy is outdated because of the way other local voice service providers offer Caller ID service. Staff points out that many wireless and interconnected VoIP providers not subject to the current rule automatically bundle Caller ID service and most make per-line blocking available for their customers. Those offerings weaken the commission's justification for the per-line blocking restriction. Allowing more entities to block caller information will allow companies to decide if they wish to provide such services for their customers.

Response: The commission agrees with its Staff and Staff's comment does not require any changes to the proposed amendment.

JOINT COMMITTEE ON FEB 8 9 2011