

Salsman, Kari

From: Salsman, Kari
Sent: Friday, April 28, 2023 8:42 AM
To: Cole Smith
Subject: Annual Report Deficiency for Aptitude Internet, LLC (BMAR-2023-1954, BMAR-2023-1955, BMAR-2023-1956 & BMAR-2023-1957)

This email is a deficiency notice for your 2021 & 2022 annual reports. Your annual reports are considered deficient until the following issue(s) are addressed:

- The company name on your annual report fails to exactly match the company name maintained within Missouri PSC records. Please provide the full company name.
- The annual report's identification of the certificate/registrations held by the company fail to match MoPSC records. Our records indicate the company is an IXC and IVoIP provider.
- Section 392.550.3(7)(C)RSMo requires companies providing IVoIP service to submit, as part of their annual reports, the number of customers or lines served in each exchange, and requires the Commission to maintain such information as proprietary and not available to the public. The document you previously submitted contains information regarding the number of customers or lines served in your exchange(s) in the public document. Therefore, the company must resubmit its report in two forms, a public (with line counts redacted, even if reporting zero) and a non-public version. The Commission has changed the designation of the public report to non-public to keep the line counts proprietary.

Please resubmit your revised annual report in its entirety to correct the deficiency. Any revised annual report/response must be filed within the Missouri Commission's Electronic Filing and Information System (EFIS) using the identification number(s) in the subject of this email. This deficiency must be resolved within the next 20 days. Failure to respond and adequately resolve the deficiency by this deadline may result in punitive action against the company.

Kari Salsman | Missouri Public Service Commission | 573-526-5630