Missouri Network Alliance, LLC

#### **Company Name**

(Provide the full name of the company as certificated or registered with the Missouri Public Service Commission, including any Commission approved d/b/a, if applicable. Please do not abbreviate.)

## TELECOMMUNICATIONS COMPANY OR IVoIP PROVIDER ANNUAL REPORT TO THE MISSOURI PUBLIC SERVICE COMMISSION

For the Calendar Year of

January 1 - December 31, 2019

This filing is required pursuant to Commission Rule 20 CSR 4240-28.012 and/or Section 392.210 RSMO.

# Please select how the company is certificated and/or registered with the Commission (check all that apply):

Incumbent Local Telecommunications Company (ILEC)

Competitive Local Exchange Telecommunications Company (CLEC)

Interexchange or Local Non-Switched Telecommunications Company (IXC)

Interconnected Voice over Internet Protocol Service Provider (IVoIP)

If more than one certificate or registration is held by the company you must file an annual report in the Commission's Electronic Filing and Information System (EFIS) for each certificate or registration. In such situations, we anticipate the annual reports to be identical; however please verify the following:



The various annual reports filed in EFIS are identical.

The various annual reports filed in EFIS are different.



Not applicable (Company only has one certificate or registration; therefore only one annual report was filed in EFIS.)

#### Please choose one of the following filing options to indicate the security level of the filing:



Public submission (NOT Confidential)

Non-Public submission (Confidential) (See instructions for special requirements.) For this filing to be considered Confidential, additional submission of materials is required, pursuant to Commission Rule 20 CSR 4240-2.135.

Excel Issue Date: 11/08/2019

For use when filing under seal.

Annual Report of	1	1110000	uri Network Alliance, LLC
		alendar year of Janı	uary 1 - December 31,2019
State in full the company's 2005 W Broadway Bl			(573) 777-4200
Company S	Street Address	a for the second second	Telephone Number
Company Mailing Address (	if different from stre	eet address)	
Columbia	MO	65203	
City	State	Zip	
The company's contact infor	mation in EFIS h	as been reviewed (a	and updated as applicable).
Yes	No		
Annual Report Contact Infor List the contact information of from the address in Item No. 1	the person comple	ting the form, whethe	er an employee or a third-party preparer. This may d
List the contact information of	the person comple	ting the form, whethe	er an employee or a third-party preparer. This may di
List the contact information of from the address in Item No. 1 Amanda Forward	the person comple lame	ting the form, whethe	er an employee or a third-party preparer. This may d
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List the contact information of from the address in Item No. 1 Amanda Forward N 2005 W Broadway Blo Street Mailing	the person comple lame dg A Ste 215 t Address g Address MO	65203	er an employee or a third-party preparer. This may d
List the contact information of from the address in Item No. 1 Amanda Forward N 2005 W Broadway Blo Street Columbia City (573) 777-4233	the person comple lame dg A Ste 215 t Address g Address MO	65203	er an employee or a third-party preparer. This may d
List the contact information of from the address in Item No. 1 Amanda Forward N 2005 W Broadway Blo Street Columbia City (573) 777-4233	the person comple lame dg A Ste 215 t Address g Address MO State	65203 Zip	er an employee or a third-party preparer. This may d

Identify the company's top three principal or general officers at the end of the year.

Title	Name
CEO	Michael Morey
CFO	Carla Cooper
VP of Operations	Elliott Gillespie

#### Missouri Network Alliance, LLC

for the calendar year of January 1 - December 31, 2019

#### 5. Please provide the following revenue information:

Row	RETAIL END USER REVENUES		MO Intrastate (Column A)	**	**	Total Company (Column B)	**
1.	Local Service (Basic local telecommunications service, IVoIP service and features associated with these services)					Translated in	Contraction of
2.	Interexchange Service (Message toll services, 800 services, interexchange operator services).			Series of			
3.	Non-Switched Services (Dedicated non-switched private line services typically used by business customers. Do not include special access or private line services provided to other telecommunications or IVoIP service providers which are reported in Row 7).		\$ 7,289,459.95	PIEter		\$ 8,784,402.93	
4.	Bundled Voice Service (If telecommunications or IVoIP service is bundled with non-regulated services then a company may apply either of two methods in reporting bundled revenue in Column A. Method 1: Report bundled revenue in Column A based on the unbundled rate for telecommunications or IVoIP service; or Method 2: Report all bundled revenue in Column A.)			A CARLER OF			
5.	Retail Uncollectibles. (Amount is typically a negative number.)	-				Contra la	
6.	RETAIL END-USER TOTAL (Row 1+2+3+4+5) Revenue in Column A will be provided to Missouri USF Administrator for assessment purposes.)		\$ 7,289,459.95			\$ 8,784,402.93	San San
1939	WHOLESALE CARRIER'S CARRIER AND UNIVERSAL SERVICE FUNI	REV	/ENUES		160	an total and the	100
7.	Revenue from services provided for resale as telecommunications or IVoIP services from another telecommunications or IVoIP service provider. This row typically includes revenue associated with switched access service, special access service, billing and collection service. NECA settlements, if any, should be reported solely in Column B.		\$ 10,290,568.79			\$ 37,675,967.28	States and States
8.	Miscellaneous Carrier's Carrier Revenue (Remaining Carrier's Carrier Revenue provided in FCC Form 499-A, Block 3 that is not reported in Row 7).			Ser 1		4.1.17	Sec.
9.	Wholesale Uncollectibles. (Amount is typically a negative number.)		1. 10			1. 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
10.	Federal USF Revenue (List federal USF revenue in Column B; however, any Connect America Fund Intercarrier Compensation funding used to replace revenue caused by mandatory intrastate switched access rate reductions should be reported in Column A.)		for all				The second
11	State USF Revenue				105		
12	TOTAL REVENUES (Row 6+7+8+9+10+11) The Total Revenue in Column A should match the Total Gross Intrastate Operating Revenue reported on the Missouri PSC's Statement of Revenue form.		\$ 17,580,028.74			\$ 46,460,370.21	

#### Revenue reporting clarifications:

Total Company Revenue (Column B) = Missouri Intrastate revenue in Column A + Interstate revenues + International revenues.

IVoIP revenue: If unable to distinguish Missouri Jurisdictional revenue in Column A then a safe harbor percentage can be applied to total revenue that corresponds to the FCC's safe harbor percentage.

Retail non-switched private line service revenue: All of a customer's non-switched private line service revenue can be reported in Column B if 10% of more of the customer's private line network traffic is considered interstate traffic.

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Annual Report of Missouri Network Alliance, LLC

for the calendar year of January 1 - December 31, 2019

#### 6. Line Quantities for Basic Local Telecommunications &/or IVoIP Services

		L	ine C	Quanti	ties	
Exchange	**	Residential	**	**	Business	**
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#### About reporting line quantities:

1. Report line quantities for basic local telecommunications service and/or IVoIP service as those terms are defined in 386.020(4) and (23).

2. Lines include analog and digital. For DS-1 or higher band-width facilities a voice grade equivalency must be used. For channelized service report the number of channels subscribed to by the customer. For non-channelized facilities, filers are instructed to use a good-faith esitmate of the number of voice grade equivalent lines used for voice service.

3. Exchange refers to areas as listed in ILEC tariffs. (Exchanges are not always the same as rate centers, wire centers and central offices.)

 Per 392.550(7)(c) IVoIP line quantities must be filed on a confidential basis. See instructions for how to file annual report information on a confidential basis.

For use when filing under seal.

Annual Report of

1

Missouri Network Alliance, LLC

for the calendar year of January 1 - December 31, 2019

### Relay Missouri Assessment<sup>1</sup>

the second	Annual Totals	-
7. Revenue Collected From Relay Missouri Surcharge		
Amount Retained for Billing and Collecting the Surcharge		31.) ()
Relay Missouri Revenue Remitted to Relay Missouri Fund		1000

8. Please indicate the per line value of the Relay Missouri Surcharge applied to your customers in December.

9. If your firm did not impose the Relay Missouri Surcharge, please explain:

MNA does not offer basic local telecommunications services.

ILECs, CLECs and IVoIP providers are required to complete this page; however, companies classified solely as IXCs are not expected to complete this page.

For use when filing under seal.

Dawn Clawn Clawein Netary Public - Notary Boal State of Misocon Handin Costoy My Commission Estates August 23, 2022 Communicity #15231312 Annual Report of

Missouri Network Alliance, LLC

for the calendar year of January 1 - December 31, 2019

Sounty Of   Boone   SS:     Carla Cooper   makes oath and says that     Name of Affiant (Company Official/Representative)   makes oath and says that     The is   Chief Financial Officer     Official Title of the Affiant (Company Official/Representative)   Missouri Network Alliance, LLC     Exact Legal Title or Name of the Respondent (Certificated Company Name)   Missouri Network Alliance, LLC     Ind is located at   2005 W Broadway, Bldg A, Ste 215, Columbia, MO 65203     Address and Telephone Number of the Affiant (Company Official/Representative)     Nat sine has 1) examined the foregoing report; to the best of his or her knowledge, information, and bellef, I statements of fact contained in the said report are true and the said report is a correct statement of the usiness and affairs of the above-named respondent, and 2) examined (and updated as applicable) the ompany's contact information in EFIS; to the best of his or her knowledge, information, and bellef, all sted contacts are correct.     om   January 1   , 2019   , to and including December 31   , 2019     Wonth/Day   Year   Signature of Affiant (Company Official/Representative)     ubscribed and swom to before me, a Notary Public, in and for the State and County above named, is furget 4.32, 2023   day of Ab <sup>+</sup> 2   March   Ab20     Upserties   March - MD30   Signature of Notary Public   March   Ab20 <th></th> <th></th> <th></th> <th>IFICATION</th> <th></th> <th></th>				IFICATION			
State Of   Missouri     State Of   Missouri     County Of   Boone     Carla Cooper   makes oath and says that     Name of Affiant (Company Official/Representative)   makes oath and says that     Sthe is   Chief Financial Officer     Official Title of the Affiant (Company Official/Representative)   makes oath and says that     Sthe is   Chief Financial Officer     Official Title of the Affiant (Company Official/Representative)   makes oath and says that     State Official Title of the Affiant (Company Official/Representative)   makes oath and says that     Ind is located at   2005 W Broadway, Bidg A, Ste 215, Columbia, MO 65203     Address and Telephone Number of the Affiant (Company Official/Representative)     hat s/he has 1) examined the foregoing report; to the best of his or her knowledge, information, and belief, all istatements of fact contained in the said report are true and the said report is a correct statement of the pusiness and affairs of the above-named respondent, and 2) examined (and updated as applicable) the scompany's contact information in EFIS; to the best of his or her knowledge, information, and belief, all isted contacts are correct.     rom   January 1   , 2019   , to and including   December 31   , 2019     Wonth/Day   Year   Month/Day   Year   Month/Day   Year	of the company. T	The Oath required ma	y be taken be	fore any person author			
State Of   Missouri     County Of   Boone     County Of   Boone     Ste   Carla Cooper     Name of Affiant (Company Official/Representative)   makes oath and says that     Sthe is   Chief Financial Officer     Official Title of the Affiant (Company Official/Representative)   makes oath and says that     Sthe is   Chief Financial Officer     Official Title of the Affiant (Company Official/Representative)   makes oath and says that     State Official Title of the Affiant (Company Official/Representative)   makes oath and says that     State Official Title of Name of the Respondent (Certificated Company Name)   makes oath and says that     and is located at   2005 W Broadway, Bidg A, Ste 215, Columbia, MO 65203   makes oath and belief, all statements of fact contained in the said report is a correct statement of the business and affairs of the above-named respondent, and 2) examined (and updated as applicable) the company's contact information in EFIS; to the best of his or her knowledge, information, and belief, all isted contacts are correct.     filed contacts are correct.   Signature of Affiant (Company Official/Representative)     who much Day   Year   Month/Day   Year     Subscribed and sworn to before me, a Notary Public, in and for the State and County above named, his Acoust 43, 2023   Gay of   At 2 March			1	ОАТН			
County Of   Boone        Carla Cooper Name of Affiant (Company Official/Representative) s/he is Chief Financial Officer Official Title of the Affiant (Company Official/Representative) of Missouri Network Alliance, LLC Exact Legal Title or Name of the Respondent (Certificated Company Name)     and is located at 2005 W Broadway, Bidg A, Ste 215, Columbia, MO 65203 Address and Telephone Number of the Affiant (Company Official/Representative)     that s/he has 1) examined the foregoing report; to the best of his or her knowledge, information, and belief, all statements of fact contained in the said report are true and the said report is a correct statement of the business and affairs of the above-named respondent, and 2) examined (and updated as applicable) the company's contact information in EFIS; to the best of his or her knowledge, information, and belief, all statements of fact contained in the said report are true and the said report is a correct statement of the business and affairs of the above-named respondent, and 2) examined (and updated as applicable) the company's contact information in EFIS; to the best of his or her knowledge, information, and belief, all listed contacts are correct.      from      January 1     Year Month/Day     Year Month/Day     Year Month/Day     Autors     Signature of Afflant/Company Official/Representative) (tretcronci signatures are used, you <u>must use 'ke' before the name.</u> )     Signature of Notary Public Month/Day     Autors     March     Au					1		
County Of   Boone   }     Carla Cooper   makes oath and says that     Name of Affiant (Company Official/Representative)   makes oath and says that     She is   Chief Financial Officer     Official Title of the Affiant (Company Official/Representative)     of   Missouri Network Alliance, LLC     Exact Legal Title or Name of the Respondent (Certificated Company Name)     and is located at   2005 W Broadway, Bldg A, Ste 215, Columbia, MO 65203     Address and Telephone Number of the Affiant (Company Official/Representative)     that s/he has 1) examined the foregoing report; to the best of his or her knowledge, information, and belief, all statements of fact contained in the said report are true and the said report is a correct statement of the company's contact information in EFIS; to the best of his or her knowledge, information, and belief, all isted contacts are correct.     from   January 1   , 2019   , to and including   2019     Worth/Day   Year   Month/Day   Year     Signature of Affiant (Company Official/Representative)   Signature of Affiant (Company Official/Representative)     Subscribed and sworn to before me, a Notary Public, in and for the State and County above named, his August A3, 3023   day of	State Of	Missouri			}		
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Name of Affiant (Company Official/Representative)     She is   Chief Financial Officer     Official Title of the Affiant (Company Official/Representative)     of   Missouri Network Alliance, LLC     Exact Legal Title or Name of the Respondent (Certificated Company Name)     and is located at   2005 W Broadway, Bldg A, Ste 215, Columbia, MO 65203     Address and Telephone Number of the Affiant (Company Official/Representative)     hat s/he has 1) examined the foregoing report; to the best of his or her knowledge, information, and belief, all statements of fact contained in the said report are true and the said report is a correct statement of the obusiness and affairs of the above-named respondent, and 2) examined (and updated as applicable) the company's contact information in EFIS; to the best of his or her knowledge, information, and belief, all isted contacts are correct.     rom   January 1   , 2019   , to and including December 31   , 2019     Signature of Affiant (Company Official/Representative)   Signature of Affiant (Company Official/Representative)     subscribed and sworn to before me, a Notary Public, in and for the State and County above named, his August A3, 3023   day of Ab <sup>+5</sup> March A020     Ay Compliasion expires   Signature of March A020   August A020     Notary Public - Notary Seal   Signature of Notary Public   August A020     Notary Public - Notary Seal   Signatures of Notary Public   M	County Of	Boone			}		
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Name of Affiant (Company Official/Representative)     She is   Chief Financial Officer     Official Title of the Affiant (Company Official/Representative)     of   Missouri Network Alliance, LLC     Exact Legal Title or Name of the Respondent (Certificated Company Name)     and is located at   2005 W Broadway, Bldg A, Ste 215, Columbia, MO 65203     Address and Telephone Number of the Affiant (Company Official/Representative)     hat s/he has 1) examined the foregoing report; to the best of his or her knowledge, information, and belief, all statements of fact contained in the said report are true and the said report is a correct statement of the obusiness and affairs of the above-named respondent, and 2) examined (and updated as applicable) the company's contact information in EFIS; to the best of his or her knowledge, information, and belief, all isted contacts are correct.     rom   January 1   , 2019   , to and including December 31   , 2019     Signature of Affiant (Company Official/Representative)   Signature of Affiant (Company Official/Representative)     subscribed and sworn to before me, a Notary Public, in and for the State and County above named, his <u>August A3, 3023</u> day of <u>Ab<sup>+5</sup> March</u> <u>A030</u> My Commission expires   Signature of March <u>A030</u> Dawn Cleavelin   Seal     Notary Public - Notary Seal   Signature of Morary Public     State of Missouri   Signature of Morary Public  <		Carla Cooper			makes oath and	d savs that	
Official Title of the Affiant (Company Official/Representative)     Off   Missouri Network Alliance, LLC     Exact Legal Title or Name of the Respondent (Certificated Company Name)     and is located at   2005 W Broadway, Bidg A, Ste 215, Columbia, MO 65203     Address and Telephone Number of the Affiant (Company Official/Representative)     hat s/he has 1) examined the foregoing report; to the best of his or her knowledge, information, and belief, all statements of fact contained in the said report are true and the said report is a correct statement of the business and affairs of the above-named respondent, and 2) examined (and updated as applicable) the company's contact information in EFIS; to the best of his or her knowledge, information, and belief, all isted contacts are correct.     rom   January 1   , 2019     Month/Day   , 2019   , to and including     December 31   , 2019     Notary Public - Notary Seal   day of     Age of Missouri   Address and for the State and County above named, his     August 23, 2023   day of     Age of Missouri   Address     Dawn Cleavelin   Notary Public     Notary Public - Notary Seal   Signature of Notary Public     We connotive are used, you must use '%' before the name.)   Signature of wiseouri			(Company Of	fficial/Representative)	_		
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Address and Telephone Number of the Affiant (Company Official/Representative)     hat s/he has 1) examined the foregoing report; to the best of his or her knowledge, information, and belief, all statements of fact contained in the said report are true and the said report is a correct statement of the business and affairs of the above-named respondent, and 2) examined (and updated as applicable) the company's contact information in EFIS; to the best of his or her knowledge, information, and belief, all isted contacts are correct.     rom   January 1   , 2019   , to and including   December 31   , 2019     Month/Day   Year   Month/Day   Year     Signature of Affiant (Company Official/Representative) (if electronic signatures are used, you must use '%' before the name.)     Subscribed and sworn to before me, a Notary Public, in and for the State and County above named, day of   A6**   March.   A020     Ny Commission expires   .   .   Signature of Notary Public   .   .     Dawn Cleavelin   Notary Public - Notary Seal   .   .   .   .   .     Notary Public - Notary Seal   Signature of Notary Public   .   .   .   .   .     Image: State of Missouri   .   .   .   .   .   .   .   .     Image: State of Missouri   .							
hat s/he has 1) examined the foregoing report; to the best of his or her knowledge, information, and belief, all statements of fact contained in the said report are true and the said report is a correct statement of the bouckness and affairs of the above-named respondent, and 2) examined (and updated as applicable) the company's contact information in EFIS; to the best of his or her knowledge, information, and belief, all isted contacts are correct.     rom   January 1   , 2019   , to and including December 31   , 2019     Month/Day   Year   Month/Day   Year     Signature of Affiant   (Company Official/Representative) (if electronic signatures are used, you must use 's'' before the name.)     Subscribed and sworn to before me, a Notary Public, in and for the State and County above named, his <u>August 33</u> , <u>AD33</u> day of <u>Alb *9</u> <u>March</u> <u>AD30</u> Ay Commission expires   Signature of Notary Public   Signature of Notary Public     Dawn Cleavelin   Signature of Notary Public   Signature of Notary Public     Notary Public - Notary Seal   Signature of Notary Public   Signature of Notary Public     State of Missouri   Curronic signatures are used, you must use '/s'' before the name.)							
It statements of fact contained in the said report are true and the said report is a correct statement of the business and affairs of the above-named respondent, and 2) examined (and updated as applicable) the company's contact information in EFIS; to the best of his or her knowledge, information, and belief, all isted contacts are correct.     rom   January 1   , 2019   , to and including	and is located at	2005 W Broadway,	Bldg A, Ste	215, Columbia, MO 6	5203	in the second	
Month/Day   Year   Month/Day   Year     Month/Day   Year   Month/Day   Year     Signature of Affiant   Company Official/Representative) (if electronic signatures are used, you must use '/s/' before the name.)   Signature of Affiant   Company Official/Representative) (if electronic signatures are used, you must use '/s/' before the name.)     Subscribed and sworn to before me, a Notary Public, in and for the State and County above named, day of   August 23, AD23   day of   August 24, March 20, AD20     ty Commission expires   .   .   .   .     Dawn Cleavelin Notary Public - Notary Seal State of Missouri Franktin County   Signature of Notary Public (If electronic signatures are used, you must use '/s/' before the name.)   .	hat s/he has 1) ex	Address and Te	lephone Num greport; to th	ber of the Affiant <i>(Com</i> e best of his or her kno	pany Official/Repre wledge, informatic	on, and belief,	
(If electronic signatures are used, you <u>must</u> use '/s/' before the name.) Subscribed and sworn to before me, a Notary Public, in and for the State and County above named, this <u>August 23, 3023</u> day of <u>26<sup>th</sup></u> <u>March</u> <u>2020</u> My Commission expires Dawn Cleavelin Notary Public - Notary Seal State of Missouri Frenklin County Unit of Notary Public (If electronic signatures are used, you must use '/s/' before the name.)	all statements of f business and affa company's contac	Address and Te camined the foregoing act contained in the s irs of the above-name at information in EFIS; e correct.	lephone Num greport; to th aid report are d respondent ; to the best o	ber of the Affiant <i>(Com</i> e best of his or her kno e true and the said repo t, and 2) examined (and of his or her knowledge,	pany Official/Repre wledge, informatic rt is a correct stat updated as applic information, and	on, and belief, ement of the cable) the belief, all	
(If electronic signatures are used, you <u>must</u> use '/s/' before the name.) Subscribed and sworn to before me, a Notary Public, in and for the State and County above named, his <u>August 33, 3033</u> day of <u>26<sup>th</sup></u> <u>March</u> <u>2020</u> Ay Commission expires Dawn Cleavelin Notary Public - Notary Seal State of Missouri Franklin County	hat s/he has 1) ex all statements of f ousiness and affai company's contact isted contacts are	Address and Te camined the foregoing fact contained in the s irs of the above-name at information in EFIS correct. January 1	report; to the aid report are d respondent ; to the best o	ber of the Affiant <i>(Com</i> e best of his or her kno e true and the said repo t, and 2) examined (and of his or her knowledge,	wledge, information wledge, information rt is a correct state updated as applic information, and December 31	on, and belief, ement of the cable) the belief, all	
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See the instructions for more information to complete this page.