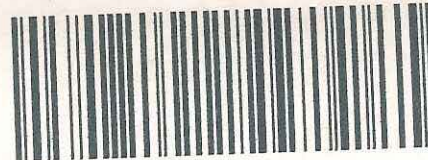


PUBLIC SERVICE COMMISSION  
P O BOX 360  
JEFFERSON CITY MO 65102

MO 419-1183 (12-91)



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U.S. POSTAGE



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FILED<sup>3</sup>

FEB 4 2020

Missouri Public  
Service Commission

-R-T-S- 633685207-1N 01/30/20

RETURN TO SENDER  
UNABLE TO FORWARD  
UNABLE TO FORWARD  
RETURN TO SENDER



Dora Michelle Middleton  
17 Sea Pines Ct  
O'Fallon, Missouri 63368-6687

RECEIVED

FEB 4 2020

MO PUBLIC SERVICE COMMISSION  
MAIL ROOM

*Handwritten initials*

*R 1-1*

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Dora Michelle Middleton,	)	
	)	
Complainant,	)	
	)	
v.	)	File No. EC-2020-0083
	)	
Union Electric Company d/b/a Ameren	)	
Missouri,	)	
	)	
Respondent	)	

**ORDER DIRECTING DATA CENTER TO  
RESEND NOTICE DUE TO RETURNED MAIL**

Issue Date: December 30, 2019

Effective Date: December 30, 2019

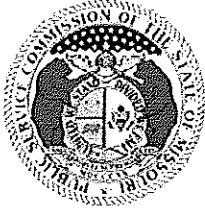
On December 18, 2019, the Commission scheduled a pre-hearing conference and ordered a certified copy of that order be sent to the Complainant, Dora Michelle Middleton. That Order was returned as undeliverable and unable to forward. The United States Postal Service included a sticker stating a new address for Ms. Middleton. The Commission will order its Data Center to re-send by certified mail its *Order Re-Setting Prehearing Conference* issued December 18, 2019, to Ms. Middleton at the new address.

**THE COMMISSION ORDERS THAT:**

1. The Commission's Data Center shall send, by certified mail, a copy of this order, and the Commission's *Order Re-Setting Prehearing Conference* issued December 18, 2019, to Dora Michelle Middleton at:

Dora Michelle Middleton  
17 Sea Pines Ct  
O'Fallon, Missouri 63368-6687

2. This order shall be effective when issued.



BY THE COMMISSION

*Morris L. Woodruff*

Morris L. Woodruff  
Secretary

Charles Hatcher, Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 30<sup>th</sup> day of December, 2019.

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Dora Michelle Middleton,	)	
	)	
Complainant,	)	
	)	File No. EC-2020-0083
v.	)	
	)	
Union Electric Company d/b/a Ameren	)	
Missouri,	)	
	)	
Respondent	)	

**ORDER RE-SETTING PREHEARING CONFERENCE**

Issue Date: December 18, 2019

Effective Date: December 18, 2019

On September 19, 2019, Dora Michelle Middleton filed a complaint against Union Electric Company d/b/a Ameren Missouri. Thereafter, the Commission ordered its Staff to investigate and file a report. Staff filed its report on November 4, 2019. On November 18, 2019, the Commission scheduled a prehearing conference for November 25, 2019. The prehearing conference was later postponed until December 2, 2019. Ms. Middleton did not appear.

Only seven days' notice was given in scheduling the November prehearing conference, and it was scheduled the same week as the Thanksgiving holiday. For these reasons, the Commission excuses Ms. Middleton's absence from the prehearing conference. The Commission will withdraw its *Order Directing Complainant to Show Cause Why Complaint Should Not be Dismissed*. The Commission will re-set the prehearing conference after the seasonal holidays to give all parties the opportunity to appear.

In order to discuss a procedural schedule and *possible settlement or mediation* of this matter, the Commission will set a second prehearing conference. For their convenience, the parties may appear by telephone as set out below.

**THE COMMISSION ORDERS THAT:**

1. The parties shall appear at a prehearing conference to be held on January 16, 2020, at 12:00 noon. Failure to appear at the conference without being excused may result in dismissal of the complaint in accordance with Commission rule 20 CSR 4240-2.090(5).

2. The prehearing conference will convene in Room 305 of the Governor Office Building, 200 Madison Street, Jefferson City, Missouri 65102. The building meets accessibility standards required by the Americans with Disabilities Act. Any person who needs an accommodation to participate in the conference or hearing shall contact the Commission, not later than the day before the conference. Such contact shall be through the Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711.

3. Any party that wants to participate in the prehearing conference by telephone may do so by dialing **650-479-3207** and entering access code **286 290 544**.

4. The Commission's Data Center shall send, by certified mail, a copy of this order to Dora Michelle Middleton at:

Dora Michelle Middleton  
72 Mallard Pointe Drive  
O'Fallon, Missouri 63368

5. The Commission's *Order Directing Complainant to Show Cause Why Complaint Should Not be Dismissed*, issued December 2, 2019, is withdrawn and of no further effect.

6. This order shall be effective when issued.

BY THE COMMISSION



*Morris L. Woodruff*

Morris L. Woodruff  
Secretary

Charles Hatcher, Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo 2016.

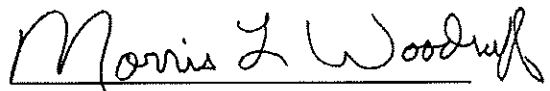
Dated at Jefferson City, Missouri,  
on this 18<sup>th</sup> day of December, 2019.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission,  
at Jefferson City, Missouri, this 30<sup>th</sup> day of December 2019.

  
Morris L. Woodruff  
Secretary

**MISSOURI PUBLIC SERVICE COMMISSION**

**December 30, 2019**

**File/Case No. EC-2020-0083**

**Missouri Public Service  
Commission**  
Staff Counsel Department  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
staffcounsel@psc.mo.gov

**Office of the Public Counsel**  
Marc Poston  
200 Madison Street, Suite 650  
P.O. Box 2230  
Jefferson City, MO 65102  
opc@opc.mo.gov

**Dora M. Middleton**  
Dora M Middleton  
72 Mallard Pointe Drive  
O'Fallon, MO 63368  
middletondora42@gmail.com

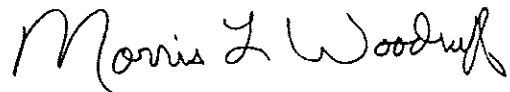
**Missouri Public Service  
Commission**  
Travis Pringle  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
Travis.Pringle@psc.mo.gov

**Union Electric Company**  
Sarah E Giboney  
111 South Ninth Street, Suite 200  
P.O. Box 918  
Columbia, MO 65205-0918  
giboney@smithlewis.com

**Union Electric Company**  
Jermaine Grubbs  
1901 Chouteau Avenue  
St. Louis, MO 63103  
AmerenMOService@ameren.com

***Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).***

***Sincerely,***



**Morris L. Woodruff  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.