

**Carl R. Mills is regulated by
the Missouri Public Service
Commission.**

This information is being provided in accordance with 20 CSR 4240-13.040, which are rules of the Missouri Public Service Commission which regulate investor owned utilities.

The customer has a right under procedures in 20 CSR 4240-2.070 to file a formal or informal complaint with the Missouri Public Service Commission. If you have an inquiry, billing question or service-related problem that your utility provider cannot answer, please contact the PSC at P.O. Box 360, Jefferson City, MO 6502-0360 or toll free at 1-800-392-4211 or visit the PSC website at www.psc.mo.gov.

The Office of the Public Counsel represents the interest of utility consumers in proceedings before the Missouri Public Service Commission. You may contact them at P.O. Box 2230, Jefferson City, MO 65102-2230 or toll free at 1-866-922-2959 or visit the OPC website at www.opc.mo.gov.

Carl R. Mills



**209 Falling Leaf Court
Branson West, MO 65737**

Phone:

E-mail address:

Billing and Payment

Bills will be sent on a quarterly basis. Charges are based upon a flat rate. Payments are due 21 days after the bill is sent.

Accepted payment options:
We accept checks and cash.

Payments may also be made at the office of the Company or at such other places conveniently located as may be designated by the Company, by ordinary mail, or by electronic methods employed by the Company.

**Office address: 209 Falling Leaf Ct.
Branson West, Mo 65737**

**Payment mailing address: 209 Falling Leaf Ct.
BransonWest, Mo 65737**

Telephone # (1) 4173388870
(2) 4172307201
For billing inquiries: 4173388870
For emergencies: (1) 4173388870
(2) 4172307201

If you leave your residence for an extended period of time please consider forwarding your mail or contacting the Company in advance to avoid service disconnection.

Disconnection of Service

The Company may shut off service due to non-payment of utility bills or violations of any rules and regulations listed in the tariff. Customers will be given at least 10 days notice of disconnect if notice is sent by mail. If written notice is hand delivered to the Customer, it shall be done at least ninety-six (96) hours prior to discontinuance.

Water Service:

Quarterly Rates
Residential Flat Rate: \$289.68

Late Charges: \$5.00 or 3%.

Returned Check Charge:
A returned check charge of \$25 per check will be paid by customers on all checks returned from the bank.

New Service Connection Fee
Actual cost. This fee consists of the costs incurred by the Company for construction including parts, material, labor and equipment, but excluding the cost of the meter.