

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Application of Five9, Inc.       )  
for Registration to Provide Interconnected        )  
Voice over Internet Protocol Service                ) **File No. DA-2023-0293**

## INTERCONNECTED VOICE OVER INTERNET PROTOCOL REGISTRATION

Issue Date: March 31, 2023

Effective Date: April 10, 2023

On March 21, 2023, Five9, Inc., pursuant to Section 392.550, RSMo, filed an application for registration to provide Interconnected Voice over Internet Protocol services in the following exchanges:

Statewide

The Commission has reviewed the application and finds that it and the attached affidavit comply with the filing requirements set forth in Section 392.550, RSMo. The affidavit attached to the application represents that the company has not had contact with the office of the Commission about any substantive issue connected to the filing within 60 days prior to the filing date of the application. On the basis of that representation, for good cause shown, the Commission will waive application of the pre-filing notice requirements of Commission Rule 20 CSR 4240-4.017(1).

This order will be issued with less than a 30-day effective date to comply with Section 392.550, RSMo.

### THE COMMISSION ORDERS THAT:

1. Five9, Inc. is registered to provide Interconnected Voice over Internet Protocol services in the exchanges set forth in the affidavit attached to the application

and restated above.

2. The pre-filing notice requirements of Commission Rule 20 CSR 4240-4.017(1) are waived.

3. This order shall become effective on April 10, 2023.

4. This file shall be closed on April 11, 2023.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Nancy Dippell".

Nancy Dippell  
Secretary

Nancy Dippell, Chief Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2016.

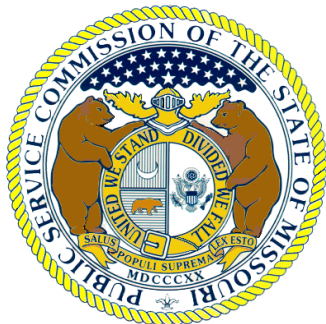
Dated at Jefferson City, Missouri,  
on this 31<sup>st</sup> day of March, 2023.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 31<sup>st</sup> day of March, 2023.**



*Nancy Dippell*  
\_\_\_\_\_  
**Nancy Dippell**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**March 31, 2023**

**File/Case No. DA-2023-0293**

**Missouri Public Service  
Commission**

Staff Counsel Department  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
staffcounsel@psc.mo.gov

**Office of the Public Counsel**

Marc Poston  
200 Madison Street, Suite 650  
P.O. Box 2230  
Jefferson City, MO 65102  
opc@opc.mo.gov

**Five9, Inc.**

William D Steinmeier  
2031 Tower Drive  
Jefferson City, MO 65109  
wds@wdspc.com

**Missouri Public Service  
Commission**

Carolyn Kerr  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
Carolyn.Kerr@psc.mo.gov

***Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).***

**Sincerely,**



**Nancy Dippell  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.