

*Missouri Public Service Commission*  
Data Center  
P.O. Box 360  
Jefferson City, Missouri 65102-0360

MO 419-2651 (9-10)

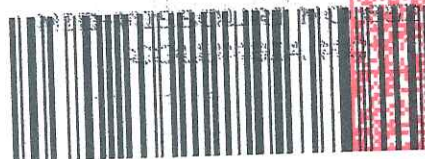
**RECEIVED**

DEC 30 2019

MO PUBLIC SERVICE COMMISSION  
MAIL ROOM

NIXIE 631 FE 1 0012/26/19  
RETURN TO SENDER  
NOT DELIVERABLE AS ADDRESSED  
UNABLE TO FORWARD

**CERTIFIED MAIL®**



7017 3040 0000 1345 3785

**FILED<sup>2</sup>**

DEC 30 2019

Dora M Middleton  
72 Mallard Pointe Drive  
O'Fallon, MO 63368

Missouri Public  
Service Commission

631 NFE 1 C19C0012/ZZ/  
NOTIFY SENDER OF NEW ADDRESS  
MIDDLETON DORA MICHELLE  
17 SEA RINGS CT  
O FALLON MO 63368-6607

BC: 63368668717 \*1000-10017-10-

EC-2020-0083 12/18/19

## SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. A

Dora M. Middleton  
72 Mallard Pointe Drive  
O'Fallon, MO 63368



9590 9403 0422 5163 8703 80

2. Article Number (Transfer from service label)

7017 3040 0000 1345 3785

## COMPLETE THIS SECTION ON DELIVERY

A. Signature

X

☐ Agent☐ Addressee

B. Received by (Printed Name)

C. Date of Delivery

D. Is delivery address different from item 1? ☐ Yes  
If YES, enter delivery address below: ☐ No

3. Service Type

- ☐ Adult Signature
- ☐ Adult Signature Restricted Delivery
- ☒ Certified Mail®

- ☐ Certified Mail Restricted Delivery
- ☐ Collect on Delivery
- ☐ Collect on Delivery Restricted Delivery
- ☐ Insured Mail
- ☐ Insured Mail Restricted Delivery (over \$500)

- ☐ Priority Mail Express®
- ☐ Registered Mail™
- ☐ Registered Mail Restricted Delivery
- ☐ Return Receipt for Merchandise
- ☐ Signature Confirmation™
- ☐ Signature Confirmation Restricted Delivery

PS Form 3811, April 2015 PSN 7530-02-000-9053

Domestic Return Receipt

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Dora Michelle Middleton,	)	
	)	
Complainant,	)	
	)	<b>File No. EC-2020-0083</b>
v.	)	
	)	
Union Electric Company d/b/a Ameren	)	
Missouri,	)	
	)	
Respondent	)	

## ORDER RE-SETTING PREHEARING CONFERENCE

Issue Date: December 18, 2019

Effective Date: December 18, 2019

On September 19, 2019, Dora Michelle Middleton filed a complaint against Union Electric Company d/b/a Ameren Missouri. Thereafter, the Commission ordered its Staff to investigate and file a report. Staff filed its report on November 4, 2019. On November 18, 2019, the Commission scheduled a prehearing conference for November 25, 2019. The prehearing conference was later postponed until December 2, 2019. Ms. Middleton did not appear.

Only seven days' notice was given in scheduling the November prehearing conference, and it was scheduled the same week as the Thanksgiving holiday. For these reasons, the Commission excuses Ms. Middleton's absence from the prehearing conference. The Commission will withdraw its *Order Directing Complainant to Show Cause Why Complaint Should Not be Dismissed*. The Commission will re-set the prehearing conference after the seasonal holidays to give all parties the opportunity to appear.

In order to discuss a procedural schedule and *possible settlement or mediation* of this matter, the Commission will set a second prehearing conference. For their convenience, the parties may appear by telephone as set out below.

**THE COMMISSION ORDERS THAT:**

1. The parties shall appear at a prehearing conference to be held on January 16, 2020, at 12:00 noon. Failure to appear at the conference without being excused may result in dismissal of the complaint in accordance with Commission rule 20 CSR 4240-2.090(5).

2. The prehearing conference will convene in Room 305 of the Governor Office Building, 200 Madison Street, Jefferson City, Missouri 65102. The building meets accessibility standards required by the Americans with Disabilities Act. Any person who needs an accommodation to participate in the conference or hearing shall contact the Commission, not later than the day before the conference. Such contact shall be through the Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711.

3. Any party that wants to participate in the prehearing conference by telephone may do so by dialing **650-479-3207** and entering access code **286 290 544**.

4. The Commission's Data Center shall send, by certified mail, a copy of this order to Dora Michelle Middleton at:

Dora Michelle Middleton  
72 Mallard Pointe Drive  
O'Fallon, Missouri 63368

5. The Commission's *Order Directing Complainant to Show Cause Why Complaint Should Not be Dismissed*, issued December 2, 2019, is withdrawn and of no further effect.

6. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in cursive script that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Charles Hatcher, Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 18<sup>th</sup> day of December, 2019.

**MISSOURI PUBLIC SERVICE COMMISSION**

**December 18, 2019**

**File/Case No. EC-2020-0083**

**Missouri Public Service  
Commission**  
Staff Counsel Department  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
staffcounselservice@psc.mo.gov

**Office of the Public Counsel**  
Marc Poston  
200 Madison Street, Suite 650  
P.O. Box 2230  
Jefferson City, MO 65102  
opcservice@opc.mo.gov

**Dora M. Middleton**  
Dora M Middleton  
72 Mallard Pointe Drive  
O'Fallon, MO 63368  
middletondora42@gmail.com

**Missouri Public Service  
Commission**  
Travis Pringle  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
Travis.Pringle@psc.mo.gov

**Union Electric Company**  
Sarah E Giboney  
111 South Ninth Street, Suite 200  
P.O. Box 918  
Columbia, MO 65205-0918  
giboney@smithlewis.com

**Union Electric Company**  
Jermaine Grubbs  
1901 Chouteau Avenue  
St. Louis, MO 63103  
AmerenMOService@ameren.com

*Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).*

*Sincerely,*

*Morris L. Woodruff*

**Morris L. Woodruff  
Secretary**

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For delivery information, visit our website at <a href="http://www.usps.com">www.usps.com</a> ®.	
<b>OFFICIAL USE</b>	
Certified Mail Fee	\$
Extra Services & Fees (check box, add fee as appropriate)	
<input type="checkbox"/> Return Receipt (hardcopy)	\$
<input type="checkbox"/> Return Receipt (electronic)	\$
<input type="checkbox"/> Certified Mail Restricted Delivery	\$
<input type="checkbox"/> Adult Signature Required	\$
<input type="checkbox"/> Adult Signature Restricted Delivery	\$
Postage	\$
Total Postage	\$
Sent To	Dora M Middleton
Street and Apt.	72 Mallard Pointe Drive
City, State, ZIP	O'Fallon, MO 63368
PS Form 3800, April 2015 PSN 7530-02-000-9047 See Reverse for Instructions	

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.